Telecommunications Authority of Trinidad and Tobago

Universal Service Implementation Report
June 2024 to May 2026

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List of acronyms

ALTA	Adult Literacy Tutors Association
CCTL	Columbus Communications Trinidad Limited (FLOW)
COVID-19	Coronavirus disease 2019
CTU	Caribbean Telecommunications Union
CUSI	Contractual universal service initiatives
CVAS	Caribbean video assistance service
FDH	Fiber distribution hub
GORTT	Government of the Republic of Trinidad and Tobago
ICT	Information and communication technology
IDI	ICT development Index
ISP	Internet service provider
MDT	The Ministry of Digital Transformation
MSCD	The Ministry of Sport and Community Development
MSDFS	Ministry of Social Development and Family Services
MUSI	Mandatory universal service initiatives
NALIS	National Library and Information System Authority
NGO	Non-governmental organisation
PTSC	Public Transport Service Corporation
PwDs	Persons with disabilities
RFP	Request for proposals
SoW	Scope of works
TATT	Telecommunications Authority of Trinidad and Tobago (the Authority)
THA	The Tobago House of Assembly
TSTT	Telecommunications Services of Trinidad and Tobago
USF	Universal service fund
USFTT	Universal service framework for telecommunications services in Trinidad and Tobago
USR	Universal service regulations
VRS	Video relay service

1 Introduction

1.1 The Purpose of Universal Service

The Telecommunications Authority of Trinidad and Tobago (the Authority) was established in 2004 as the agency responsible for managing the telecommunications and broadcasting sectors. The Authority has been charged with the mandate of promoting universal service in Trinidad and Tobago. Section 2 (1) of the Telecommunications Act, Chap. 47:31 (the Act)[1], defines universal service as:

> the provision of telecommunications services throughout Trinidad and Tobago, taking into account the needs of the public, affordability of the service and advances in technologies;

Specifically, universal service aims at ensuring that telecommunications services are available to all. Telecommunications services are essential to social and economic inclusion and are to be made available to all citizens, either on an individual or shared basis. Universal service is intended to ensure that persons on low incomes, those living in remote communities, persons with disabilities and other vulnerable groups benefit from basic telecommunications services.

The Authority discharges this mandate, pursuant to section 28 (1) of the Act, which states:

> In accordance with the policy established by the Minister, the Authority shall determine the public telecommunications services in respect of which the requirement of universal service shall apply.

To advance its mandate, the Authority, in June 2012, prepared a *Universal Service Framework for Telecommunications Services in Trinidad and Tobago* (USFTT)[2] to inform the public and all stakeholders about the key aspects, considerations and principles that the Authority shall uphold in the provision of Universal Service including the administering the Universal Service Fund (USF).

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[1] The Telecommunications Act was promulgated in 2001 and amended in 2004. The Act governs the operations and sets the regulatory framework of the Authority.

[2] The USFTT seeks to institute regulatory mechanisms that would facilitate bridging the gap between those who have access to telecommunications services and those who do not in Trinidad and Tobago. The USFTT is available on the Authority's website at http://www.tatt.org.tt

1.2 Objectives of the Universal Service Fund (USF)

The Authority will direct Universal Service Fund (USF) resources toward achieving the objectives of the fund as outlined in the USFTT. These objectives are listed as follows and will inform the Authority's decisions when selecting any USF mechanism:

1. facilitate the achievement of the objectives of both the Authority's Universal Service Framework and the Universality Policy[3] of the Government of the Republic of Trinidad and Tobago (GORTT).

2. ensure that an unfair financial burden is not placed on any concessionaire.

3. promote the use of competitive market forces in funding communities and population groups in the access gap.

1.3 USF – The Role of the Authority

The Authority will define several broad USF programmes associated with the objectives listed above and will implement specific USF projects during each financial year. The Authority will seek to balance the USF's activities and financing among these different initiatives, within the limitations of available budget and capacity. For each biennial implementation report, the Authority will determine, based upon consultations, where applicable, and/or its own market assessment, the appropriate projects and the allocation of funding for each project.

1.4 Legislative Basis for Management of the USF

The Authority has the legislative powers to impose universal service obligations, in accordance with section 18 (1) of the Act, which states:

the Authority may exercise such functions and powers as are imposed on it by this Act and in particular-

(c) determine universal service obligations throughout Trinidad and Tobago, pursuant to section 28, and ensure that such obligations are realised;

In addition, the Act mandates the Authority to be responsible for the management and administration of the USF, pursuant to section 28 (3) which states:

In accordance with the policy established by the Minister, the Authority shall periodically determine the manner in which a public telecommunications service or value-added service

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[3] GORTT's Universality Policy promotes the initiative by which all citizens of the country can have access to information and knowledge through information and communications technologies (ICTs).

shall be provided and funded in order to meet the requirements of universal service for that service, including the obligations, if any, of the providers and users of the service.

In light of the above, the management of the USF shall be executed in accordance with the *Telecommunications (Universal Service) Regulations*[4] (the Regulations) and the USFTT.

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[4] The *Telecommunications (Universal Service) Regulations* was amended in 2019 and is available on the Authority's website at http://www.tatt.org.tt

2 Universal Service Fund Reports

2.1 Universal Service Fund Accounting Report

The Authority will issue an annual Universal Service Fund Accounting Report which shall be prepared and published three months after the end of the Authority's financial year and shall comprise information relating to the collection and disbursement of funds from the USF.

2.2 Universal Service Fund Implementation Report

The Authority shall prepare a biennial Universal Service Fund Implementation Report, in accordance with Regulation 25 of the Regulations, as follows:

> 25. (1) The Authority shall publish on a biennial basis a Universal Service Implementation Report by June of the financial year of the Authority which shall contain–
> (a) an outline of the Mandatory Universal Service initiatives and Contractual Universal Service initiatives and the proposed budget for the implementation of such Universal Service
> initiatives for the succeeding two years;
> (b) a report on the progress of the current Universal Service initiatives being funded by the Universal Service Fund; and
> (c) the objectives identified by the Authority for the regulation of Universal Service for the succeeding financial year or any revision of such objectives.

3 Universal Service Fund Initiatives

3.1 Contractual Universal Service Initiatives

Contractual universal service initiatives are projects to be implemented by concessionaires selected through the reverse auction process, pursuant to Regulation 19 (4) of the Regulations. The successful concessionaire will be contracted to carry out the universal service initiatives with funding made available through the USF.

Where no concessionaire submits a bid under Regulation 19 (1) of the Regulations, the concessionaire who is authorised to provide the service or services that comprise the contractual universal service initiative and who, in the opinion of the Authority, has the highest available network capacity and requires the least infrastructure build out to rollout services for that particular universal service initiative, may enter into and be bound by a contract of service with the Authority for the implementation of the universal service initiative.

3.2 Mandatory Universal Service Initiatives

Mandatory universal service initiatives are obligations to be imposed on all relevant concessionaires pursuant to Part IV of the Regulations, in accordance with guidelines published by the Authority from time to time. Mandatory universal service initiatives identified in Schedule 3 of the Regulations may be eligible for funding from the USF.

3.3 GORTT Initiatives

Pursuant to Regulations 24 (1) and (2) of the Regulations, the Authority may contribute an amount not exceeding 5% of the value of the contributions to the USF in any given year, towards the provision of services for universal service initiatives, as approved by the Authority, which are established by the state or state agencies.

Approved services for which funding may be provided shall be targeted towards the cost of the following services:

1. Telephone connectivity to service a stated usage volume

2. Internet bandwidth, as defined by the Authority from time to time

3. Facsimile services

4. Such other services as the Authority may approve

Proposals for GORTT-identified projects are to be submitted to the Authority by the state or state agencies for consideration and execution, where appropriate.

4 Universal Service Projects as at June 2024

Tables 1A and 1B identify the universal service initiatives funded through the USF, for the current period of June 2022 to May 2024, and for the upcoming period of June 2024 to May 2026. A detailed breakdown of the actual, budgeted and committed expenditure for the universal service initiatives is provided in Appendix I.

Table 1A Universal Service Projects, June 2022 to May 2024

No.	Project Name	Type of Initiative	Actual Expenditure $ (as at May 2022)	Actual Expenditure $ (June 2022 to May 2024)	Total Expenditure $ (as at May 2024)	Start Date	End Date	Implementation Progress (%)	Status
1.	National Wi-Fi Initiative (TTWiFi) Transportation hubs/national libraries/public schools/health institutions	Mandatory	6,530,286	14,173,299	20,703,585	February 2020	December 2027	70%	Ongoing; scope was expanded to cover additional public schools.
2.	Persons with Disabilities Initiative	Mandatory	26,343	180,213	206,556	February 2020	Ongoing;	50%	Ongoing; Please see Section 4.3 for further details.
	Caribbean Video Assistance Service (CVAS)		431,689	749,770	1,181,459	May 2020	December 2023	100%	Completed in December 2023
3.	Establishment of 5 community-based ICT access centres within Trinidad and Tobago	Contractual	-	-	-	March 2023	September 2026	10%	Ongoing; Please see Section 4.2 for further details.
4.	Broadband Internet access infrastructure project – St. John's Parish	Contractual	-	900,157	900,157	January 2021	May 2024	100%	Internet service operational as of 31st May 2024. Official launch scheduled for June 2024.

No.	Project Name	Type of Initiative	Actual Expenditure $ (as at May 2022)	Actual Expenditure $ (June 2022 to May 2024)	Total Expenditure $ (as at May 2024)	Start Date	End Date	Implementation Progress (%)	Status
5.	Connectivity for Adult Literacy Tutors Association (ALTA) programme	GoRTT initiative	-	-	-	April 2024	September 2024	100%	Connectivity established at all 4 centres.

Table 1B Universal Service Projects, June 2024 to May 2026

No.	Project Name	Type of Initiative	Budgeted Expenditure (June 2024 to May 2026) $	Start Date	End Date	Status
1.	National Wi-Fi Initiative (TTWiFi) Transportation hubs/national libraries/public schools/health institutions	Mandatory	29,731,342	February 2020	December 2027	Ongoing; Deployment of sites to be completed by December 2024. All sites with expiring terms to be renewed for an additional 3 years.
2.	Persons with Disabilities Initiative	Mandatory	1,400,000 -	February 2020	Ongoing; next review in September 2024	Ongoing; Please see Section 4.3 for further details.
3.	Establishment of 5 community-based ICT access centres within Trinidad and Tobago	Contractual	5,667,000	November 2020	September 2026	Ongoing; Please see Section 4.2 for further details.

4.	Broadband Internet access infrastructure project: St John's Parish	Contractual	96,133	-	-	Installation completed and service operational as of 31st May 2024. Payments are scheduled to be disbursed according to contract milestones.
	10 underserved areas in Trinidad and Tobago	Contractual	4,811,400	To be confirmed	To be confirmed	Implementation not yet started, pending approval of the implementation plan
5.	Connectivity for Adult Literacy Tutors Association (ALTA) programme	GoRTT initiative	50,000	April 2024	September 2024	Connectivity to be funded for 6 months until September 2024

4.1 National Wi-Fi Initiative (TTWiFi)

4.1.1 Project Objective

The aim of this project is to implement public Wi-Fi at specified locations (including public transportation hubs, national libraries, public health institutions and, public schools without connectivity) throughout Trinidad and Tobago. The current list of sites is presented in Appendix II.

4.1.2 Project Description

This initiative facilitates the establishment of a platform for enhanced productivity via access to the Internet in public spaces whilst accessing GORTT facilities. It is intended that this engagement will increase the interaction between citizens and GORTT, in their daily lives and as they go about doing business with GORTT.

The project provides for the deployment of Wi-Fi at major target locations including, at a minimum, designated waiting areas at major public transport hubs, public libraries, public health institutions, and key areas in public schools such as administrative/office areas, computer laboratories and libraries.

4.1.3 Implementation Progress

Sites were allocated to Internet service providers (ISPs), based on the Authority's approved allocation methodology, considering factors such as contribution to the USF, least cost of implementation, availability of infrastructure and timeframes for deployment.

Tables 2A and 2B provide an implementation update of the TTWiFi locations by site type (public transportation hubs, national libraries, public health institutions, COVID-19 hospitals, and public schools), for the current period of June 2022 to May 2024 and the upcoming period of June 2024 to May 2026.

