



Fixed Voice (RESIDENTIAL ONLY) Prices for National Concessionaires in Trinidad and Tobago as at 30th September, 2021

As part of the Telecommunications Authority of Trinidad and Tobago's (the Authority) mandate to promote and protect the interests of consumers, the Authority has published a price schedule to improve consumer awareness. The Authority continues to monitor price changes and will update price schedules intermittently. Visit the Authority's website www.tatt.org.tt for further information.

1. Fixed Line Plans

1.1 BMOBILE

| BMOBILE FIXED LINE VOICE PACKAGES | LANDLINE TO LANDLINE CALLS TO ANY NETWORK | LANDLINE TO MOBILE CALLS TO ANY NETWORK | RATE/MONTH (TTD) |
|-------------------------------------|---|---|------------------|
| Bmobile Residential Voice Package 1 | Unlimited | Not applicable | \$100.13 |
| Bmobile Residential Voice Package 2 | Unlimited | Unlimited | \$196.87 |

1.2 DIGICEL

| DIGICEL FIXED LINE VOICE PACKAGES | CALLS TO DIGICEL FIXED LINES | BUNDLED MINUTES | RATE/MONTH (TTD) |
|-----------------------------------|------------------------------|-----------------------------|------------------|
| Home & Away 500 | Unlimited | 500 | \$99.00 |
| Home & Away Unlimited | Unlimited | Unlimited ^{Note 4} | \$149.00 |
| Installation charge (TTD) | | | \$599.00 |

♦ *Note to Table on above:*

Note 4: Bundled minutes include local, Digicel Caribbean mobile and international calls to USA, Canada, and UK fixed lines.

DISCLAIMER

- Information was obtained from each operator's website and stated, "as is", as far as practicable.
- Operators are listed in alphabetical order.
- Prices are calculated and rounded off to the nearest cent to show comparable VAT Inclusive prices
- Promotions are excluded from this publication.
- Business packages are excluded from this publication.
- Customers should visit operators' websites for comprehensive lists of all services offered.

1.3 FLOW

| FLOW FIXED LINE VOICE PACKAGES | CALLS TO FLOW FIXED LINES | PACKAGED MINUTES | RATE/MONTH (TTD) |
|--------------------------------|---------------------------|------------------------|------------------|
| Home Phone Basic | Free Flow to Flow calls | Not applicable | \$35.00 |
| Home Phone Plus | Free Flow to Flow calls | 600 ^{Note 5} | \$99.00 |
| Home Phone Max | Free Flow to Flow calls | 1800 ^{Note 5} | \$145.00 |

♦ *Note to Table on left:*

Note 5: Package minutes include calls to local landlines and international calls to landlines in over 50 international destinations including USA, Canada and the UK, as well as calls to mobiles in the Continental USA and Canada.

2. Out of Plan Fixed Line Rates

2.1 BMOBILE

| BMOBILE LOCAL FIXED LINE RATES | TTD/MIN |
|--|---------|
| Anytime Rates to Bmobile Fixed Line (by Destination Codes) ^{Note 2} | |
| Code A | \$0.06 |
| Code B | \$0.84 |
| Code C | \$0.38 |
| Calls to Other Fixed Lines (Not Bmobile fixed lines) | \$0.90 |
| Calls to Any Mobile Network | \$0.45 |

♦ *Note to Table on left:*

Note 2: Bmobile's code per unit (per second) was calculated to reflect per minute rates for each code destination.

2.2 DIGICEL

| OUT OF BUNDLE DIGICEL LOCAL FIXED LINE RATES | TTD/MIN |
|--|---------|
| To Digicel Fixed Line | \$0.00 |
| To Other Fixed Line(Not Digicel fixed lines) | \$0.15 |
| To Any Mobile Network | \$0.75 |

2.3 FLOW

| FLOW OUT OF PACKAGE CALLS | HOME PHONE BASIC TTD/MIN | HOME PHONE PLUS TTD/MIN | HOME PHONE MAX TTD/MIN |
|------------------------------------|--------------------------|-------------------------|------------------------|
| To Flow Fixed Line | \$0.00 | \$0.00 | \$0.00 |
| To Other Fixed Line | \$0.21 | \$0.15 | \$0.15 |
| To Local Mobile | \$0.77 | \$0.59 | \$0.59 |
| Caribbean | \$1.41 | \$1.41 | \$1.41 |
| USA/Canada/UK | \$0.57 | \$0.39 | \$0.39 |
| Venezuela/India | \$1.13 | \$0.39 | \$0.39 |
| Hong Kong/Singapore/China/Japan | \$1.69 | \$0.39 | \$0.39 |
| Guyana/Suriname | \$2.25 | \$2.25 | \$2.25 |
| Rest of the World Calls Start From | \$3.38 | \$3.38 | \$3.38 |

