



Fixed Voice (RESIDENTIAL ONLY) Prices for National Concessionaires in Trinidad and Tobago as at 30th June, 2019

As part of the Telecommunications Authority of Trinidad and Tobago's (TATT) mandate to promote and protect the interests of consumers, TATT has published a price schedule to improve consumer awareness. TATT continues to monitor price changes and will update price schedules intermittently. Visit TATT's website www.tatt.org.tt for further information.

DISCLAIMER

- Information is obtained from operators' website and stated "as is" as far as practicable
- Operators are listed in alphabetical order.
- Prices are calculated and rounded off to the nearest cent to show comparable VAT Inclusive prices
- Promotions are excluded from this publication.
- Business packages are excluded from this publication.
- Consumers should visit operators' websites for comprehensive lists of all services offered.



Telecommunications Authority of Trinidad and Tobago Find us on:



1. Local Standard Calling Rates from Fixed Lines

DIGICEL

DIGICEL LOCAL FIXED LINE RATES	TTD/MIN
To Digicel Fixed line	\$0.15
To other Fixed line (<i>Not Digicel fixed lines</i>)	\$0.15
To any Mobile network	\$0.75
Directory services	\$3.00/per call
Installation charge	\$599.00

TSTT

TSTT LOCAL FIXED LINE RATES	TTD/MIN
Calls to other Fixed lines (<i>Not TSTT fixed lines</i>)	\$0.45
Calls to any Mobile network	\$0.90
Calls to TSTT Fixed line (by Destination Codes) ^{Note 2}	
Code A	\$0.06
Code B	\$0.84
Code C	\$0.38
Directory Services	\$1.13/per call
Monthly rental charge	\$34.88

FLOW

FLOW LOCAL FIXED LINE RATES	TTD/MIN
Calls to other Fixed lines (<i>Not Flow fixed lines</i>)	\$0.21
Calls to any Mobile network	\$0.77
Calls to Flow Fixed line ^{Note 1}	\$0.00
Directory services	\$3.38/per call
Monthly rental charge without Flow Broadband	\$35.00
Monthly rental charge with Flow Broadband	\$14.50
Installation charge	\$244.56

Notes to table above:

- Note 2 - TSTT's Code per unit (per second) was calculated to reflect per minute rates for each Code destination.
- TSTT's fixed line installation charge was not available on the company's webpage at the time of this publication.

Note to table on left:

- Note 1 - Includes free Flow-to-Flow calls in Trinidad and Tobago only.

2. International Calling Rates from Fixed Lines

□ DIGICEL

DIGICEL FIXED LINE CALLS TO INTERNATIONAL DESTINATIONS	TTD/MIN
International (USA, Canada, UK landline, Digi Caribbean, Venezuela & India)	\$1.00
International (Rest of the world)	\$2.30

Note to table on left:

- Digicel's network destinations (calls to an international fixed line or mobile phone) applicable to these rates were not stated on the company's webpage at the time of this publication.

□ FLOW

FLOW FIXED LINE CALLS TO INTERNATIONAL FIXED LINE DESTINATIONS	HOME PHONE BASIC TTD/MIN	HOME PHONE PLUS TTD/MIN	HOME PHONE MAX TTD/MIN
USA/Canada/UK landlines	\$0.56	\$0.39	\$0.39
Venezuela landline/India Mobile	\$1.13	\$0.39	\$0.39
Caribbean landlines	\$1.41	\$0.49	\$0.49
Guyana/Suriname landlines	\$2.25	\$2.25	\$2.25

Notes to table above

- Please visit Flow's website for a complete list of international calling rates:

<https://discoverflow.co/trinidad/home-phone/international-calling-rates-legacy-flow>

□ TSTT

TSTT FIXED LINE CALLS TO INTERNATIONAL DESTINATIONS	WEEK DAY RATES (TTD)	WEEKEND RATES (TTD)
USA/Canada/UK/Ireland	\$1.41	\$0.56
Caribbean/ Venezuela/ India	\$1.69	\$0.84
Rest of the world	\$2.81	\$1.69
Other	\$6.75	\$6.75
Inmarsat (satellite phones)	\$56.25	\$56.25

Note to table above:

- TSTT's network destinations (calls to an international fixed line or mobile phone) applicable to the above rates were not stated on the company's webpage at the time of this publication.

3. Bundled Minutes Fixed Line Packages

DIGICEL

DIGICEL FIXED LINE VOICE PACKAGES	CALLS TO OTHER DIGICEL FIXED LINES	BUNDLED MINUTES	RATE/MONTH (TTD)
Play Home & Away 500	Unlimited	500	\$99.00
Play Home & Away Unlimited	Unlimited	Unlimited	\$149.00
Installation charge (TTD)			\$599.00

FLOW

FLOW FIXED LINE VOICE PACKAGES	PACKAGED MINUTES	RATE/MONTH (TTD)
Home phone Plus	600 ^{NOTE 3}	\$99.00
Home phone Max	1800 ^{NOTE 3}	\$145.00

Notes to table above:

- Note 3: Package minutes include calls to local landlines and international calls to landlines in over 50 international destinations including USA, Canada and the UK, as well as calls to mobile phones in Continental USA and Canada.

