



Telecommunications Authority of Trinidad and Tobago

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THE TELECOMMUNICATIONS AUTHORITY OF TRINIDAD AND TOBAGO INVESTIGATES DIGICEL VOIP BLOCKING COMPLAINTS

The Telecommunication Authority of Trinidad and Tobago (the Authority) has seen the notices from Digicel Trinidad and Tobago Limited blocking applications Viber, Tango and Nimbuzz that utilise the Voice over Internet Protocol (VoIP) on its data network.

The action has caused a number of Digicel's subscribers to make complaints to the Authority about the perceived infringement.

The Authority recognises the concerns of both consumers and Digicel in this matter and would like to advise the general public that we intend to raise these concerns with Digicel and seek clarification of these concerns.

The Authority is in the interim conducting its own investigation into the matter and on completion of its investigation will articulate its position and take any further action that may be required.

Directors: Mr. Selby Wilson (Chairman), Mr. Nazir Alladin (Deputy Chairman), Mr. Asif Ali, Dr. Satarine Balkaransingh, Ms. Hazel Brown, Mr. Terrence Henry, Mr. David Lamy, Dr. Kim Mallalieu, Mr. Farouk Gerard Mohammed, Dr. Ronald Ramkissoon, Mr. Simbhoonath Sawh