

Fixed Voice (RESIDENTIAL ONLY) prices for national concessionaires in Trinidad and Tobago as at 24th March 2020

As part of the Telecommunications Authority of Trinidad and Tobago's (the Authority) mandate to promote and protect the interests of consumers, the Authority has published a price schedule to improve consumer awareness. The Authority continues to monitor price changes and will update price schedules intermittently. Visit the Authority's website www.tatt.org.tt for further information.

1. Local Standard Calling Rates from Fixed Lines

1.1 Digicel

| Digicel Local Fixed Line Rates | TTD /min |
|---|-------------------------|
| To Digicel Fixed line | \$0.15 |
| To other Fixed line (Not Digicel fixed lines) | \$0.15 |
| To any Mobile network | \$0.75 |
| Directory services | \$3.00 /per call |
| Installation charge | \$599.00 |

1.2 Flow

| FLOW Local Fixed Line Rates | TTD/min |
|--|-------------------------|
| Calls to other Fixed lines (<i>Not Flow fixed lines</i>) | \$0.21 |
| Calls to any Mobile network | \$0.77 |
| Calls to Flow Fixed line ^{Note 1} | \$0.00 |
| Directory services | \$3.38 /per call |
| Monthly rental charge without Flow Broadband | \$35.00 |
| Monthly rental charge with Flow Broadband | \$14.50 |
| Installation charge | \$244.56 |

Notes to table above:

- Note 1: Includes free Flow-to-Flow calls in Trinidad and Tobago only

DISCLAIMER

- Information is obtained from operators' website and stated "as is" as far as practicable.
- Operators are listed in alphabetical order.
- The websites of the listed operators were accessed as at 24th March, 2020.
- Prices are calculated and rounded off to the nearest cent to show comparable VAT Inclusive prices
- Promotions are excluded from this publication.
- Business Packages are excluded from this publication.
- Consumers should visit the operators' website for a comprehensive list of all services offered.

1.3 TSTT

Note: TSTT's local standard calling rates from their fixed lines was not stated on the company's webpage at the time of this publication.

2 International Calling Rates from Fixed Lines

2.1 Digicel

| Digicel Fixed Line Calls to International Destinations | TTD /min |
|---|----------|
| International (USA, Canada, UK landline, Digi Caribbean, Venezuela & India) | \$1.00 |
| International (Rest of the world) | \$2.30 |

Notes to table above:

- *Digicel's network destination (calls to an international fixed line or mobile phone) applicable to the above rates was not stated on the company's webpage at the time of this publication.*

2.2 Flow

| FLOW Fixed Line Calls to International Fixed line Destinations | Home Phone Basic TTD/min | Home Phone Plus TTD/min | Home Phone Max TTD/min |
|--|--------------------------|-------------------------|------------------------|
| USA/Canada/UK landlines | \$0.57 | \$0.39 | \$0.39 |
| Venezuela landline /India Mobile | \$1.13 | \$0.39 | \$0.39 |
| Caribbean landlines | \$1.41 | \$1.41 | \$1.41 |
| Guyana/Suriname landlines | \$2.25 | \$2.25 | \$2.25 |

Note to table above:

- Please visit the operator's website for a complete list of international calling rates.
<https://discoverflow.co/trinidad/home-phone/international-calling-rates-legacy-flow>

2.3 TSTT

Note: TSTT's local standard fixed line rates, to international destinations was not stated on the company's webpage at the time of this publication.

3 Bundled Minutes Fixed Line Packages

3.1 Digicel

| Digicel Fixed line Voice Packages | Calls to other Digicel fixed lines | Bundled Minutes | Rate/month (TTD) |
|-----------------------------------|------------------------------------|-----------------|------------------|
| Home & Away 500 | Unlimited | 500 | \$99.00 |
| Home & Away Unlimited | Unlimited | Unlimited | \$149.00 |
| Installation charge (TTD) | | | \$599.00 |

3.2 Flow

| Flow Fixed Line Voice Packages | Packaged Minutes | Rate/ Month (TTD) |
|--------------------------------|------------------------|-------------------|
| Home phone Plus | 600 ^{Note 2} | \$99.00 |
| Home phone Max | 1800 ^{Note 2} | \$145.00 |

Note to Table above:

- *Note 2: Package minutes include calls to local landlines and international calls to landlines in over 50 international destinations including USA, Canada and the UK, as well as calls to mobiles in the Continental USA and Canada.*

3.3 TSTT

| TSTT Fixed Line Voice Bundle | Landline to Landline Calls to any network | Mobile minutes to any network | Rate/ Month (TTD) |
|-------------------------------------|---|-------------------------------|-------------------|
| Bmobile Residential Voice Package 1 | Unlimited | N/A | \$100.13 |
| Bmobile Residential Voice Package 2 | Unlimited | Unlimited | \$196.87 |

Note: TSTT's Smart Choice package and Smart Bundles prices were not stated on the company's webpage at the time of this publication.

4 Out of Bundle Fixed line Rates and Packages

4.1 Digicel

| Out of Bundle Digicel Local Fixed Line Rates | TTD /min |
|---|----------|
| To Digicel Fixed line | \$0.15 |
| To other Fixed line (Not Digicel fixed lines) | \$0.15 |
| To any Mobile network | \$0.75 |

4.2 Flow

| FLOW Out of Package Calls from | Home Phone Basic TTD/min | Home Phone Plus TTD/min | Home Phone Max TTD/min |
|-------------------------------------|--------------------------|-------------------------|------------------------|
| To Local Mobile | \$0.77 | \$0.59 | \$0.59 |
| To Flow Fixed line | \$0.00 | \$0.00 | \$0.00 |
| To Other Fixed line | \$0.21 | \$0.15 | \$0.15 |
| Caribbean | \$1.41 | \$1.41 | \$1.41 |
| USA/Canada/UK | \$0.57 | \$0.39 | \$0.39 |
| Venezuela/India | \$1.13 | \$0.39 | \$0.39 |
| Hong Kong/Singapore/China/Japan | \$1.69 | \$0.39 | \$0.39 |
| Guyana/Suriname | \$2.25 | \$2.25 | \$2.25 |
| Rest of the World calls starts from | \$3.38 | \$3.38 | \$3.38 |

| FLOW Home Phone Add On packages | | |
|---------------------------------|-------------------|------------------------|
| Calling destinations | Number of minutes | Optional Package Price |
| USA, Canada ^{Note 3} | 50 minutes | \$14.99 |
| UK, Venezuela & | 100 minutes | \$19.99 |
| India ^{Note 4} | 200 minutes | \$34.99 |

| | | |
|----------------|-------------|----------------|
| Local Landline | 100 minutes | \$25.00 |
| Local Mobile | 100 minutes | \$55.00 |

Notes to table above

- *Customers must subscribe to Home Phone Basic, Home Phone Plus or Home Phone Max to be able to subscribe to an Add-On package.*
- *Note ³: Calls to landlines and mobile.*
- *Note ⁴: Calls to landlines only.*

For further information and verification, customers should visit operators' website as follows:

Digicel <https://www.digicelgroup.com/tt/en/home/our-services/home-phone.html>

Flow <https://discoverflow.co/trinidad/landline/local-plans>

Bmobile <https://bmobile.co.tt/landline-2-2/>

TSTT <http://www.tstt.co.tt/local-rates-prices-are-vat-exclusive>

TSTT <http://www.tstt.co.tt/smart-services>