TSTT

TSTT FIXED LINE VOICE BUNDLE	LANDLINE TO LANDLINE CALLS TO ANY NETWORK	MOBILE MINUTES TO ANY NETWORK	RATE/MONTH (TTD)
Bmobile Residential Voice Package 1	Unlimited	N/A	\$100.13
Bmobile Residential Voice Package 2	Unlimited	Unlimited	\$196.87

TSTT FIXED LINE SMART CHOICE PACKAGES	SHARED MINUTES	MOBILE MINUTES	RATE/MONTH (TTD)
Smart choice 199 ^{Note 4}	1000	100	\$223.88
Smart choice 299 ^{Note 5}	2000	200	\$336.38
Installation charge (TTD)			\$150.00

Notes to table above:

- Note 4: \$0.60/min to mobile phones after midnight.
 - Note 5: free night time calls to blink landline & \$0.50/min to mobile phones after midnight.

TSTT FIXED LINE SMART CHOICE PACKAGES	FIXED LINE MINUTES	MOBILE MINUTES	INTERNATIONAL MINUTES	RATE/MONTH (TTD)
Gold	Unlimited	100	100	\$281.25
Silver	900	75	75	\$202.50
Bronze	500	25	25	\$112.50
Installation charge (TTD)				\$150.00

TSTT FIXED LINE SMART BUNDLES	MINUTES	RATE/ MONTH (TTD)
International Calling Plan 1 ^{Note 6}	50	\$56.24
Local Calling Plan 2 ^{Note 7}	Unlimited Evening and Weekends	\$78.74
Mobile Minutes Plan 1 ^{Note 8}	100	\$74.24

Notes to table above:

Smart Bundles packages are a new opt-in grouping of packages for Residential Fixed line customers. These packages offer customers different options to help save on their Fixed line bill.

Note 6: The International Bundles allow bundled minute calls to the USA, Canada and UK landlines only. The International bundles take precedence over customers' Talk N Save discounts to the specified destinations.

Note 7: The Fixed line bundles are available for calls to TSTT Fixed lines only. The Unlimited Anytime offering allows calls to TSTT Fixed lines 24-hours a day, any day of the week.

4. Out of Bundle Fixed Line Rates and Packages

DIGICEL

OUT OF BUNDLE DIGICEL LOCAL FIXED LINE RATES	TTD/MIN
To Digicel Fixed lines	\$0.15
To other Fixed lines (Not Digicel fixed lines)	\$0.15
To any Mobile network	\$0.75

□ FLOW

FLOW OUT OF PACKAGE CALLS	HOME PHONE BASIC TTD/MIN	HOME PHONE PLUS TTD/MIN	HOME PHONE MAX TTD/MIN
To Local Mobile	\$0.77	\$0.59	\$0.59
To Flow Fixed line	\$0.00	\$0.00	\$0.00
To Other Fixed line	\$0.21	\$0.15	\$0.15
Caribbean	\$1.41	\$1.41	\$1.41
USA/Canada/UK	\$0.57	\$0.39	\$0.39
Venezuela/ India	\$1.13	\$0.39	\$0.39
Hong Kong/ Singapore/ China/ Japan	\$1.69	\$0.39	\$0.39
Guyana/ Suriname	\$2.25	\$2.25	\$2.25
Rest of the World calls start from	\$3.38	\$3.38	\$3.38

FLOW HOME PHONE ADD ON PACKAGES

CALLING DESTINATIONS	NUMBER OF MINUTES	OPTIONAL PACKAGE PRICE
USA, Canada ^{Note 9} UK, Venezuela & India ^{Note 10}	50 MINUTES	\$14.99
	100 MINUTES	\$19.99
	200 MINUTES	\$34.99
Local landline	100 MINUTES	\$25.00
Local Mobile	100 MINUTES	\$55.00

Notes to table on left:

- Customers must subscribe to Home Phone Basic, Home Phone Plus or Home Phone Max, to be able to subscribe to an Add-On package.

- Note 9: Calls to landlines and mobile.

- Note 10: Calls to landlines only.

□ TSTT

TSTT SMART CHOICE OUT OF BUNDLE INTERNATIONAL CALLS	DAY RATE	EVENING RATE	WEEKEND RATE
To USA, Canada, UK & Ireland	\$1.40	\$1.13	\$0.56
Caribbean, Venezuela & India	\$1.69	\$1.13	\$0.84
Rest of the World	\$2.81	\$2.25	\$1.69

For further information and verification, customers should visit operators' websites provided below:

Digicel <https://www.digicelgroup.com/tt/en/home/our-services/home-phone.html>

Flow <https://discoverflow.co/trinidad/landline/local-plans>

Bmobile <https://bmobile.co.tt/landline-2/>

TSTT <http://www.tstt.co.tt/local-rates-prices-are-vat-exclusive>

TSTT <http://www.tstt.co.tt/smart-services>

TSTT http://www.tstt.co.tt/sites/all/themes/bmobile/overlays/residential_packages.html?width=720px

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