

Fixed Voice (RESIDENTIAL ONLY) prices for national concessionaires in Trinidad and Tobago as of 30th September 2022

As part of the Telecommunications Authority of Trinidad and Tobago’s (the Authority) mandate to promote and protect the interests of consumers, the Authority has published a price schedule to improve consumer awareness. The Authority continues to monitor price changes and will update price schedules intermittently. Visit the Authority’s website www.tatt.org.tt for further information.

DISCLAIMER

- Information was obtained from each operator’s website and stated “as is” as far as practicable.
- Operators are listed in alphabetical order.
- Prices are calculated and rounded off to the nearest cent to show comparable VAT Inclusive prices.
- Promotions are excluded from this publication.
- Business packages are excluded from this publication.
- Consumers should visit the operators’ website for a comprehensive list of all services offered.

1. Fixed Line Plans

1.1. bmobile

bmobile Fixed Line Voice Bundle	Landline to Landline calls to any network	Landline to Mobile calls to any network	Rate/ Month (TTD)
bmobile Residential Voice Package 1	Unlimited	NA	\$100.13
bmobile Residential Voice Package 2	Unlimited	Unlimited	\$196.88

1.2. Digicel

Digicel Fixed line Voice Packages	Calls to Digicel fixed lines	Bundled Minutes	Rate/month (TTD)
Home & Away 500	Unlimited	500	\$99.00
Home & Away Unlimited	Unlimited	Unlimited ^{Note 4}	\$149.00
Installation charge (TTD)			\$599.00

Notes to table above:

- Note 4: Bundled minutes include local, Digicel Caribbean mobile and international calls to USA, Canada, and UK fixed lines.

1.3. Flow

Home Phone Plans	Calls to Flow fixed lines	Packaged Minutes	Rate/ Month (TTD)
Voice 100	Free Flow to Flow calls	100 local landline minutes	\$25.00
Voice 125	Free Flow to Flow calls	125 local landline & mobile minutes	\$50.00

Note to table above:

- Flow's "Home phone Basic", "Home phone Plus" and "Home phone Max" packages were not stated on the company's webpage at the time of this publication.

2. Out of Plan Fixed line Rates

2.1. bmobile

bmobile Local Fixed Line Rates	Unit Time (seconds)	TTD/min
Anytime rates to bmobile Fixed line (by Destination Codes)		
Code A	300	\$0.28
Code B	20	\$0.28
Code C	45	\$0.28
Calls to other Fixed lines (Not bmobile fixed lines)		\$0.45
Calls to any Mobile network		\$90.00

2.2. Digicel

Out of Bundle Digicel Local Fixed Line Rates	TTD /min
To Digicel Fixed line	\$0.00
To other Fixed line (Not Digicel fixed lines)	\$0.15
To any Mobile network	\$0.75

2.3. Flow

FLOW Out of Plan Rates	Home Phone Plus TTD/min
To Flow Fixed line	\$0.00
To Other Fixed line	\$0.15
To Local Mobile	\$0.59
International Landline ^{note 5}	\$0.39

Notes to table above:

- *Note 5: International minutes include calls to landlines in over 50 international destinations including USA, Canada, and the UK, as well as calls to mobiles in the continental USA and Canada.*

3. Fixed line Add On packages

3.1. Flow

FLOW Home Phone Add On packages		
Package	Number of minutes	Optional Package Price (TTD)
Mobile 100	100 local (mobile)	\$55.00
Voice Plus 250	250 local landline & mobile, international landline	\$125.00
Voice Plus 500	500 local landline & mobile, international landline	\$225.00
Voice Plus 1000	1000 local landline & mobile, international landline	\$345.00

Notes to table above:

- *Fixed Flow to Flow calls are free and thus do not count towards the minutes in the package. This includes Flow to Flow calls in Trinidad.*

3.2. Flow

FLOW International Add On packages	Minutes	Rate (TTD)
USA, Canada, UK, Venezuela landlines & mobile. India landlines only.	50	\$55.00
	100	\$125.00
	200	\$225.00

4. International Calling Rates from Fixed Lines

4.1. bmobile

bmobile Fixed Line Calls to International Fixed line Destinations	Weekday	Weekend
USA, Canada, UK & Ireland	\$1.41	\$0.56
Caribbean, Venezuela & India	\$1.69	\$0.84
Rest of the World	\$2.81	\$1.69
Other ^{Note 3}	\$6.75	\$6.75
Inmarsat – Ship to Shore	\$56.25	\$56.25

Note to table above:

- *Note 3: Other Countries refers to Antarctica, Ascension, Christmas & Cocos Keeling Islands, Comoros, Cook Island, Cuba, Falkland Islands, Greenland, Guinea Bissau, Kiribati, Nauru Island, Niue Island, Norfolk Islands, Papua New Guinea, Sao Tome and Principe, Solomon Islands, Somalia, St Helena, Tokelau, Tuvalu, Vanuatu, Wallis and Futuna.*
- *A surcharge of \$1.13 (VAT inclusive) per minute for calling a mobile network in all countries, except the USA, Canada and other countries with receiving party pays.*

4.2. Digicel

Digicel Fixed Line Calls to International Destinations	TTD /min
International (USA, Canada, UK landline, Digicel Caribbean, Venezuela & India)	\$1.00
International (Rest of the world)	\$2.30

Notes to table above:

- *Digicel's network destination (calls to an international fixed line or mobile phone) applicable to the above rates was not stated on the company's webpage at the time of this publication.*

4.3. Flow

FLOW Fixed Line Calls to International Fixed line Destinations	Home Phone Basic TTD/min	Home Phone Plus TTD/min	Home Phone Max TTD/min
Grenada, Barbados, St. Vincent & the Grenadines landlines	\$1.41	\$1.41	\$1.41
Jamaica landlines	\$1.41	\$0.49	\$0.49
USA/Canada/UK landlines	\$0.56	\$0.39	\$0.39
Venezuela landline /India Mobile	\$1.13	\$0.39	\$0.39
Hong Kong & China	\$1.69	\$1.69	\$1.69
Guyana & Suriname landlines	\$2.25	\$2.25	\$2.25
Rest of the World	\$3.38	\$3.38	\$3.38

Note to table above:

- Please visit the operator's website for a complete list of international calling rates.
<https://discoverflow.co/trinidad/home-phone/international-calling-rates-legacy-flow>

For further information and verification, customers should visit operators' website as follows:

Digicel <https://www.digicelgroup.com/tt/en/home-entertainment/FibrePhone.html>

Flow <https://discoverflow.co/trinidad/home-phone/overview>

Bmobile <https://bmobile.co.tt/landline/>