

Fixed Voice (RESIDENTIAL ONLY) prices for national concessionaires in Trinidad and Tobago

as at 8th March 2019

As part of the Telecommunications Authority of Trinidad and Tobago's (the Authority) mandate to promote and protect the interests of consumers, the Authority has published a price schedule to improve consumer awareness. The Authority continues to monitor price changes and will update price schedules intermittently. Visit the Authority's website www.tatt.org.tt for further information.

1. Local Standard Calling Rates from Fixed Lines

1.1 Digicel

| Digicel Local fixed Line Rates | TTD /min |
|--|-------------------------|
| To Digicel Fixed Line | \$0.15 |
| To other Fixed Line(Not Digicel fixed lines) | \$0.15 |
| To any Mobile Network | \$0.75 |
| Directory Services | \$3.00 /per call |
| Installation charge | \$59900 |

1.2 Flow

| FLOW Local Fixed Line Rates | TTD/min |
|--|-------------------------|
| Calls to other Fixed Lines (<i>Not Flow fixed lines</i>) | \$0.21 |
| Calls to any Mobile Network | \$0.77 |
| Calls to Flow Fixed Line ^{Note 1} | \$0.00 |
| Directory Services | \$3.38 /per call |
| Monthly rental charge without Flow Broadband | \$35.00 |
| Monthly rental charge with Flow Broadband | \$14.50 |
| Installation charge | \$244.56 |

Notes to table above:

- Note 1: Includes free Flow-to-Flow calls in Trinidad only.

DISCLAIMER

- Information is obtained from operators' website and stated "as is" as far as practicable
- Operators are listed in alphabetical order.
- Prices are calculated and rounded off to the nearest cent to show comparable VAT Inclusive prices
- Promotions are excluded from this publication.
- Business Packages are excluded from this publication.
- Consumers should visit the operators' website for a comprehensive list of all services offered.

1.3 TSTT

| TSTT Local Fixed Line Rates | TTD/min |
|---|-------------------------|
| Calls to other Fixed Lines (<i>Not TSTT fixed lines</i>) | \$0.45 |
| Calls to any Mobile Network | \$0.90 |
| Calls to TSTT Fixed Line (by Destination Codes) ^{Note 2} | |
| Code A | \$0.06 |
| Code B | \$0.84 |
| Code C | \$0.38 |
| Directory Services | \$1.13 /per call |
| Monthly rental charge | \$34.88 |

Notes to table above:

- Note 2 - TSTT's Code per Unit (per second) was calculated to reflect per minute rates for each Code destination.
- TSTT's fixed line installation charge was not available on the company's webpage at the time of this publication.

2 International Calling Rates from Fixed Lines

2.1 Digicel

| Digicel Fixed Line Calls to International Destinations | TTD /min |
|--|-----------------|
| International (USA, Canada , UK Landline, Digi Caribbean, Venezuela & India) | \$1.00 |
| International (Rest of the world) | \$2.30 |

Notes to table above:

- Digicel's network destination (calls to an international fixed line or mobile phone) applicable to the above rates was not stated on the company's webpage at the time of this publication.

2.2 Flow

| FLOW Fixed Line Calls to International Fixed line Destinations | Home Phone Basic TTD/min | Home Phone Plus TTD/min | Home Phone Max TTD/min |
|--|--------------------------|-------------------------|------------------------|
| USA/Canada/UK landlines | \$0.56 | \$0.39 | \$0.39 |
| Venezuela Landline /India Mobile | \$1.13 | \$0.39 | \$0.39 |
| Caribbean Landlines | \$1.41 | \$0.49 | \$0.49 |
| Guyana/Suriname Landlines | \$2.25 | \$2.25 | \$2.25 |

Note to table above:

- Please visit the operator's website for a complete list of international calling rates <https://discoverflow.co/trinidad/home-phone/international-calling-rates-legacy-flow>

2.3 TSTT

| TSTT Fixed Line Calls to International Destinations | Week Day Rates (TTD) | Weekend Rates (TTD) |
|---|----------------------|---------------------|
| USA/Canada/UK/Ireland | \$1.41 | \$0.56 |
| Caribbean/ Venezuela & India | \$1.69 | \$0.84 |
| Rest of the world | \$2.81 | \$1.69 |
| Other | \$6.75 | \$6.75 |
| Inmarsat (satellite phones) | \$56.25 | \$56.25 |

Notes to table above:

- TSTT's network destination (calls to an international fixed line or mobile phone) applicable to the above rates was not stated on the company's webpage at the time of this publication.

3 Bundled Minutes Fixed Line Packages

3.1 Digicel

| Digicel Fixed line Voice Packages | Calls to other Digicel fixed lines | Bundled Minutes | Rate/month |
|-----------------------------------|------------------------------------|-----------------|------------|
| Play Home & Away 500 | Unlimited | 500 | \$99.00 |
| Play Home & Away Unlimited | Unlimited | Unlimited | \$149.00 |
| Installation charge (TTD) | | | \$599.00 |

3.2 Flow

| Flow Fixed Line Voice Packages | Packaged Minutes | Rate/ Month (TTD) |
|--------------------------------|------------------------|-------------------|
| Home phone Plus | 600 ^{Note 3} | \$99.00 |
| Home phone Max | 1800 ^{Note 3} | \$145.00 |

Note to Table above:

- Note 3: Package minutes include calls to local landlines and international calls to landlines in over 50 international destinations including USA, Canada and the UK, as well as calls to mobiles in the Continental USA and Canada.

