



# Fixed Voice (RESIDENTIAL ONLY) Prices for National Concessionaires in Trinidad and Tobago as at 30th June, 2021

As part of the Telecommunications Authority of Trinidad and Tobago's (the Authority) mandate to promote and protect the interests of consumers, the Authority has published a price schedule to improve consumer awareness. The Authority continues to monitor price changes and will update price schedules intermittently. Visit the Authority's website [www.tatt.org.tt](http://www.tatt.org.tt) for further information.

## 1. Local Standard Calling Rates from Fixed Lines

### 1.1 DIGICEL

DIGICEL LOCAL FIXED LINE RATES	TTD/MIN
To Digicel Fixed Line	\$0.15
To other Fixed Line (Not Digicel fixed lines)	\$0.15
To any Mobile Network	\$0.75

#### DISCLAIMER

- Information was obtained from each operator's website and stated, "as is", as far as practicable.
- Operators are listed in alphabetical order.
- Prices are calculated and rounded off to the nearest cent to show comparable VAT Inclusive prices
- Promotions are excluded from this publication.
- Business packages are excluded from this publication.
- Customers should visit operators' websites for comprehensive lists of all services offered.

### 1.2 FLOW

FLOW LOCAL FIXED LINE RATES	TTD/MIN
Calls to other Fixed Lines (Not Flow fixed lines)	\$0.21
Calls to any Mobile Network	\$0.77
Calls to Flow Fixed Line <sup>Note 1</sup>	\$0.00
Monthly Rental Charge without Flow Broadband	\$35.00
Monthly Rental Charge with Flow Broadband	\$14.50

- ♦ *Note to Table on left:  
Note 1: Includes Flow-to-Flow calls in Trinidad and Tobago only.*

### 1.3 TSTT

TSTT LOCAL FIXED LINE RATES	TTD/MIN
Calls to TSTT Fixed Line (by Destination Codes) <sup>Note 2</sup>	
Code A	\$0.06
Code B	\$0.84
Code C	\$0.38
Calls to other Fixed Lines (Not TSTT fixed lines)	\$90.00
Calls to any Mobile Network	\$45.00

- ♦ *Note to Table on left:  
Note 2: TSTT's Code per unit (per second) was calculated to reflect per minute rates for each Code destination.*

2. International Calling Rates from Fixed Lines

2.1 DIGICEL

DIGICEL FIXED LINE CALLS TO INTERNATIONAL DESTINATIONS	TTD/MIN
International (USA, Canada, UK landline, Digi Caribbean, Venezuela & India)	\$1.00
International (Rest of the World)	\$2.30

• Note to Table on left:

Digicel's network destination (calls to an international fixed line or mobile phone) applicable to rates in the table on the left was not stated on the company's webpage at the time of this publication.

2.2 FLOW

FLOW FIXED LINE CALLS TO INTERNATIONAL FIXED LINE DESTINATIONS	HOME PHONE BASIC - TTD/MIN	HOME PHONE PLUS - TTD/MIN	HOME PHONE MAX - TTD/MIN
USA/Canada/UK Landlines	\$0.57	\$0.39	\$0.39
Venezuela Landline /India Mobile	\$1.13	\$0.39	\$0.39
CaribbeanLandlines	\$1.41	\$1.41	\$1.41
Guyana/Suriname Landlines	\$2.25	\$2.25	\$2.25
Rest of the World	\$3.38	\$3.38	\$3.38

• Note to Table above:

Please visit the operator's website for a complete list of international calling rates. <https://discoverflow.co/trinidad/home-phone/international-calling-rates-legacy-flow>

2.3 TSTT

TSTT FIXED LINE CALLS TO INTERNATIONAL FIXED LINE DESTINATIONS	WEEK DAY RATES (TTD)	WEEKEND RATES (TTD)
USA/Canada/UK/Ireland	\$1.40	\$0.56
Caribbean, Venezuela & India	\$1.68	\$0.85
Rest of the World	\$2.81	\$1.68
Other <sup>Note 3</sup>	\$6.75	\$6.75
Inmarsat – Ship to Shore	\$56.25	\$56.25

• Note to Table above:

- Note 3: "Other Countries" refers to Antarctica, Ascension, Christmas & Cocos Keeling Islands, Comoros, Cook Island, Cuba, Falkland Islands, Greenland, Guinea Bissau, Kiribati, Nauru Island, Niue Island, Norfolk Islands, Papua New Guinea, Sao Tome and Principe, Solomon Islands, Somalia, St Helena, Tokelau, Tuvalu, Vanuatu, Wallis, and Futuna.
- A surcharge of \$1.12 (VAT inclusive) per minute for calling a mobile network in all countries, except the USA, Canada, and other countries with receiving party pays.