Table 2A National Wi-Fi Initiative – progress update for the period June 2022 to May 2024

Site Type	Total number of sites	Completed as at May 2022	Completed as at May 2024
Public transportation hubs (batch 1 and 2)	13	12	12[5]
National libraries (batch 1 and 2)	23	23	23
Public schools (without connectivity) batch 1	49	47	48[6]
Public schools (without connectivity) batch 2	19	-	13
Public health institutions	130	0	59

[5] PTSC San Juan transportation hub is pending acceptance and expected to be commissioned in financial year 2024

[6] Forest Reserve Government Primary School is pending and expected to be commissioned in financial year 2024

Table 2B National Wi-Fi Initiative – planned locations for the period June 2024 to May 2026

Site Type	Total number of sites	Planned Start	Planned Finish	Actual Finish
National libraries (batch 3)	3	October 2024	December 2024	Not applicable
Ongoing sites in Table 2A to be completed	See Table 2A			

4.1.4 Status Update on TTWiFi Locations

4.1.4.1 Public Transportation Hub Locations

As at June 2024, TTWiFi service remains active at the 12 transportation hubs, as detailed in Appendix II – Public transportation hubs. This includes renewal of the service via the incumbent ISP for a further 3-year period, in cases where the initial 3-year service term has expired.

4.1.4.2 National Library Locations

As at June 2024, TTWiFi service remains active at the 23 libraries. This includes renewal of the service via the incumbent ISP for a further 3-year period, in cases where the initial 3-year service term has expired. Additionally, 3 new libraries have been added to the scope, to be completed by December 2024. The list of libraries is as detailed in Appendix II – National public libraries.

4.1.4.3 Public Schools

The action to implement Wi-Fi at these schools under the TTWiFi initiative for a three-year period included specified public primary schools where an insufficient level of service or no service existed. This was to ensure that schools have sufficient capacity to deliver classes via the online platforms, with a focus on connectivity in administrative offices, libraries and computer laboratories.

The scope was expanded from 49 schools in the previous period to 68 schools, after 19 additional schools were identified as having no connectivity. As at June 2024, 61 public primary schools (48 in batch 1 and 13 in batch 2) have been completed and Wi-Fi is currently available. These locations are shown in Appendix II – Public schools.

4.1.4.4 COVID-19 Designated Hospitals

The availability of reliable Internet service was deemed critical to enhancing communications at COVID-19 designated hospitals during the pandemic. The hospitals included were the Arima General Hospital, Caura Hospital, Couva Medical and Multi-Training Facility, and Augustus Long Hospital.

Implementation was completed through bandwidth-only service (no physical installation), using the existing ISPs at the COVID-19 hospital locations. This was initially funded by the USF for a three-month period and continued with the condition to upkeep funding as long as locations maintained their designation as COVID-19 hospitals. As a result, service at these locations was funded during the period August 2021 to November 2022.

As these hospitals have returned to normal operations, they were returned to the pool of public health institutions and have been allocated to ISPs for the deployment of the full TTWiFi service. These locations are shown in Appendix II – COVID-19 hospitals.

4.1.4.5 Public Health Institutions

The timeline for the implementation of Wi-Fi at the 130 health institutions, shown in Table 2A, started in June 2022 instead of October 2021, because of reprioritising to accommodate urgent deployment at public schools without connectivity.

Due to the volume, the 130 sites were divided into 4 batches of approximately 32 sites per batch, to accelerate the process of site allocation to ISPs.

As at June 2024, 59 out of 130 health institutions have been completed and Wi-Fi service is currently available. There are 71 pending sites expected to be completed by December 2024, 32 sites are currently being rolled out while 39 sites are awaiting cost proposals by ISPs before completing allocation of sites ahead of starting rollout. The list of health institutions is shown in Appendix II – Public health institutions.

4.1.4.5 Site metrics

Site metrics focusing on the usage of TTWiFi locations are being continuously tracked as part of the monitoring and evaluation of the initiative. The data shows a trend of increasing usage, matching the increase of new sites being rolled out.

FIGURE 1: TTWIFI USAGE TRENDS (JANUARY 2022- MARCH 2024)
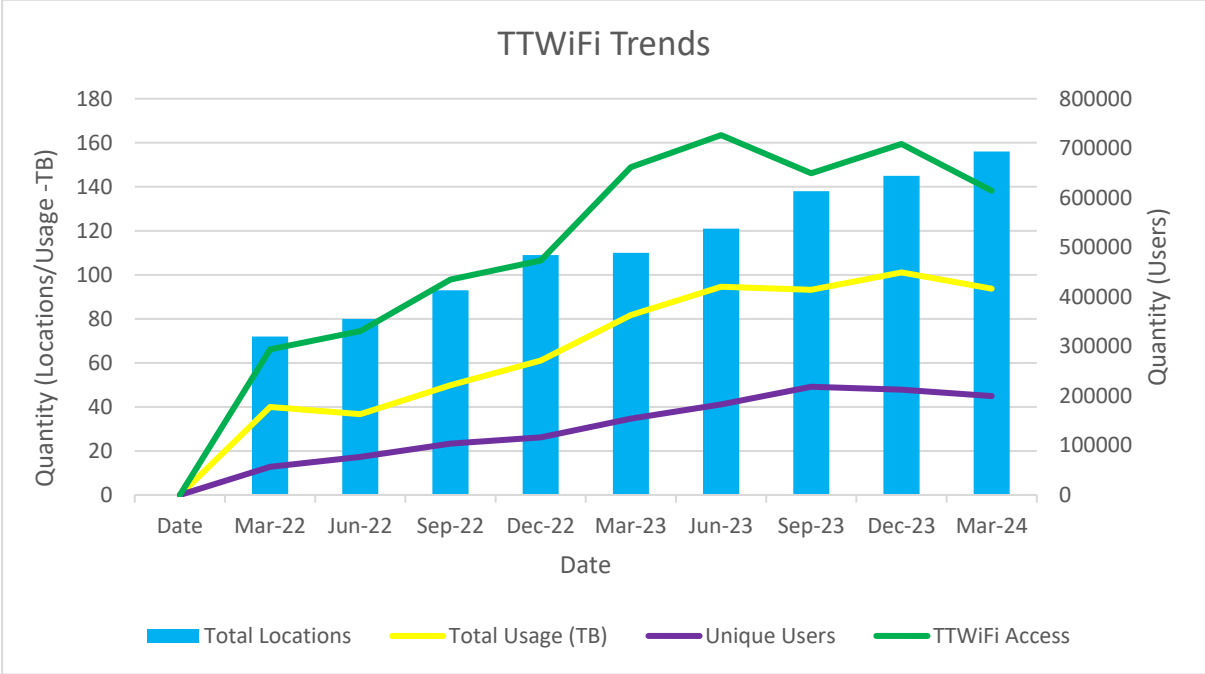
Figure 1 shows the TTWiFi growth from 2022 when metrics were first recorded.

The coloured lines show the increases in Usage (Yellow Line), Unique Users (Purple Line) and Number of times TTWiFi was accessed for the period (Green Line). The bars indicate the number of locations at the end of each quarter.

