



Telecommunications Authority of Trinidad and Tobago
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CONCESSION APPLICATION FORM Form C10

Instructions:

1. Five (5) printed copies of this application must be completed and submitted.
2. All sections of the form **must** be completed.
3. For Sections A, B, C1, C2, G and H, you will find two types of data entry if you wish to fill them in electronically: text and clickable box.

Electronic Data Entry

- Entering text, when you see this: [REDACTED], it means that text for that question should be entered here. To enter text select [REDACTED] by clicking and enter your answer.
- Check box, when you see this box , click the response you wish. Once selected you will see . If you select the wrong box, you may deselect it by just clicking again on the box.

Otherwise, please write in BLOCK CAPITAL letters with the use of a pen.

4. Applicants should answer sections C.3 through F.4 on separate attachments.
5. All attachments to this form must be submitted in the order below and clearly labeled with the relevant application form section number and heading.
6. Throughout the application form, references are made to endnotes which can be found on the last page of the application form. Please ensure that you read these since they provide clarification or additional information on the various sections of the form.
7. The submission checklist in section G must be completed and submitted with your application.

A. GENERAL INFORMATION		
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Applicant:		
Contact Information Name of Individual and Position:		
Mailing Address:		
Telephone:	Fax:	Email:

B. BASIS OF APPLICATION¹	
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B.1 <i>Indicate all applicable public telecommunications networks, public telecommunications services and broadcasting services relevant to this application.</i>	
<input type="checkbox"/> Operate a Public telecommunications network <ul style="list-style-type: none"> <input type="checkbox"/> Domestic Fixed (Wired) <input type="checkbox"/> Domestic Fixed (Wireless) <input type="checkbox"/> Domestic Mobile <input type="checkbox"/> International 	<input type="checkbox"/> Provide a Public Telecommunications Service <ul style="list-style-type: none"> <input type="checkbox"/> Domestic <input type="checkbox"/> International

<input type="checkbox"/> Provide a Broadcasting Service <ul style="list-style-type: none"> <input type="checkbox"/> Free to Air Radio <input type="checkbox"/> Free to Air Television <input type="checkbox"/> Subscription <input type="checkbox"/> Via a Telecommunications Network (e.g. cable TV operator) 	<input type="checkbox"/> Geographical Area of Coverage <ul style="list-style-type: none"> <input type="checkbox"/> Minor Territorial <input type="checkbox"/> Major Territorial <input type="checkbox"/> National <input type="checkbox"/> Niche
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B.2 Does the applicant currently own (in part or otherwise) any telecommunications and/or broadcasting concessions?

No Yes

If yes, please indicate the concession type as listed in table B1:

C. COMPANY INFORMATION

C.1 Background

Sole Trader Limited Liability
Partnership Other

If other, please specify:

Description of principal business activity of the company:

C.2 Registration and Incorporation Details

Company Registration No.²:

Trinidad and Tobago Company Registration Number (if different from above):

Company VAT Registration Number:

Company BIR Number:

Company Registration Date:

Place of Incorporation:

Registered address or principal place of business:

Trinidad and Tobago Registered address or principal place of business (if different from above):

Registered Name:

Trading or business name (if different from registered name):

C.3 Directors' Information

Please provide the following information:

- (i) Size of company (including number of staff, company locations, etc).
- (ii) Full names and addresses of all directors, identifying executive and non-executive positions, and all the beneficial owners holding an interest in the company.
- (iii) Provide certificates of good character or disclosure of any criminal record and full disclosure of any personal bankruptcy for all persons listed in (ii).

C.4 Company Structure/Consortium Information

- (i) Identify all shareholders of the company. Identify all shareholders owning more than 5% of the outstanding allocated and registered shares, including their names, addresses and shareholding (by number and class of shares).
- (ii) Provide a diagram of the ownership and corporate structure of the company, showing any parent, subsidiary or holding companies.

The following additional information is required where an applicant is part of a consortium or joint venture:

- (i) The role and contribution of each consortium member in terms of resources, experience or expertise.
- (ii) The nature of the relationship between members including a copy of the details of any joint venture agreement, memorandum of understanding or shareholder agreement.
- (iii) Company information in accordance with Part 1 above for each consortium member.

D. TELECOMMUNICATIONS/BROADCASTING SECTOR TRACK RECORD AND EXPERIENCE³

D.1 Prior Experience

Applicants should indicate the number of years for which they have experience in the operation of the relevant networks or provision of the relevant services

D.2 Sector Experience

The information supporting the applicant's sector experience should also be provided in relation to each market (or a representative selection of markets) in which the applicant operates, either independently or as part of a joint venture or consortium, and should include:

- (i) a brief history of the applicant's operation;
- (ii) a description of relevant activities and services/programming offered;
- (iii) the size and competitive environment in each market;
- (iv) the structure of the business in each market (wholly owned subsidiary, joint venture, etc.);
- (v) number of subscribers, and growth rate, churn and market share;
- (vi) summary of financial performance;
- (vii) description of any network operating experience, including network rollout performance;
- (viii) physical environment (and any similarity to providing service in Trinidad and Tobago);
- (ix) benefits delivered to customers (price reductions, new services); and
- (x) customer service programs (Total Quality Management programs, service standards, service measurement).