3. Bundled Minutes Fixed Line Packages

3.1 DIGICEL

DIGICEL FIXED LINE VOICE PACKAGES	CALLS TO DIGICEL FIXED LINES	BUNDLED MINUTES	RATE/MONTH (TTD)
Home & Away 500	Unlimited	500	\$99.00
Home & Away Unlimited	Unlimited	Unlimited <sup>Note 4</sup>	\$149.00
Installation Charge (TTD)			\$599.00

• *Note to Table above:*  
*Note 4: Unlimited bundled minutes include local, Digicel Caribbean mobile and international calls to USA, Canada, and UK fixed lines.*

3.2 FLOW

FLOW FIXED LINE VOICE PACKAGES	PACKAGED MINUTES	RATE/MONTH (TTD)
Home Phone Plus	600 <sup>NOTE 5</sup>	\$99.00
Home Phone Max	1800 <sup>NOTE 5</sup>	\$145.00

• *Note to Table above:*  
*Note 5: Package minutes include calls to local landlines and international calls to landlines in over 50 international destinations including USA, Canada, and the UK, as well as calls to mobiles in Continental USA and Canada.*

3.3 TSTT

TSTT FIXED LINE VOICE BUNDLE	LANDLINE TO LANDLINE CALLS TO ANY NETWORK	MOBILE MINUTES TO ANY NETWORK	RATE/MONTH (TTD)
Bmobile Residential Voice Package 1	Unlimited	N/A	\$100.13
Bmobile Residential Voice Package 2	Unlimited	Unlimited	\$196.87

• *Note to Table above:*  
*TSTT’s Smart Choice package and Smart Bundles prices were not stated on the company’s webpage at the time of this publication.*

4. Out of Bundle Fixed line Rates and Packages

4.1 DIGICEL

OUT OF BUNDLE DIGICEL LOCAL FIXED LINE RATES	TTD/MIN
To Digicel Fixed Line	\$0.15
To Other Fixed Line(Not Digicel fixed lines)	\$0.15
To Any Mobile Network	\$0.75

4.2 FLOW

FLOW OUT OF PACKAGE CALLS	HOME PHONE BASIC TTD/MIN	HOME PHONE PLUS TTD/MIN	HOME PHONE MAX TTD/MIN
To Local Mobile	\$0.77	\$0.59	\$0.59
To Flow Fixed Line	\$0.00	\$0.00	\$0.00
To Other Fixed Line	\$0.21	\$0.15	\$0.15
Caribbean	\$1.41	\$1.41	\$1.41
USA/Canada/UK	\$0.57	\$0.39	\$0.39
Venezuela/India	\$1.13	\$0.39	\$0.39
Hong Kong/Singapore/China/Japan	\$1.69	\$0.39	\$0.39
Guyana/Suriname	\$2.25	\$2.25	\$2.25
Rest of the World Calls Start From	\$3.38	\$3.38	\$3.38

FLOW HOME PHONE ADD ON PACKAGES		
CALLING DESTINATIONS	NUMBER OF MINUTES	OPTIONAL PACKAGE PRICE
USA, Canada <sup>Note 6</sup> UK, Venezuela & India <sup>Note 7</sup>	50 MINUTES	\$14.99
	100 MINUTES	\$19.99
	200 MINUTES	\$34.99
Local Landline	100 MINUTES	\$25.00
Local Mobile	100 MINUTES	\$55.00

- *Notes to Table above:*
  - *Note 6: Calls to landlines and mobile.*
  - *Note 7: Calls to landlines only.*

For further information and verification, customers should visit operators’ websites as follows:

Bmobile  
<https://bmobile.co.tt/landline/>

Digicel  
<https://www.digicelgroup.com/tt/en/home-entertainment/FibrePhone.html>

Flow  
<https://discoverflow.co/trinidad/home-phone/overview>