For January to March 2022 (Quarter 1, 2022), the following aggregate metrics were observed across all 79 TTWiFi locations:

1. Usage: 40+TB (Terabytes) of data being transferred (sent and received) during this time, with the average usage per user just under 1 GB (Gigabyte) at 0.88 GB.
2. Users: 56,763 unique users utilized the TTWiFi service 294,060 times or an average of 98,020 times monthly.

Comparing the same metrics For January to March 2024 (Quarter 1, 2024), the following aggregate metrics were observed across all 155 TTWiFi locations:

1. Usage: 93.7 TB (Terabytes) of data being transferred (sent and received) during this time.
2. Users: 199,558 unique users utilized the TTWiFi service 614,452 times.

Collection and monitoring of site metrics will continue as part of assessing the utilization and performance of the service.

4.1.5 TTWiFi: Future Plans June 2024 to May 2026

The current list of all TTWiFi sites is presented in Appendix II. Implementation is to continue under the scheduled timeframes shown in Table 2A and Table 2B, with an overall end date of December 2024 for installation of sites. After the deployment of all sites has been completed, the Authority will continue to support operations of TTWiFi through the renewal of expiring contracts for additional 3-year terms, and through operational monitoring and evaluation.

Operationalization of the monitoring and evaluation of the TTWiFi service started during the June 2022 to May 2024 period. Monitoring and evaluation is essential for ensuring that the programme is delivering results as forecasted and the Internet service providers (ISPs) are meeting contractual obligations. The monitoring and evaluation process will continuously collect and assess data to allow for more informed decision making as well as corrective actions as necessary, in areas such as project development, quality assurance, complaints handling and resource management, towards satisfying the TTWiFi service requirements.

Additional monitoring and evaluation measures have been detailed for implementation during the upcoming period. These steps will focus on maximising the reliability, availability, and quality of the Wi-Fi service.

4.2 ICT Access Centres Initiative

4.2.1 Project Objective

GORTT has recognised the socio-economic benefits to be derived from ICTs. The National ICT Plan has identified ICTs as a discrete sector and a crucial enabler to many other sectors, contributing to the diversification of the national economy and the strengthening of the country's competitiveness and viability in the global arena.

This project aims to have five ICT access centres established in Trinidad and Tobago. The areas originally identified were Fifth Company, Lopinot, Moruga, Roxborough and Toco. During the process of site selection, this list was amended to Roxborough, Indian Trail, Quarry Village, Surrey Village and L'Anse Noire.
The objective is to improve the existing modes of Internet access and access to online services in the targeted rural communities, in alignment with the vision and goals of the National ICT Plan, as reflected in the following excerpt:

> Our vision of Empowered People is one where the citizens of Trinidad and Tobago:
>
> 1. have pervasive access to ICT.
>
> 2. are connected to broadband infrastructure which provides a variety of services that are affordable, of high quality, safe, and secure.
>
> 3. are deriving high value from the use of ICT, benefitting themselves and society.

4.2.2 Project Description

The ICT access centre initiative will improve the existing modes of Internet access and enable access to online services in the targeted rural communities. The ICT access centres are configured to host an Internet café/computer laboratory, an ICT-enabled classroom – subject to available space at the location – and Wi-Fi throughout the centre.

Upon completion, residents in these target communities will have:

1. access to information and knowledge resources via the Internet.

2. access to ICT equipment (connected to the Internet) via a cybercafé concept.

3. wireless Internet access based on a "bring your own device" (BYOD) concept.

4. access to ICT knowledge and vocational training via a community-centred training curriculum to be sourced and coordinated by the GORTT.

4.2.3 Implementation Progress – ICT Access Centres

Table 3 provides an implementation update on the ICT access centre locations for the upcoming period of June 2024 to May 2026.

Table 3 Status of ICT access centres, June 2024 to May 2026

Site Location	Planned Procurement Start	Planned Installation Start	Planned Installation Finish	Status
Roxborough	Completed In April 2024	July 2024	September 2024	Procurement completed and contract executed. Installation scheduled to begin.
Indian Trail (replacement for Moruga)	June 2024	November 2024	March 2025	Scope of Works (SoW) completed. Procurement to begin in June 2024.
Surrey Village (Lopinot)	August 2024	January 2025	March 2025	Building under construction, to be completed by August 2024. SoW being prepared in order to begin procurement on construction completion.
Quarry Village (replacement for Fifth Company)	June 2024	March 2025	June 2025	SoW completed. Procurement to begin in June 2024. Site readiness works to be completed by March 2025.
L 'Anse Noir (Toco)	-	October 2025	January 2026	Site readiness works pending. Assessment to be done to replace with another centre.

4.2.4 Status Update – ICT Access Centres

ICT Access centres were previously planned to be completed by June 2023. During the planning phase, there were numerous challenges in site selection, mainly due to lack of site readiness prerequisites. The Authority, in agreement with the Ministry of Digital Transformation (MDT), opted to limit civil infrastructural and refurbishments works that will be included in the scope of the deployment of ICT Access Centres. The Ministry of Sport and Community Development (MSCD) and MDT have engaged third parties to construct new community centres and refurbish existing community centres, inclusive of any prerequisite site readiness works. As a result, the timeline for the deployment of the centres was adjusted to accommodate these works.

The status for each centre is detailed below, in addition to the timelines as listed in Table 3:

4.2.4.1 Roxborough ICT Access Centre

The Roxborough Administrative Complex was selected as the location for the ICT Access Centre. The Tobago House of Assembly (THA) is in support of an ICT access centre at this location, which requires minimal site readiness and refurbishment works.

The procurement process was completed with TSTT being the winning bidder. Contract negotiations are at an advanced stage and site readiness works are imminent. Installation is planned to begin immediately on completion of site readiness works.

4.2.4.2 Indian Trail and Quarry Village ICT Access Centres
(previously Moruga and Fifth Company)

During May 2020 to June 2022, several possible locations were assessed in Moruga and Fifth Company. However, there were issues with structural integrity and limited space at the potential buildings. As a result of these issues, Indian Trail Community Centre and Quarry Village Community Centre were identified as replacement centres for the deployment of ICT access centres, based on site readiness and ICT Development Index (IDI).

 The Moruga and Fifth Company locations will be included in a subsequent phase of the ICT access centres project.

