Telecommunications Authority of Trinidad and Tobago



## **Telecommunications Authority of Trinidad and Tobago**

# Fixed Voice (RESIDENTIAL ONLY) Prices for National Concessionaires in Trinidad and Tobago as of 15th December 2021

As part of the Telecommunications Authority of Trinidad and Tobago's (the Authority) mandate to promote and protect the interests of consumers, the Authority has published a price schedule to improve consumer awareness. The Authority continues to monitor price changes and will update price schedules intermittently. Visit the Authority's website www.tatt.org.tt for further information.

## 1. Fixed Line Plans

## 1.1 BMOBILE

BMOBILE FIXED LINE VOICE PACKAGES	LANDLINE TO LANDLINE CALLS TO ANY NETWORK	LANDLINE TO MOBILE CALLS TO ANY NETWORK	PRICE/MONTH
Bmobile Residential Voice Package 1	Unlimited	Not applicable	\$100.13
Bmobile Residential Voice Package 2	Unlimited	Unlimited	\$196.87

## **1.2 DIGICEL**

DIGICEL FIXED LINE VOICE PACKAGES	CALLS TO DIGICEL FIXED LINES	BUNDLED MINUTES	PRICE/MONTH
Home & Away 500	Unlimited	500	\$99.00
Home & Away Unlimited	Unlimited	Note 4 Unlimited	\$149.00
Installation charge (TTD)			\$599.00

## Note to Table above:

Note 4: Bundled minutes include local, Digicel Caribbean mobile and international calls to USA, Canada, and UK fixed lines.

## 1.3 FLOW

FLOW FIXED LINE VOICE PACKAGES	CALLS TO FLOW FIXED LINES	PACKAGED MINUTES	PRICE/MONTH
Home Phone Basic	Free Flow to Flow calls	Not applicable	\$35.00
Home Phone Plus	Free Flow to Flow calls	600 <sup>Note 5</sup>	\$99.00
Home Phone Max	Free Flow to Flow calls	Note 5 1800	\$145.00

2.

Out of Plan Fixed Line Rates

## 2.1 BMOBILE

BMOBILE LOCAL FIXED LINE RATES	PER MINUTE
Anytime Rates to Bmobile Fixed Line (by Destination Codes) $^{Note 2}$	
Code A	\$0.06
Code B	\$0.84
Code C	\$0.38
Calls to Other Fixed Lines (Not Bmobile fixed lines)	\$0.90
Calls to Any Mobile Network	\$0.45

#### DISCLAIMER

- Information was obtained from each operator's website and stated, "as is", as far as practicable.
- Operators are listed in alphabetical order.
- Prices are calculated and rounded off to the nearest cent to show comparable VAT Inclusive prices
- Promotions are excluded from this publication.
- Business packages are excluded from this publication.
- Customers should visit operators' websites for comprehensive lists of all services offered.

#### • Note to Table on the left:

Note 5: Package minutes include calls to local landlines and international calls to landlines in over 50 international destinations including USA, Canada and the UK, as well as calls to mobiles in Continental USA and Canada.

#### • Note to Table on the left:

Note 2: Bmobile's code per unit (per second) was calculated to reflect per minute rates for each code destination.

## 2.2 DIGICEL

OUT OF BUNDLE DIGICEL LOCAL FIXED LINE RATES	PER MINUTE
To Digicel Fixed Line	\$0.00
To Other Fixed Lines (Not Digicel fixed line)	\$0.15
To Any Mobile Network	\$0.75

# 2.3 FLOW

FLOW OUT OF PACKAGE CALLS	HOME PHONE BASIC - PER MINUTE	HOME PHONE PLUS - PER MINUTE	HOME PHONE MAX - PER MINUTE
To Flow Fixed Line	\$0.00	\$0.00	\$0.00
To Other Fixed Line	\$0.21	\$0.15	\$0.15
To Local Mobile	\$0.77	\$0.59	\$0.59
Caribbean	\$1.41	\$1.41	\$1.41
USA/Canada/UK	\$0.57	\$0.39	\$0.39
Venezuela/India	\$1.13	\$0.39	\$0.39
Hong Kong/Singapore/China/Japan	\$1.69	\$0.39	\$0.39
Guyana/Suriname	\$2.25	\$2.25	\$2.25
Rest of the World Calls Start From	\$3.38	\$3.38	\$3.38

## FLOW HOME PHONE ADD ON PACKAGES

CALLING DESTINATIONS	NUMBER OF MINUTES	OPTIONAL PACKAGE PRICE
USA, Canada <sup>Note 6</sup>	50 MINUTES	\$14.99
UK, Venezuela & India Note 7	100 MINUTES	\$19.99
	200 MINUTES	\$34.99
Local Landline	100 MINUTES	\$25.00
Local Mobile	100 MINUTES	\$55.00

• Notes to Table on the left: Note 6: Calls to landlines and mobile.
Note 7: Calls to landlines only.

## 3. International Calling Rates from Fixed Lines

#### **3.1 BMOBILE**

BMOBILE FIXED LINE CALLS TO INTERNATIONAL FIXED LINE DESTINATIONS	WEEK DAY	WEEKEND
USA/Canada/UK/Ireland	\$1.40	\$0.56
Caribbean, Venezuela & India	\$1.68	\$0.85
Rest of the World	\$2.81	\$1.68
Other Countries Note 3	\$6.75	\$6.75
Inmarsat – Ship to Shore	\$56.25	\$56.25

• Note to Table above:

- Note 3: "Other Countries" refer to Antarctica, Ascension, Christmas Island, Cocos Keeling Islands, Comoros, Cook Islands, Cuba, Falkland Islands, Greenland, Guinea Bissau, Kiribati, Nauru, Niue, Norfolk Island, Papua New Guinea, Sao Tome and Principe, Solomon Islands, Somalia, St Helena, Tokelau, Tuvalu, Vanuatu, Wallis and Futuna.

- A surcharge of \$1.12 (VAT inclusive) per minute for calling a mobile network in all countries, except the USA, Canada, and other countries with receiving party pays.

#### **3.2 DIGICEL**

DIGICEL FIXED LINE CALLS TO INTERNATIONAL DESTINATIONS	PER MINUTE	• Note to Table on left: Digicel's network destination (calls to an international fixed line or mobile phone)
International (USA, Canada, UK Landline, Digi Caribbean, Venezuela & India)	\$1.00	applicable to the above rates was not stated on the company's webpage at the time of
International (Rest of the World)	\$2.30	this publication.

#### **3.3 FLOW**

FLOW FIXED LINE CALLS TO INTERNATIONAL FIXED LINE DESTINATIONS	HOME PHONE BASIC - per minute	HOME PHONE PLUS - per minute	HOME PHONE MAX - per minute
Caribbean Landlines	\$1.41	\$1.41	\$1.41
USA/Canada/UK Landlines	\$0.57	\$0.39	\$0.39
Venezuela Landline /India Mobile	\$1.13	\$0.39	\$0.39
Hong Kong/Singapore/China/Japan	\$1.69	\$0.39	\$0.39
Guyana/Suriname Landlines	\$2.25	\$2.25	\$2.25
Rest of the World	\$3.38	\$3.38	\$3.38

• Note to Table above:

Please visit the operator's website for a complete list of international calling rates. https://discoverflow.co/trinidad/home-phone/international-calling-rates-legacy-flow

For further information and verification, customers should visit operators' websites as follows:

Bmobile: https://bmobile.co.tt/landline/

Digicel: https://www.digicelgroup.com/tt/en/home-entertainment/FibrePhone.html

Flow : https://discoverflow.co/trinidad/home-phone/overview

Find us on: