# Fixed Voice (RESIDENTIAL ONLY) Prices for National Concessionaires in Trinidad and Tobago as of 15th December 2021 

As part of the Telecommunications Authority of Trinidad and Tobago's (the Authority) mandate to promote and protect the interests of consumers, the Authority has published a price schedule to improve consumer awareness. The Authority continues to monitor price changes and will update price schedules intermittently. Visit the Authority's website www.tatt.org.tt for further information.

## 1. Fixed Line Plans

### 1.1 BMOBILE

| BMOBILE FIXED LINE <br> VOICE PACKAGES | LANDLINE TO LANDLINE CALLS TO <br> ANY NETWORK | LANDLINE TO MOBILE CALLS TO <br> ANY NETWORK | PRICE/MONTH |
| :--- | :---: | :---: | :---: |
| Bmobile Residential Voice Package 1 | Unlimited | Not applicable | \$100.13 |
| Bmobile Residential Voice Package 2 | Unlimited | Unlimited | $\$ 196.87$ |

### 1.2 DIGICEL

$\left.\begin{array}{|l|c|c|c|}\hline \begin{array}{l}\text { DIGICEL FIXED LINE VOICE } \\ \text { PACKAGES }\end{array} & \begin{array}{c}\text { CALLS TO DIGICEL } \\ \text { FIXED LINES }\end{array} & \begin{array}{c}\text { BUNDLED } \\ \text { MINUTES }\end{array} & \text { PRICE/MONTH } \\ \hline \text { Home \& Away 500 } & \text { Unlimited } & 500 & \$ 99.00 \\ \hline \text { Home \& Away Unlimited } & \text { Unlimited } & \text { Unlimited }\end{array}\right] \$ \$ 149.00$

## DISCLAIMER

- Information was obtained from each operator's website and stated, "as is", as far as practicable.
- Operators are listed in alphabetical order.
- Prices are calculated and rounded off to the nearest cent to show comparable VAT Inclusive prices
- Promotions are excluded from this publication.
- Business packages are excluded from this publication.
- Note to Table above:

Note 4: Bundled minutes include local, Digicel Caribbean mobile and international calls to USA, Canada, and UK fixed lines.

- Customers should visit operators' websites for comprehensive lists of all services offered.

| 1.3 FLOW |  |  |  |
| :--- | :---: | :---: | :---: |
| FLOW FIXED LINE VOICE | CALLS TO FLOW <br> FIXED LINES | PACKAGED <br> MINUTES | PRICE/MONTH |
| PACKAGES | Free Flow to Flow <br> calls | Not applicable | $\$ 35.00$ |
| Home Phone Basic | Free Flow to Flow <br> calls | 600 Note 5 | $\$ 99.00$ |
| Home Phone Plus | Free Flow to Flow <br> calls | 1800 | $\$ 145.00$ |
| Home Phone Max |  |  |  |

> - Note to Table on the left:
> Note 5: Package minutes include calls to local landlines and international calls to landlines in over 50 international destinations including USA, Canada and the UK, as well as calls to mobiles in Continental USA and Canada.
2. Out of Plan Fixed Line Rates

### 2.1 BMOBILE

## BMOBILE LOCAL FIXED LINE RATES

PER MINUTE

## - Note to Table on the left:

Note 2: Bmobile's code per unit (per second) was calculated to reflect per minute rates for each code destination.

| Anytime Rates to Bmobile Fixed Line (by Destination Codes) | Note2 |  |
| :--- | :--- | :--- | :--- |
| Code A | Code B | $\$ 0.06$ |
| Code C | $\$ 0.84$ |  |
| Calls to Other Fixed Lines (Not Bmobile fixed lines) | $\$ 0.90$ |  |
| Calls to Any Mobile Network | $\$ 0.45$ |  |

### 2.2 DIGICEL

| OUT OF BUNDLE DIGICEL | PER MINUTE |
| :--- | :---: |
| LOCAL FIXED LINE RATES | $\$ 0.00$ |
| To Digicel Fixed Line | $\$ 0.15$ |
| To Other Fixed Lines (Not Digicel fixed line) | $\$ 0.75$ |
| To Any Mobile Network |  |