3.3 TSTT

| TSTT Fixed Line Voice Bundle | Landline to Landline Calls to any network | Mobile minutes to any network | Rate/ Month (TTD) |
|-------------------------------------|---|-------------------------------|-------------------|
| Bmobile Residential Voice Package 1 | Unlimited | N/A | \$100.13 |
| Bmobile Residential Voice Package 2 | Unlimited | Unlimited | \$196.87 |

| TSTT Fixed Line Smart choice Packages | Shared Minutes | Mobile Minutes | Rate/ Month (TTD) |
|--|-----------------------|-----------------------|--------------------------|
| Smart choice 199 ^{Note 4} | 1000 | 100 | \$223.88 |
| Smart choice 299 ^{Note 5} | 2000 | 200 | \$336.38 |
| Installation charge (TTD) | | | \$150.00 |

Note to Table above:

- *Note 4: \$0.60/min to mobiles after midnight*
- *Note 5: free night time calls to blink landline & \$0.50/min to mobiles after midnight*

| TSTT Fixed Line Smart Choice Packages | Fixed line Minutes | Mobile Minutes | International Minutes | Rate/ Month (TTD) |
|--|---------------------------|-----------------------|------------------------------|--------------------------|
| Gold | Unlimited | 100 | 100 | \$281.25 |
| Silver | 900 | 75 | 75 | \$202.50 |
| Bronze | 500 | 25 | 25 | \$112.50 |
| Installation charge (TTD) | | | | \$150.00 |

| TSTT Fixed Line Smart Bundles | Minutes | Rate/ Month (TTD) |
|--|--------------------------------|--------------------------|
| International Calling Plan 1 ^{Note 6} | 50 | \$57.49 |
| International Calling Plan 2 ^{Note 6} | 100 | \$80.49 |
| Local Calling Plan 1 ^{Note 7} | Unlimited Anytime | \$137.99 |
| Local Calling Plan 2 ^{Note 8} | Unlimited Evening and Weekends | \$80.49 |
| Mobile Minutes Plan 1 ^{Note 9} | 100 | \$75.89 |
| Mobile Minute Plan 2 ^{Note 9} | 200 | \$137.99 |

Notes to Table above:

- *Smart Bundles packages are a new Opt-In grouping of packages for Residential Fixed Line customers which offer customers different options to help save on their Fixed Line bill.*
- *Note 6: The International Bundles allow bundled minute calls to the USA, Canada and UK landlines only. The International bundles take precedent before the customers' Talk N Save discounts to the specified destination*

- Note 7: The Fixed Line bundles are available for calls to TSTT Fixed Lines only. The Unlimited Anytime offering allows calls to TSTT Fixed Lines 24-hours a day, any day of the week.
- Note 8: The Unlimited Evenings and Weekends offering allows Unlimited calls to TSTT Fixed Lines during the evenings and weekends: Evenings are defined as 8pm to 6am daily. Weekends are defined as midnight on Friday night to midnight Sunday. Unlimited calls include Public Holidays.
- Note 9: The bundled mobile minutes can be used to call any mobile network within T&T

4 Out of Bundle Fixed line Rates and Packages

4.1 Digicel

| Out of Bundle Digicel Local fixed Line Rates | TTD /min |
|--|----------|
| To Digicel Fixed Line | \$0.15 |
| To other Fixed Line(Not Digicel fixed lines) | \$0.15 |
| To any Mobile Network | \$0.75 |

4.2 Flow

| FLOW Out of Package Calls from | Home Phone Basic TTD/min | Home Phone Plus TTD/min | Home Phone Max TTD/min |
|--------------------------------------|--------------------------|-------------------------|------------------------|
| To Local Mobile | \$0.77 | \$0.59 | \$0.59 |
| To Flow Fixed Line ^{Note 1} | \$0.00 | \$0.00 | \$0.00 |
| To Other Fixed Line | \$0.21 | \$0.15 | \$0.15 |
| Caribbean | \$1.41 | \$1.41 | \$1.41 |
| USA/Canada/UK | \$0.57 | \$0.39 | \$0.39 |
| Venezuela/India | \$1.13 | \$0.39 | \$0.39 |
| Hong Kong/Singapore/China/Japan | \$1.69 | \$0.39 | \$0.39 |
| Guyana/Suriname | \$2.25 | \$2.25 | \$2.25 |
| Rest of the World calls starts from | \$3.38 | \$3.38 | \$3.38 |

| FLOW Home Phone Add On packages | | |
|---|-------------------|------------------------|
| Calling destinations | Number of minutes | Optional Package Price |
| USA, Canada ^{Note 4} | 50 minutes | \$14.99 |
| | 100 minutes | \$19.99 |
| UK, Venezuela & India ^{Note 5} | 200 minutes | \$34.99 |

Notes to table above

- Customers must subscribe to Home Phone Basic, Home Phone Plus or Home Phone Max to be able to subscribe to an Add-On package.
- Note 4: Calls to landlines and mobile
- Note 5: Calls to landlines only

4.3 TSTT

| TSTT Smart Choice out of bundle International Calls | Day rate | Evening rate | Weekend rate |
|---|----------|--------------|--------------|
| To USA, Canada, UK & Ireland | \$1.40 | \$1.13 | \$0.56 |
| Caribbean, Venezuela & India | \$1.69 | \$1.13 | \$0.84 |
| Rest of the World | \$2.81 | \$2.25 | \$1.69 |

For further information and verification, customers should visit operators' website as follows:

Digicel <https://www.digicelgroup.com/tt/en/home/our-services/home-phone.html>

Flow <https://discoverflow.co/trinidad/landline/local-plans>

Bmobile <https://bmobile.co.tt/landline-2/>

TSTT <http://www.tstt.co.tt/local-rates-prices-are-vat-exclusive>

TSTT <http://www.tstt.co.tt/smart-services>

TSTT

http://www.tstt.co.tt/sites/all/themes/bmobile/overlays/residential_packages.html?width=720px