4.2.4.3 Surrey Village ICT Access Centre
(previously Lopinot)

The Lopinot Community Centre was originally identified as a potential location for the ICT access centre. Site visits for selection were done in collaboration with MSCD, MDT and Lopinot community stakeholders, resulting in the preparation of a detailed Scope of Works (SoW). The Authority conducted a tender process in accordance with the Telecommunications (Universal Service) Regulations (USR). This procurement process was unsuccessful.

Surrey Village Community centre was identified as an alternative location for the establishment of the access centre to serve the Lopinot community, and Surrey Village community. The Surrey Village community centre is currently under construction by MSCD. A key consideration made in its selection is that the new building will fulfil site readiness requirements, ensuring a faster and easier implementation.

4.2.4.2 L'Anse Noir ICT Access Centre
(previously Toco)

The Toco Regional Complex was originally identified as a potential location for the ICT access centre. Site visits for selection were done in collaboration with MSCD, MDT and Toco

community stakeholders but resulted in the Toco Regional Complex being determined as not suitable due to significant refurbishing requirements.

The L 'Anse Noir Community Centre was identified as an alternative, potentially more suitable location. However, during the procurement period, there was some deterioration to the building's electrical system, roofing, and fencing. As at May 2024, MSCD is still pursuing funding to undertake repair works. As a result, other locations are being assessed for site selection.

4.2.5 ICT Access Centres: Future Plans June 2024 to May 2026

Implementation of the ICT Access centres will be executed as planned, according to the timeline detailed in Table 3.

4.3 Persons with Disabilities (PWDs) Initiative

4.3.1 Project Objectives

The objectives of the PWDs project are to:

1. ensure that persons with disabilities (PWDs) have access to basic telecommunications mobile services.

2. make ICTs more affordable to PWDs.

3. reduce the digital divide by promoting digital inclusion of PWDs.

4. enhance the quality of life by enabling those with disabilities to participate more fully in society – at school, work and in civic life.

5. enable independent living for PWDs.

The Caribbean Video Assistance Service (CVAS) project was launched in tandem with the PWDs initiative and is a highly complementary service to the initiative. CVAS is a collaboration between the Caribbean Telecommunications Union (CTU) and VTCSecure, a global leader in communications access for PWDs, and provides secure on-demand video, voice and text call centre services.

The Authority partially funded the introduction of CVAS in Trinidad and Tobago to the blind and deaf community.

4.3.2 Project Description

The PWDs initiative subsidises the cost of mobile devices with assistive technologies for the visually impaired and/or the hearing-impaired communities. The amount of the subsidy is equivalent to a maximum of TT$600 off the cost of the device.

Potential candidates are nominated by local non-government organisations (NGOs), as well as through collaboration with the Ministry of Social Development and Family Services (MSDFS) and other stakeholders. The full list of partner agencies is presented in Appendix IV.

As at June 2024, the eligibility criteria are as follows:

1. The applicant must be a resident of the Republic of Trinidad and Tobago.

2. The applicant must qualify under one of the two options specified below.

    a) Option 1: The applicant must have a disability and be in receipt of the disability grant from MSDFS.

b) Option 2: The applicant must be visually impaired and/or hearing-impaired and be in receipt of an invalidity grant, a public assistance grant, food support cards or senior citizens' pension.

Note: The applicant must provide the Authority with evidence of their visual and/or hearing impairment, such as a medical report or doctor's certificate identifying and confirming the disability.

The aim of CVAS was to enable deaf, hard of hearing, and/or speech-impaired sign language users to not only call each other and communicate directly, but to also speak with agents (sign language interpreters), who relay conversations between them and hearing parties. An innovation of CVAS was that it not only provided the usual video relay service (VRS) but, as a result of the technological innovation inherent in the platform, it enabled video assistance for the blind or the visually impaired. CVAS agents assisted blind users by enabling them to resolve issues for which they needed the assistance of a sighted person.

4.3.3 Implementation Progress – PWDs Initiative

When approval is granted to a PWD to receive the grant of $600 off the purchase of a mobile phone, the person is issued an Authorisation letter from the Authority. This letter is then taken to an authorised provider location of choice to purchase the mobile phone and to obtain the subsidy.

Table 4 details the number of authorisation letters issued as at June 2020, June 2022 and June 2024.

Table 4 Number of authorisation letters as at June 2020, June 2022 and June 2024

(Cumulative)	June 2020	June 2022	June 2024
Authorisation letters issued	16	113	1203
Authorisation letters Pending collection	2	-	-
Total participants	**18**	**113**	**1203**

As at June 2024, a total of 1203 participants have registered with the Authority to access the subsidy.

4.3.4 Status Update – PWDs Initiative

The scope of the project is periodically assessed, with the intention of optimising uptake by qualifying participants. The latest expansion of the qualifying criteria included all PwDs on specified grants, namely, the disability grant and PWDs who are minors (under 18 years old).

Alongside this criteria adjustment, the Authority has partnered with MSDFS to do direct marketing of the initiative to persons in receipt of disability grant. This included the mailing of application forms to participants who meet the eligibility criteria. These steps have led to a significant increase in uptake, over 1000 new applicants in the last 2 years.

Alongside the PWDs initiative, the CTU's CVAS pilot lasted from June 2020 to January 2021. The full implementation subsequently commenced in February 2021 and was concluded in December 2023.

4.3.5 PWDs: Future Plans June 2024 to May 2026

The Authority continues to take steps to improve communication with PWDs, such as the (re)training of frontline staff and retailers of the assistive devices, to ensure better engagement with the PWDs.

Project outreach will continue with constant networking with participants and partner agencies. Direct mailing to qualifying applicants will continue, with over 12,000 still to be contacted over the next 9 to 12 months. A review is planned to be done in September 2024 that will include assessment of project uptake, eligibility criteria, participant satisfaction, the subsidy amount and another other factors to be considered in assessing and optimizing the project's impact.

CVAS concluded in December 2023.

4.5 Broadband Internet Access Infrastructure Project

4.5.1 Project Objective

This project aims to deploy telecommunications access infrastructure that will facilitate the provision of broadband Internet access service in specified underserved areas, starting with St John's Parish in Tobago, followed by 10 underserved areas in Trinidad and Tobago.

4.5.2 Project Description

GORTT has recognised the socio-economic benefits to be derived from ICTs and, particularly, the country-wide benefits of broadband access. ICT has been identified as a discrete sector and a crucial enabler to many other sectors, indispensable to the diversification of the national economy and the strengthening of the country's competitiveness and viability in the global arena.

Broadband Internet availability, affordability and accessibility is the foundation for ICT-enabled socio-economic development, and many countries have aggressive programmes to encourage the build out of broadband networks and services.