### 2.3 FLOW

| FLOW OUT OF <br> PACKAGE CALLS | HOME PHONE BASIC <br> - PER MINUTE | HOME PHONE PLUS <br> - PER MINUTE | HOME PHONE MAX <br> - PER MINUTE |
| :--- | :---: | :---: | :---: |
| To Flow Fixed Line | $\$ 0.00$ | $\$ 0.00$ | $\$ 0.00$ |
| To Other Fixed Line | $\$ 0.21$ | $\$ 0.15$ | $\$ 0.15$ |
| To Local Mobile | $\$ 0.77$ | $\$ 0.59$ | $\$ 0.59$ |
| Caribbean | $\$ 1.41$ | $\$ 1.41$ | $\$ 1.41$ |
| USA/Canada/UK | $\$ 0.57$ | $\$ 0.39$ | $\$ 0.39$ |
| Venezuela/India | $\$ 1.13$ | $\$ 0.39$ | $\$ 0.39$ |
| Hong Kong/Singapore/China/Japan | $\$ 1.69$ | $\$ 2.25$ | $\$ 0.39$ |
| Guyana/Suriname | $\$ 2.25$ | $\$ 3.38$ | $\$ 2.25$ |
| Rest of the World Calls Start From | $\$ 3.38$ |  | $\$ 3.38$ |

FLOW HOME PHONE ADD ON PACKAGES

| CALLING DESTINATIONS | NUMBER OF <br> MINUTES | OPTIONAL <br> PACKAGE PRICE |
| :--- | :---: | :---: |
| USA, Canada Note 6 |  |  |
| UK, Venezuela \& India Note7 | 50 MINUTES | $\$ 14.99$ |
| Local Landline | 100 MINUTES | $\$ 19.99$ |
| Local Mobile | 200 MINUTES | $\$ 34.99$ |
|  | 100 MINUTES | $\$ 25.00$ |

- Note 6: Calls to landlines and mobile.
- Note 7: Calls to landlines only.


## 3. International Calling Rates from Fixed Lines

### 3.1 BMOBILE

BMOBILE FIXED LINE CALLS TO
INTERNATIONAL FIXED LINE DESTINATIONS

| USA/Canada/UK/Ireland | $\$ 1.40$ | $\$ 0.56$ |
| :--- | :--- | :--- |
| Caribbean, Venezuela \& India | $\$ 1.68$ | $\$ 0.85$ |
| Rest of the World | $\$ 2.81$ | $\$ 1.68$ |
| Other Countries Nooe3 | $\$ 6.75$ | $\$ 6.75$ |
| Inmarsat - Ship to Shore | $\$ 56.25$ | $\$ 56.25$ |

- Note to Table above:
- Note 3: "Other Countries" refer to Antarctica, Ascension, Christmas Island, Cocos Keeling Islands, Comoros, Cook Islands, Cuba, Falkland Islands, Greenland, Guinea Bissau, Kiribati, Nauru, Niue, Norfolk Island, Papua New Guinea, Sao Tome and Principe, Solomon Islands, Somalia, St Helena, Tokelau, Tuvalu, Vanuatu, Wallis and Futuna.
- A surcharge of $\$ 1.12$ (VAT inclusive) per minute for calling a mobile network in all countries, except the USA, Canada, and other countries with receiving party pays.


### 3.2 DIGICEL

| DIGICEL FIXED LINE CALLS TO | PER | - Note to Table on left: |
| :---: | :---: | :---: |
| INTERNATIONAL DESTINATIONS | MINUTE | Digicel's network destination (calls to an international fixed line or mobile phone) applicable to the above rates was not stated on the company's webpage at the time of this publication. |
| International (USA, Canada, UK Landline, Digi Caribbean, Venezuela \& India) | \$1.00 |  |
| International (Rest of the World) | \$2.30 |  |

### 3.3 FLOW

| FLOW FIXED LINE CALLS TO | HOME PHONE | HOME PHONE | HOME PHONE |
| :---: | :---: | :---: | :---: |
| INTERNATIONAL FIXED LINE DESTINATIONS | BASIC - PER MINUTE | PLUS - PER MINUTE | MAX - PER MINUTE |
| Caribbean Landlines | \$1.41 | \$1.41 | \$1.41 |
| USA/Canada/UK Landlines | \$0.57 | \$0.39 | \$0.39 |
| Venezuela Landline /India Mobile | \$1.13 | \$0.39 | \$0.39 |
| Hong Kong/Singapore/China/Japan | \$1.69 | \$0.39 | \$0.39 |
| Guyana/Suriname Landlines | \$2.25 | \$2.25 | \$2.25 |
| Rest of the World | \$3.38 | \$3.38 | \$3.38 |

## - Note to Table above:

Please visit the operator's website for a complete list of international calling rates. https://discoverflow.co/trinidad/home-phone/international-cal-ling-rates-legacy-flow

For further information and verification, customers should visit operators' websites as follows:
Bmobile: https://bmobile.co.tt/landline/
Digicel: https://www.digicelgroup.com/tt/en/home-entertainment/FibrePhone.html
Flow : https://discoverflow.co/trinidad/home-phone/overview

