

# Fixed Voice (RESIDENTIAL ONLY) prices for national concessionaires in Trinidad and Tobago as of 18<sup>th</sup> December 2023

As part of the Telecommunications Authority of Trinidad and Tobago's (the Authority) mandate to promote and protect the interests of consumers, the Authority has published a price schedule to improve consumer awareness. The Authority continues to monitor price changes and will update price schedules intermittently. Visit the Authority's website [www.tatt.org.tt](http://www.tatt.org.tt) for further information.

## DISCLAIMER

- Information was obtained from each operator's website and stated "as is" as far as practicable.
- Operators are listed in alphabetical order.
- Prices are calculated and rounded off to the nearest cent to show comparable VAT Inclusive prices.
- Promotions are excluded from this publication.
- Business packages are excluded from this publication.
- Consumers should visit the operators' website for a comprehensive list of all services offered.

## 1. Fixed Line Plans

### 1.1. bmobile

| <b>bmobile Fixed Line Voice Bundle</b> | <b>Landline to Landline calls to any network</b> | <b>Landline to Mobile calls to any network</b> | <b>Rate/ Month (TTD)</b> |
|--|--|--|--------------------------|
| bmobile Residential Voice Package 1    | Unlimited  | NA   | <b>\$100.13</b>          |
| bmobile Residential Voice Package 2    | Unlimited  | Unlimited                                      | <b>\$196.88</b>          |

## 1.2. Digicel

| Digicel Fixed line Voice Packages | Calls to Digicel fixed lines | Bundled Minutes             | Rate/month (TTD) |
|-----------------------------------|------------------------------|-----------------------------|------------------|
| Home & Away 500                   | Unlimited                    | 500                         | <b>\$99.00</b>   |
| Home & Away Unlimited             | Unlimited                    | Unlimited <sup>Note 4</sup> | <b>\$149.00</b>  |
| Installation charge (TTD)         |                              |                             | <b>\$599.00</b>  |

Notes to table above:

1. Note 4: Bundled minutes include local, Digicel Caribbean mobile and international calls to USA, Canada, and UK fixed lines.

## 1.3. Flow

| Home Phone Plans | Calls to Flow fixed lines | Packaged Minutes                    | Rate/ Month (TTD) |
|------------------|---------------------------|-------------------------------------|-------------------|
| Voice 100        | Free Flow to Flow calls   | 100 local landline minutes          | <b>\$25.00</b>    |
| Voice 125        | Free Flow to Flow calls   | 125 local landline & mobile minutes | <b>\$50.00</b>    |

## 2. Out of Plan Fixed line Rates

### 2.1. bmobile

| bmobile Local Fixed Line Rates                             | Unit Time (seconds) | TTD/min       |
|--|---------------------|---------------|
| Anytime rates to bmobile Fixed line (by Destination Codes) |                     |               |
| Code A   | 300                 | <b>\$0.28</b> |
| Code B   | 20                  | <b>\$0.28</b> |
| Code C   | 45                  | <b>\$0.28</b> |
| Calls to other Fixed lines (Not bmobile fixed lines)       |                     | <b>\$0.45</b> |
| Calls to any Mobile network                                |                     | <b>\$0.90</b> |

## 2.2. Digicel

| <b>Out of Bundle Digicel Local Fixed Line Rates</b> | <b>TTD /min</b> |
|---|-----------------|
| To Digicel Fixed line                               | <b>\$0.00</b>   |
| To other Fixed line (Not Digicel fixed lines)       | <b>\$0.15</b>   |
| To any Mobile network                               | <b>\$0.75</b>   |

## 2.3. Flow

| <b>FLOW Out of Plan Rates</b>            | <b>Home Phone Plus TTD/min</b> |
|--|--------------------------------|
| To Flow Fixed line                       | <b>\$0.00</b>                  |
| To Other Fixed line                      | <b>\$0.15</b>                  |
| To Local Mobile                          | <b>\$0.59</b>                  |
| International Landline <sup>note 5</sup> | <b>\$0.39</b>                  |

*Notes to table above:*

- Note 5: International minutes include calls to landlines in over 50 international destinations including USA, Canada, and the UK, as well as calls to mobiles in the continental USA and Canada.*