The Authority proposes to leverage the USF to embark on a contractual universal service initiative aimed at making telecommunications access infrastructure and broadband Internet services available to identified underserved/unserved areas in Trinidad and Tobago. The TATT 2021 Digital Inclusion Survey results indicated the geographically remote villages in the St John's Parish were still underserved. As such, the initiative commenced with St John's Parish towards the ultimate goal of bridging the digital divide throughout the nation.

Upon completion, residents of these communities will be able to subscribe to broadband Internet access service commonly available in well-served areas. The advantages of this service include full access to government online services, remote working capabilities, improved productivity, online bill payment and applications, ease of access to information that can enhance educational pursuits, entertainment opportunities and other social benefits.

4.5.3 Implementation Progress – Broadband Internet Access Infrastructure Project

Parish of St. John, Tobago

The execution of this project began in December 2022, with an anticipated end date of March 2023. All possible works were completed. However, there were significant delays in acquiring critical equipment (mainly the fiber distribution hub (FDH) cabinet) due to lingering supply chain issues as a result of the COVID-19 pandemic. On the resolution of supply issues, there was another significant delay due to acquisition of land to house the cabinet. After an extensive search for possible locations, including surveying and assessment land boundaries, no suitable public lands were available. The contracted ISP, CCTL entered into a lease agreement with a

private landowner to allow housing of the equipment. Installation was subsequently completed, and service is operational as of 31st May 2024. The official launch took place on 18th June 2024.

Monitoring and evaluation for the St. John's Parish project will be done during the three-year term of engagement. This will include the uptake on the service and the impact of infrastructural development on the area.

4.5.4 Broadband Internet Access Infrastructure: Future Plans June 2024 to May 2026

Ten underserved areas in Trinidad and Tobago

Similar future broadband infrastructure projects will be considered for unserved and underserved communities, particularly following the results of the TATT 2021 Digital Inclusion Survey published by the Authority in May 2022.

In February 2022, the Authority published an invitation for the submission of project proposals for contractual universal service initiatives (CUSI). Two proposals were received on the submission deadline of 31st May 2022. These proposals were assessed, in accordance with section 18 of the Telecommunications (Universal Service) Regulations, alongside similar projects by the Authority. A proposal in the form of an Implementation Plan for broadband infrastructure development within ten communities in underserved areas was prepared and submitted to the Minister of Digital Transformation for consideration in September 2023.

The Authority is currently in discussions with the Ministry of Digital Transformation on its proposal.

4.6 Broadband Internet Wi-Fi Access to Support Adult Literacy Tutors Association (ALTA) Online Literacy Programme for Community-Based Environment Protection and Enhancement Programme (CEPEP) and the Unemployment Relief Programme (URP)

4.6.1 Project Objective

This project aims to provide broadband Internet Wi-Fi connectivity for the Adult Literacy Tutors Association (ALTA) online literacy programme at selected locations identified for hosting workers of the Community-Based Environment Protection and Enhancement Programme (CEPEP) and the Unemployment Relief Programme (URP).

4.6.2 Project Description

ALTA Online is an independent, web-based learning platform, specifically designed to deliver literacy instruction to individuals with weak literacy skills. The GORTT is providing this literacy training in a six-month programme for up to 4000 workers of CEPEP and URP. To enable access to the training, students require a computer with reliable broadband internet connection.

Community and public centres have been selected as venues to host workers. Some venues require appropriate connectivity to enable the ALTA online training. The GORTT has directed the use of the universal service fund, in accordance with section 24 of the Regulations, to support the provision of broadband Internet Wi-Fi service at four locations: San Fernando North Library, La Costena Activity Centre, Mon Repos Regional Complex and Vistabella Regional Complex. The Wi-Fi service downlink speed will range between 200 – 300 Mbps, subject to the number of persons accommodated at the various venues. Other venues will be determined as the training progresses.

4.6.3 Implementation Progress

The execution of this project began in April 2024, with implementation completed by 17th May 2024 at the four locations. The ISPs selected will provide a broadband Internet Wi-Fi service for a period of six months, which will cover the duration of the programme, which is expected to end in early 2025.

5 Proposed USF Projects for the Period June 2024 to May 2026

Table 5 lists the proposed USF projects, additional to the ongoing projects, which the Authority intends to pursue during the period June 2024 to May 2026.

Table 5 Proposed USF projects June 2024 to May 2026

No.	Project Name	Type of Initiative	Overall Budget	Proposed Start	Proposed Finish	Status
1	Public mobile Wi-Fi in buses, water taxis and inter-island ferries operating within Trinidad and Tobago	Contractual	$3,200,000	To be confirmed	To be confirmed	Technology feasibility study to be conducted

5.1 Public Mobile Wi-Fi in Buses, Water Taxis and Inter-Island Ferries Operating within Trinidad and Tobago

5.1.1 Project Objective

This project aims to provide public mobile Wi-Fi service in the following modes of transportation: PTSC buses, water taxis and inter-island ferries that operate throughout Trinidad and Tobago.

5.1.2 Project Description

This Wi-Fi initiative will leverage the competitive ICT and telecommunications environment to facilitate a platform for increasing productivity via access to the Internet, as well as boost engagement between citizens and GORTT, in their daily lives. This initiative will operate alongside the existing modes of Internet access and access to online services provided by GORTT's national Wi-Fi initiative and ISPs. Notably, this project is a distinct and separate undertaking from the National Wi-Fi Initiative (TTWiFi) initiative.

Considering the foregoing, the Authority proposes to leverage the USF to embark on a contractual universal service initiative aimed at making Wi-Fi accessible on key modes of public transportation in Trinidad and Tobago. The initiative will commence with Wi-Fi on PTSC buses, water taxis and the inter-island ferry.

Upon completion, commuters using these modes of transportation will experience Internet access service on their smartphones, tablets and/or laptops. This can allow for an early start to the workday, business continuity throughout the day and a means of relaxation at the end of the workday.

The advantages of this service include full access to government online services, remote working capabilities, improved productivity, online bill payment and applications, ease of access to information that can enhance educational pursuits, entertainment opportunities and other social benefits.

5.1.1 Status update

Implementation of this project is dependent on confirming and assessing the feasibility of available technologies that can properly serve the route of the vehicles. This assessment will be undertaken during the period June 2024 to May 2026.