FLOW HOME PHONE ADD ON PACKAGES

| CALLING DESTINATIONS | NUMBER OF MINUTES | OPTIONAL PACKAGE PRICE |
|--|-------------------|------------------------|
| USA, Canada ^{Note 6} UK, Venezuela & India ^{Note 7} | 50 MINUTES | \$14.99 |
| | 100 MINUTES | \$19.99 |
| | 200 MINUTES | \$34.99 |
| Local Landline | 100 MINUTES | \$25.00 |
| Local Mobile | 100 MINUTES | \$55.00 |

• **Notes to Table on left:**

- Note 6: Calls to landlines and mobile.
- Note 7: Calls to landlines only.

3. International Calling Rates from Fixed Lines

3.1 BMOBILE

| BMOBILE FIXED LINE CALLS TO INTERNATIONAL FIXED LINE DESTINATIONS | WEEK DAY RATES (TTD) | WEEKEND RATES (TTD) |
|---|----------------------|---------------------|
| USA/Canada/UK/Ireland | \$1.40 | \$0.56 |
| Caribbean, Venezuela & India | \$1.68 | \$0.85 |
| Rest of the World | \$2.81 | \$1.68 |
| Other ^{Note 3} | \$6.75 | \$6.75 |
| Inmarsat – Ship to Shore | \$56.25 | \$56.25 |

♦ Note to Table above:

- Note 3: "Other Countries" refers to Antarctica, Ascension, Christmas Island, Cocos Keeling Islands, Comoros, Cook Islands, Cuba, Falkland Islands, Greenland, Guinea Bissau, Kiribati, Nauru, Niue, Norfolk Island, Papua New Guinea, Sao Tome and Principe, Solomon Islands, Somalia, St Helena, Tokelau, Tuvalu, Vanuatu, Wallis and Futuna.
- A surcharge of \$1.12 (VAT inclusive) per minute for calling a mobile network in all countries, except the USA, Canada, and other countries with receiving party pays.

3.2 DIGICEL

| DIGICEL FIXED LINE CALLS TO INTERNATIONAL DESTINATIONS | TTD/MIN |
|---|---------|
| International (USA, Canada, UK Landline, Digi Caribbean, Venezuela & India) | \$1.00 |
| International (Rest of the World) | \$2.30 |

♦ Note to Table on left:

Digicel's network destination (calls to an international fixed line or mobile phone) applicable to the above rates was not stated on the company's webpage at the time of this publication.

3.3 FLOW

| FLOW FIXED LINE CALLS TO INTERNATIONAL FIXED LINE DESTINATIONS | HOME PHONE BASIC - TTD/MIN | HOME PHONE PLUS - TTD/MIN | HOME PHONE MAX - TTD/MIN |
|--|----------------------------|---------------------------|--------------------------|
| Caribbean Landlines | \$1.41 | \$1.41 | \$1.41 |
| USA/Canada/UK Landlines | \$0.57 | \$0.39 | \$0.39 |
| Venezuela Landline /India Mobile | \$1.13 | \$0.39 | \$0.39 |
| Hong Kong/Singapore/China/Japan | \$1.69 | \$0.39 | \$0.39 |
| Guyana/Suriname Landlines | \$2.25 | \$2.25 | \$2.25 |
| Rest of the World | \$3.38 | \$3.38 | \$3.38 |

♦ Note to Table above:

Please visit the operator's website for a complete list of international calling rates. <https://discoverflow.co/trinidad/home-phone/international-calling-rates-legacy-flow>

For further information and verification, customers should visit operators' websites as follows:

Bmobile: <https://bmobile.co.tt/landline/>

Digicel: <https://www.digicelgroup.com/tt/en/home-entertainment/FibrePhone.html>

Flow : <https://discoverflow.co/trinidad/home-phone/overview>