E. FINANCIAL STABILITY⁴

E.1 Audited Financial Statements

Attach financial statements of the company for the past 3 years.

- Note:**
- (i) This section will not be applicable in 'first-come first-served' processes to a newly incorporated company which is not affiliated with any existing company. Such companies are not required to submit historical financial statements.
 - (ii) Micro and small companies⁵ which are already in operation at the time of submission of the application may submit statements certified by a qualified accountant (as recognized by ICAT), in lieu of audited financial statements.
 - (iii) Audited statements must be provided by all other companies which have been in existence for more than one year.

E.2 Financial Support

Evidence should be given to support the applicant's ability to realize the financial plan, and its business and services plans. In particular, the applicant should provide the following:

- (i) Evidence of existing financial resources and capitalization, including all debt and equity financing;
- (ii) Description of continuing access to capital and financial capacity, including investments, revenues, credit reserves and other short and long term financial resources.

E.3 References⁶

References or commitment letters from, at least one (1) but preferably two (2), recognized financial institutions should be submitted to support the applicant's financial resources.

The Authority may seek other methods of disclosure, as appropriate, and may request further information in this regard, including under Anti-Money Laundering (AML) and Combatting the Financing of Terrorism (CFT) compliance rules.

F. VIABILITY OF PROPOSAL (BUSINESS PLAN INFORMATION)

F.1 Financial Projections and Plans⁷

F.1(a) Feasibility Analysis

A comprehensive financial plan must be developed and submitted. This plan will include a feasibility analysis for the development of the company's operations. A financial projection for 5 years must also be submitted. The financial projection must include:

- (i) All assumptions made in estimating and forecasting costs. The financial projections should be calculated assuming constant prices.
- (ii) Annual balance sheet.
- (iii) Annual profit and loss accounts.
- (iv) Annual cash flow statement.
- (v) Relevant accounting ratios (including current assets to liabilities ratio, debt to equity ratio and interest coverage ratio).

F.1(b) Risk Assessment

The applicant must submit a thorough risk assessment of the organisation's proposed business plan.

F.2 Service and Marketing Plans⁸

F.2(a) Market Assessment

The applicant should describe the market assessment it has conducted in its business planning activities, including any revenue or traffic forecasts, consumer studies, price analysis, and estimates of market share to be gained as well as its proposed marketing and pricing strategies.

F.2(b) Service Descriptions and Roll-out Plans

The applicant must provide a detailed description of the services it intends to provide under the concession, including its plans for service rollout, the specific markets to be served and the means of service delivery.

F.2(c) Customer Service Standards

The applicant must provide a detailed description of all customer service standards to be implemented (where relevant).

F.3 Technical Proposal⁹

The applicant must provide detailed information regarding the equipment, systems and/or network facilities **relevant** to this application, including:

(i) Network/Systems Design:

- A detailed description and specification of the technology to be used, including its compliance with international standards or any equipment standards established by the Authority; and
- A network overview that includes information on the applicant's proposed network topology, proposed network capacity and any requirements or proposed points for interconnection (if applicable). (The network overview should also indicate any need for radio frequency spectrum and the relevant licence application(s) shall accompany this concession application form);
- A detailed propagation model/map where applicable; and
- Where necessary, an indication of the intent to collocate on existing facilities and if the relevant applications for these facilities have been approved.

(ii) Rollout Plan¹⁰:

- A detailed description of the applicant's proposed network rollout plan. At a minimum, this plan must include the population/geographic coverage plans and rollout timeframes for the relevant networks and/or services during the rollout period. A roll-out coverage map will be preferable;
- Plans for the acquisition and installation of all required facilities and equipment capacity; and
- A forecast for expected growth of the network or service demand.

(iii) Quality of Service Plan:

- Identification and description of technical QOS commitments for both wholesale and retail services;

- How the applicant proposes to meet its quality of service commitments; and
- Reference should be made to compliance with applicable quality of service standards.

F.4 Organization, Facilities and Management

Please provide the following information:

- (i) An organization chart showing management functions and titles¹¹;
- (ii) Summary resumes for all senior management;
- (iii) An employment plan showing how the applicant will ensure it has suitable skilled staff, including through employee training and development;
- (iv) The level of proposed regional employment by the company;
- (v) The internal structure and operation of the company, including its divisions or departments (and related management positions). Details of the departments' functions should also be provided;
- (vi) Plans for the construction, lease or other acquisition of the facilities it needs to achieve its business and service plans; and
- (vii) Principal auditors, legal and financial advisors to the company.