Appendix I:
Actual Expenditure for Universal Service Projects

No.	Project Name	Type of Initiative	Actual Expenditure as at May 2022 $	Actual Expenditure June 2022 to May 2024 $	Total Expenditure as at May 2024 $[7]
1.	National Wi-Fi Initiative (TTWiFi): - Transportation hubs - National libraries - Public schools - COVID-19 Hospitals - Health institutions	Mandatory	2,027,717 2,080,815 1,782,980 638,774 -	1,712,267 2,866,474 5,373,972 294,560 3,926,026	3,739,984 4,947,289 7,156,952 933,334 3,926,026
2.	Persons with Disabilities Initiative CVAS	Mandatory	26,343 431,689	180,213 749,770	206,556 1,181,459
3.	Establishment of 5 community-based ICT access centres in Trinidad and Tobago	Contractual	-	-	-
4.	Provision of ICT-enabled devices and Internet connectivity access service for public schools in Trinidad and Tobago	Mandatory	19,620,200	-	19,620,200
5.	Broadband Internet access infrastructure projects: St. John's Parish, Tobago	Contractual	-	900,157	900,157
Total			**26,608,518**	**16,003,439**	**42,611,957**

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[7] Refer to Universal Service Fund Accounting Reports published on the Authority's website for further details:
https://tatt.org.tt/UniversalService/UniversalServiceFundAccountingReports.aspx

Budgeted expenditure for Universal Service Projects for the period June 2024 to May 2026

No.	Project Name	Type of Initiative	Budgeted Expenditure for June 2024 to May 2026
1.	National Wi-Fi Initiative (TTWiFi): - Transportation hubs - National libraries - Public schools - Health institutions	Mandatory	2,626,000 3,676,377 6,065,919 17,363,046
2.	Persons with Disabilities Initiative	Mandatory	1,400,000
3.	Establishment of 5 community-based ICT access centres in Trinidad and Tobago	Contractual	$5,667,000
4.	Broadband Internet access infrastructure projects: St. John's Parish, Tobago 10 underserved areas in Trinidad and Tobago	Contractual Contractual	96,133 4,811,400
5.	Connectivity for Adult Literacy Tutors Association (ALTA) programme	GORTT initiative	50,000
Total			**41,755,875**

Appendix II: Site List – Public Wi-Fi Hotspots (TTWiFi)

Public Transportation Hubs (13)

Live (12)

Location Name	TTWiFi Live Date
1. PTSC, Port of Spain – South Quay	February 2020
2. PTSC, San Fernando	February 2020
3. NIDCO Water Taxi Service Terminal, Port of Spain	August 2020
4. PATT, Trinidad & Tobago Inter-Island Transportation Co. Ltd Scarborough	August 2020
5. PTSC, Chaguanas	September 2020
6. PTSC, Sangre Grande	November 2020
7. NIDCO Water Taxi Service Terminal, San Fernando	November 2020
8. PATT, Trinidad & Tobago Inter-Island Transportation Co. Ltd., Port of Spain	November 2020
9. PTSC, Point Fortin	December 2020
10. PTSC, Curepe	May 2021
11. PTSC Arima	June 2022
12. PTSC Tunapuna	July 2022

Planned (1)

Location Name	TTWiFi Live Date (planned)
13. PTSC, San Juan	December 2024

National Public Libraries (26)

Live (23)

Location Name	TTWiFi Live Date
1. Arima Public Library	December 2020
2. Carnegie Lending Library	December 2020
3. Chaguanas Public Library	December 2020
4. Couva Public Library	December 2020
5. Maloney Public Library	December 2020
6. Mayaro Public Library	December 2020
7. Moruga Public Library	December 2020
8. Point Fortin Public Library	December 2020
9. Rio Claro Public Library	December 2020
10. Sangre Grande Public Library	December 2020
11. Siparia Public Library	December 2020
12. Tunapuna Public Library	December 2020
13. Charlotteville Public Library	January 2021
14. Roxborough Public Library	January 2021
15. Scarborough Public Library	January 2021
16. Port of Spain Public Library	February 2021
17. Barataria Community Library	June 2022
18. Beetham Community Library	June 2022
19. Mt Hope/Mt Lambert Community Library	June 2022
20. St. Helena Public Library	June 2022
21. St. James Public Library	June 2022
22. Debe Public Library	July 2022
23. Princes Town Public Library	July 2022

Planned (3)

Location Name	TTWiFi Live Date (planned)
24. Diego Martin Public Library	December 2024
25. La Horquetta Public Library (under construction)	December 2024
26. San Fernando North Community Public Library	December 2024

Public Schools (68)

Live (61)

Location Name	TTWiFi Live Date
1. Bamboo Grove Presbyterian	September 2021
2. Brothers Presbyterian	September 2021
3. Caratal RC	September 2021
4. Chatham Government	September 2021
5. Cumuto Presbyterian	September 2021
6. Eckel Village AC	September 2021
7. Enterprise Government	September 2021
8. Exchange Presbyterian	September 2021
9. Fishing Pond Presbyterian	September 2021
10. Inverness Presbyterian	September 2021
11. La Veronica RC	September 2021
12. Marabella Girls' AC (inclusive of Marabella Boys' AC)	September 2021
13. Matura Government	September 2021
14. Morne Diable RC	September 2021
15. North Oropouche RC	September 2021
16. Penal Quinam Government	September 2021
17. Ramai Trace Hindu	September 2021
18. Reform Presbyterian	September 2021
19. Sangre Grande SDA	September 2021
20. Santa Flora Government .	September 2021
21. Seereeram Memorial Vedic	September 2021
22. Siparia Boys RC	September 2021
23. St. Paul AC	September 2021
24. St.Phillip's Government	September 2021
25. Tortuga Government	September 2021
26. Upper Cumuto Government	September 2021
27. Princes town Presbyterian No.1 (inclusive of Princes town Presbyterian No.1)	October 2021
28. Bassetterre RC	December 2021
29. Cunjal Government	December 2021
30. Guaracara Hindu	December 2021
31. Harbargain Government	December 2021
32. Harbargain RC	December 2021
33. Marac Baptist	December 2021
34. Moruga RC	December 2021
35. Tabaquite Presbyterian	December 2021
36. Aripo RC	January 2022
37. Cumaca R.C	January 2022
38. Guayaguayare RC	January 2022
39. Kubairsingh Penal Rock Hindu	January 2022
40. L' Anse Noire Moravian	January 2022
41. lcacos Government	January 2022
42. Matelot Community RC	January 2022

