Fixed Voice (RESIDENTIAL ONLY) prices for national concessionaires in Trinidad and Tobago as at 13th December 2019

As part of the Telecommunications Authority of Trinidad and Tobago's (the Authority) mandate to promote and protect the interests of consumers, the Authority has published a price schedule to improve consumer awareness. The Authority continues to monitor price changes and will update price schedules intermittently. Visit the Authority's website www.tatt.org.tt for further information.

1. Local Standard Calling Rates from Fixed Lines

1.1 Digicel

Digicel Local Fixed Line Rates	TTD /min
To Digicel Fixed line	$0.15
To other Fixed line (Not Digicel fixed lines)	$0.15
To any Mobile network	$0.75
Directory services	$3.00 /per call
Installation charge	$599.00

1.2 Flow

FLOW Local Fixed Line Rates	TTD/min
Calls to other Fixed lines (*Not Flow fixed lines*)	$0.21
Calls to any Mobile network	$0.77
Calls to Flow Fixed line Note 1	$0.00
Directory services	$3.38 /per call
Monthly rental charge without Flow Broadband	$35.00
Monthly rental charge with Flow Broadband	$14.50
Installation charge	$244.56

Notes to table above:

- *Note 1: Includes free Flow-to-Flow calls in Trinidad and Tobago only*

1.3 TSTT

Note: TSTT's local standard calling rates from their fixed lines were not stated on the company's webpage at the time of this publication.

2 International Calling Rates from Fixed Lines

2.1 Digicel

Digicel Fixed Line Calls to International Destinations	TTD /min
International (USA, Canada, UK landline, Digi Caribbean, Venezuela & India)	$1.00
International (Rest of the world)	$2.30

Notes to table above:

- *Digicel's network destination (calls to an international fixed line or mobile phone) applicable to the above rates was not stated on the company's webpage at the time of this publication.*

2.2 Flow

FLOW Fixed Line Calls to International Fixed line Destinations	Home Phone Basic TTD/min	Home Phone Plus TTD/min	Home Phone Max TTD/min
USA/Canada/UK landlines	$0.56	$0.39	$0.39
Venezuela landline /India Mobile	$1.13	$0.39	$0.39
Caribbean landlines	$1.41	$1.41	$1.41
Guyana/Suriname landlines	$2.25	$2.25	$2.25

Note to table above:

- Please visit the operator's website for a complete list of international calling rates.
  https://discoverflow.co/trinidad/home-phone/international-calling-rates-legacy-flow

2.3 TSTT

Note: TSTT's local standard fixed line rates, to international destinations were not stated on the company's webpage at the time of this publication.

3 Bundled Minutes Fixed Line Packages

3.1 Digicel

Digicel Fixed line Voice Packages	Calls to other Digicel fixed lines	Bundled Minutes	Rate/month
Home & Away 500	Unlimited	500	**$99.00**
Home & Away Unlimited	Unlimited	Unlimited	**$149.00**
Installation charge (TTD)			**$599.00**

3.2 Flow

Flow Fixed Line Voice Packages	Packaged Minutes	Rate/ Month (TTD
Home phone Plus	600 Note 3	**$99.00**
Home phone Max	1800 Note 3	**$145.00**

Note to Table above:

- *Note 3: Package minutes include calls to local landlines and international calls to landlines in over 50 international destinations including USA, Canada and the UK, as well as calls to mobiles in the Continental USA and Canada.*

3.3 TSTT

TSTT Fixed Line Voice Bundle	Landline to Landline Calls to any network	Mobile minutes to any network	Rate/ Month (TTD)
Bmobile Residential Voice Package 1	Unlimited	N/A	**$100.13**

Bmobile Residential Voice Package 2	Unlimited	Unlimited	$196.87

Note: TSTT's "Smart Choice" package and "Smart Bundles" were not stated on the company's webpage at the time of this publication.

4 Out of Bundle Fixed line Rates and Packages

4.1 Digicel

Out of Bundle Digicel Local Fixed Line Rates	TTD /min
To Digicel Fixed line	$0.15
To other Fixed line (Not Digicel fixed lines)	$0.15
To any Mobile network	$0.75

4.2 Flow

FLOW Out of Package Calls from	Home Phone Basic TTD/min	Home Phone Plus TTD/min	Home Phone Max TTD/min
To Local Mobile	$0.77	$0.59	$0.59
To Flow Fixed line	$0.00	$0.00	$0.00
To Other Fixed line	$0.21	$0.15	$0.15
Caribbean	$1.41	$1.41	$1.41
USA/Canada/UK	$0.57	$0.39	$0.39
Venezuela/India	$1.13	$0.39	$0.39
Hong Kong/Singapore/China/Japan	$1.69	$0.39	$0.39
Guyana/Suriname	$2.25	$2.25	$2.25
Rest of the World calls starts from	$3.38	$3.38	$3.38

FLOW Home Phone Add On packages		
Calling destinations	Number of minutes	Optional Package Price
USA, Canada [Note 9]	50 minutes	$14.99
	100 minutes	$19.99

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UK, Venezuela & India [Note 10]	200 minutes	**$34.99**
Local Landline	100 minutes	**$25.00**
Local Mobile	100 minutes	**$55.00**

Notes to table above

- *Customers must subscribe to Home Phone Basic, Home Phone Plus or Home Phone Max to be able to subscribe to an Add-On package.*
- *Note [9]: Calls to landlines and mobile.*
- *Note [10]: Calls to landlines only.*

For further information and verification, customers should visit operators' website as follows:

Digicel https://www.digicelgroup.com/tt/en/home/our-services/home-phone.html

Flow https://discoverflow.co/trinidad/landline/local-plans

Bmobile https://bmobile.co.tt/landline-2/

TSTT http://www.tstt.co.tt/local-rates-prices-are-vat-exclusive

TSTT http://www.tstt.co.tt/smart-services

TSTT

http://www.tstt.co.tt/sites/all/themes/bmobile/overlays/residential_packages.html?width=720px