G. SUBMISSION CHECKLIST

Please ensure that the relevant documents for the following have been submitted:

ITEM SECTION	DESCRIPTION	CHECK BOX IF SUBMITTED
Form C10	Completed and Signed Concession Application Form	<input type="checkbox"/>
C.2	Copy of Certificate of Incorporation	<input type="checkbox"/>
C.2	Copy of VAT Certificate	<input type="checkbox"/>
C.3	Directors' Information	<input type="checkbox"/>
C.4	Company Structure/Consortium Information	<input type="checkbox"/>
D	Telecommunications/Broadcasting Sector Track Record And Experience	<input type="checkbox"/>
E.1	Financial Statements	<input type="checkbox"/>
E.2	Evidence of Financial Support	<input type="checkbox"/>
E.3	Financial References	<input type="checkbox"/>
F.1 (a)	Feasibility Analysis	<input type="checkbox"/>
F.1 (b)	Risk Assessment	<input type="checkbox"/>
F.2 (a)	Market Assessment	<input type="checkbox"/>
F.2 (b)	Service Descriptions and Roll-out Plans	<input type="checkbox"/>
F.2 (c)	Customer Service Standards	<input type="checkbox"/>
F.3 (a)	Network/System Design	<input type="checkbox"/>
F.3 (b)	Roll-out Plan	<input type="checkbox"/>
F.3 (c)	Quality of Service Plan	<input type="checkbox"/>
F.3	Copy of Broadcast Station Licence application	<input type="checkbox"/>
F.3	Any other relevant licence applications (e.g. Studio Transmitter Links, Outside Broadcast Link)	<input type="checkbox"/>
F.3	Propagation Maps/Models	<input type="checkbox"/>
F.3	Roll-out Coverage Maps	<input type="checkbox"/>
F.3	Equipment/Technology Technical Specifications	<input type="checkbox"/>
F.4	Organisation, Facilities and Management Information	<input type="checkbox"/>

H. DECLARATION AND SIGNATURE ¹²

I, the undersigned, do hereby declare on my own behalf and on behalf of the applicant(s) that the information provided in this application is correct and accurate to the best of my knowledge. I acknowledge and agree that submitting an application to the Telecommunications Authority of Trinidad and Tobago does not mean that a concession will be granted, and that consideration of this application is a matter for the exercise of the Authority's discretion acting in accordance with the Telecommunications Act, Chapter 47:31.

If the concession is granted, I am fully aware of all the obligations and conditions associated with the concession. I understand that in processing this application, the Authority may undertake such investigations as it considers appropriate to verify the information submitted and/or to assess the background or suitability of any person involved or to be involved in any permission or authorisation hereby applied for, and I hereby expressly consent for myself and on behalf of the applicant(s) and all such persons, to the carrying out by the Authority of such investigations. I understand that the Authority may require additional information in accordance with the Act and all Regulations made thereunder.

I confirm that I am duly authorised by all the relevant persons to make this declaration.

Applicant: .

Name of individual authorised to sign on behalf of company (Block Capitals):

Title:

Signature:

Date:

For Official Use Only

- 1. File Number:
- 2. Type of Application: New Amendment Renewal
- 3. Application Status: Unsuccessful Successful
- 4. Reason for Application being unsuccessful:
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- 5. Name of Evaluation Committee Members:
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- 6. Signature of Corporate Secretary:
- 7. Date:

¹ Refer to the *Authorisation Framework for the Telecommunications and Broadcasting Sectors of Trinidad and Tobago* for more information on the different concession types and their applicability.

² The applicant is required to submit a copy of the company’s Incorporation certificate and VAT certificate.

³ In demonstrating the required telecommunications/broadcasting sector track record and experience, the applicant may rely on:
a. the experience of the applicant company; or
b. the experience of any parent or subsidiary company of the applicant company; or
c. the experience of the directors and the executive team.

⁴ This section examines the ability of the company in the past to manage its financial resources.

⁵ A ‘Micro-Sized Enterprise’ in Trinidad and Tobago may be defined as a business where the value of the company’s assets must be in the range TT\$1.00 to TT\$100,000.00 in value, where the company is Owner Managed, employs one(1) to five(5) persons and where annual sales maximize at TT\$99,000.00. A ‘Small-Sized Enterprise’ in Trinidad and Tobago may be defined as a business where the value of the company's assets must be in the range TT\$101,000.00 to TT\$300,000.00 in value, where the company must employ at least five (5) but not more than (25) twenty-five persons and where the company’s annual sales range from TT\$100,000.00 to TT\$750,000.00.

⁶ References or commitment letters should be no more than three months old from the date the application is submitted. Applications without at least one reference will not be considered.

⁷ These plans will be used to analyze the financial viability and sustainability of the company for the short to medium term.

⁸ This examines the marketing strategy that the company plans to pursue as well as an examination of how it intends to meet its customers’ needs.

⁹ This section should include technical details that will prove the applicant can adequately meet all the requirements (as stated in the concession) of providing services to its customers. Please refer to the concession document and regulations posted on the Authority’s website (www.tatt.org.tt) for information on all concession rights and obligations.

¹⁰ All successful applicants must comply with the commitments regarding network rollout, range of services to be offered, quality of service standards, and any other commitments as submitted to the Authority in its concession application.

¹¹The applicant must submit a functional/departmental organisational chart, at minimum

¹²Please note all applications will be evaluated based ONLY on the information submitted.