## 3. Fixed line Add On packages

### 3.1. Flow

| <b>FLOW Home Phone Add On packages</b> |  |                                     |
|--|--|-------------------------------------|
| <b>Package</b>                         | <b>Number of minutes</b>                             | <b>Optional Package Price (TTD)</b> |
| Mobile 100                             | 100 local (mobile)                                   | <b>\$55.00</b>                      |
| Voice Plus 250                         | 250 local landline & mobile, international landline  | <b>\$125.00</b>                     |
| Voice Plus 500                         | 500 local landline & mobile, international landline  | <b>\$225.00</b>                     |
| Voice Plus 1000                        | 1000 local landline & mobile, international landline | <b>\$345.00</b>                     |

*Notes to table above:*

- Fixed Flow to Flow calls do not count towards the minutes in the package. This includes Flow to Flow calls in Trinidad.*

### 3.2. Flow

| <b>FLOW International Add On packages</b>                            | <b>Minutes</b> | <b>Rate (TTD)</b> |
|--|----------------|-------------------|
| USA, Canada, UK, Venezuela landlines & mobile. India landlines only. | <b>50</b>      | <b>\$55.00</b>    |
|  | <b>100</b>     | <b>\$125.00</b>   |
|  | <b>200</b>     | <b>\$225.00</b>   |

## 4. International Calling Rates from Fixed Lines

### 4.1. bmobile

| <b>bmobile Fixed Line Calls to International Fixed line Destinations</b> | <b>Weekday</b> | <b>Weekend</b> |
|--|----------------|----------------|
| USA, Canada, UK & Ireland  | <b>\$1.41</b>  | <b>\$0.56</b>  |
| Caribbean, Venezuela & India   | <b>\$1.69</b>  | <b>\$0.84</b>  |
| Rest of the World  | <b>\$2.81</b>  | <b>\$1.69</b>  |
| Other <sup>Note 3</sup>  | <b>\$6.75</b>  | <b>\$6.75</b>  |
| Inmarsat – Ship to Shore   | <b>\$56.25</b> | <b>\$56.25</b> |

*Note to table above:*

- Note 3: Other Countries refers to Antarctica, Ascension, Christmas & Cocos Keeling Islands, Comoros, Cook Island, Cuba, Falkland Islands, Greenland, Guinea Bissau, Kiribati, Nauru Island, Niue Island, Norfolk Islands, Papua New Guinea, Sao Tome and Principe, Solomon Islands, Somalia, St Helena, Tokelau, Tuvalu, Vanuatu, Wallis and Futuna.*
- A surcharge of \$1.13 (VAT inclusive) per minute for calling a mobile network in all countries, except the USA, Canada and other countries with receiving party pays.*

## 4.2. Digicel

| Digicel Fixed Line Calls to International Destinations                         | TTD /min      |
|--|---------------|
| International (USA, Canada, UK landline, Digicel Caribbean, Venezuela & India) | <b>\$1.00</b> |
| International (Rest of the world)  | <b>\$2.30</b> |

*Notes to table above:*

1. Digicel's network destination (calls to an international fixed line or mobile phone) applicable to the above rates was not stated on the company's webpage at the time of this publication.

## 4.3. Flow

| FLOW Fixed Line Calls to International Fixed line Destinations | Home Phone Basic TTD/min | Home Phone Plus TTD/min | Home Phone Max TTD/min |
|--|--------------------------|-------------------------|------------------------|
| Grenada, Barbados, St. Vincent & the Grenadines landlines      | <b>\$1.41</b>            | <b>\$1.41</b>           | <b>\$1.41</b>          |
| Jamaica landlines  | <b>\$1.41</b>            | <b>\$0.49</b>           | <b>\$0.49</b>          |
| USA/Canada/UK landlines  | <b>\$0.56</b>            | <b>\$0.39</b>           | <b>\$0.39</b>          |
| Venezuela landline /India Mobile                               | <b>\$1.13</b>            | <b>\$0.39</b>           | <b>\$0.39</b>          |
| Hong Kong & China  | <b>\$1.69</b>            | <b>\$1.69</b>           | <b>\$1.69</b>          |
| Guyana & Suriname landlines                                    | <b>\$2.25</b>            | <b>\$2.25</b>           | <b>\$2.25</b>          |
| Rest of the World  | <b>\$3.38</b>            | <b>\$3.38</b>           | <b>\$3.38</b>          |

*Note to table above:*

1. Please visit the operator's website for a complete list of international calling rates.  
<https://discoverflow.co/trinidad/home-phone/international-calling-rates-legacy-flow>

**For further information and verification, customers should visit operators' website as follows:**

Digicel <https://www.digicelgroup.com/tt/en/digicel-plus/fibre-phone.html>

Flow <https://discoverflow.co/trinidad/home-phone/overview>

Bmobile <https://bmobile.co.tt/landline/>