43. Monkey Town Government	January 2022
44. St. Mary' Government	January 2022
45. Kanhai Presbyterian	February 2022
46. Tableland Ac	April 2022
47. Jubilee Presbyterian	October 2022
48. Southern Central AC	October 2022
49. Brasso RC	December 2023
50. Flanagin Town R.C. Primary	December 2023
51. MAMORAL R.C. PRIMARY	December 2023
52. Torrib Trace	December 2023
53. Blanchisseuse Government	March 2024
54. Brasso Venado Government Primary	March 2024
55. Cushe Government Primary	March 2024
56. Gran Couva RC	March 2024
57. Guaico Government Primary School	March 2024
58. Guaico R.C. Primary School	March 2024
59. Las Cuevas Government	March 2024
60. Monte Video Government	March 2024
61. Penal Rock R.C.	March 2024

Planned (7)

Location Name	TTWiFi Live Date (planned)
62. North Oropouche Government Primary	August 2024
63. Ortoire RC	August 2024
64. Sangre Grande RC Primary School	August 2024
65. Sixth Company Anglican Primary	August 2024
66. St. Barbara's Shouter Baptist Primary	August 2024
67. St. Mary's Home AC	August 2024
68. Forest Reserve AC	December 2024

Public Health Institutions (130)

Live (59)

Location Name	TTWiFi Live Date
1. Brothers Road Health Centre	September 2022
2. Chaguanas District Health Facility & Chaguanas Health Centre	September 2022
3. El Socorro Health Centre	September 2022
4. Flanagin Town Health Centre	September 2022
5. Moruga Health Centre	September 2022
6. Rio Claro Health Centre	September 2022
7. Sangre Grande Enhanced Health Centre	September 2022
8. Santa Cruz Health Centre	September 2022
9. St. Helena Health Centre	September 2022
10. Upper Laventille Health Centre	September 2022
11. Canaan Health Centre & Walk-In-Clinic	October 2022
12. Cedros Health Centre	October 2022
13. Chatham Health Centre	October 2022
14. Delaford Health Centre	October 2022
15. Granville Health Centre	October 2022
16. Guayaguayare Health Centre	October 2022
17. Maracas/St Joseph Health Centre	October 2022
18. Mayaro District Health Facility	October 2022
19. Moriah Health Centre	October 2022
20. Palo Seco Health Centre	October 2022
21. Pembroke Health Centre	October 2022
22. Pleasantville Health Centre	October 2022
23. Siparia District Health Facility	October 2022
24. Todd's Road Health Centre	October 2022
25. Icacos Health Centre	December 2022
26. Gran Couva Health Centre	February 2023
27. Biche Health Centre	April 2023
28. Coryal Health Centre	April 2023
29. Guapo Health Centre	April 2023
30. Indian Walk Health Centre	April 2023
31. Lengua Health Centre	April 2023
32. Matura Health Centre	April 2023
33. Princes Town District Health Facility	April 2023
34. Rochard Douglas Health Centre	April 2023
35. Williamsville Health Centre	April 2023
36. Aranguez Health Centre	May 2023
37. Couva District Health Facility	May 2023
38. Arima General Hospital	July 2023
39. Belle Garden Health Centre	August 2023
40. Bethel Health Centre	August 2023
41. Charlotteville Health Centre	August 2023
42. Claxton Bay Health Centre	August 2023
43. Cunupia Health Centre	August 2023
44. Las Lomas Health Centre	August 2023

Location Name	TTWiFi Live Date
45. Maloney Health Centre	August 2023
46. Mason Hall Health Centre	August 2023
47. Morvant Health Centre	August 2023
48. Mt. St. George Health Centre	August 2023
49. Oxford St. Health Centre	August 2023
50. San Rafael Health Centre	August 2023
51. Speyside Health Centre	August 2023
52. Success Laventille Health Centre	August 2023
53. Barataria Health Centre	September 2023
54. La Horquetta Health Centre	September 2023
55. Roxborough Health Centre, Walk-In-Clinic & Hyperbaric Chamber	November 2023
56. Scarborough Health Centre, Walk-In-Clinic & Dialysis Centre	November 2023
57. St. Joseph Enhanced Health Centre	November 2023
58. Grande Riviere Health Centre	March 2024
59. Sans Souci Health Centre	March 2024

Planned (71)

Location Name	TTWiFi Live Date (planned)
60. Arouca Health Centre	August 2024
61. Barataria Wellness Center	August 2024
62. Buccoo Health Centre	August 2024
63. Carenage Health Centre	August 2024
64. Couva Extended Care Centre	August 2024
65. Cumana Health Centre	August 2024
66. Debe Health Centre	August 2024
67. Freeport Health Centre	August 2024
68. Fyzabad Health Centre	August 2024
69. Gasparillo Health Centre	August 2024
70. La Brea Health Centre	August 2024
71. La Romaine Health Centre	August 2024
72. Les Coteaux Health Centre	August 2024
73. Macoya Health Centre	August 2024
74. Manzanilla Health Centre	August 2024
75. Marabella Health Centre	August 2024
76. Oncology Services	August 2024
77. Penal Rock Road Health Centre	August 2024
78. Plymouth Health Centre	August 2024
79. Point Fortin Extended Health Centre	August 2024
80. Point Fortin Hospital (New)	August 2024
81. POS General Hospital	August 2024
82. San Juan Health Centre	August 2024
83. Sangre Grande Hospital	August 2024
84. Scarborough General Hospital	August 2024
85. South Oropouche Health Centre	August 2024
86. St Ann's Psychiatric Hospital	August 2024

87. St James Medical Complex & St James District Health Facility	August 2024
88. Ste Madeleine Health Centre	August 2024
89. Tacarigua Health Centre & Tacarigua Wellness Centre	August 2024
90. Tobago Health Promotion Clinic and Child & Adolescent Centre - Mental Health	August 2024
91. Toco Health Centre	August 2024
92. Arima District Health Facility	December 2024
93. Black Rock Outreach Centre	December 2024
94. Blanchisseuse Health Centre	December 2024
95. Brasso Seco Health Centre	December 2024
96. Castara Health Centre	December 2024
97. Caura Hospital	December 2024
98. Chaguanas Accident and Emergency	December 2024
99. Child Guidance Clinic	December 2024
100. Couva Medical Multi-Training Facility (CMMF)	December 2024
101. Cumuto Health Centre	December 2024
102. Diego Martin Health Centre	December 2024
103. Diego Martin Wellness Centre	December 2024
104. Eric Williams Medical Sciences Complex (EWMSC)	December 2024
105. Erin Health Centre	December 2024
106. George Street Health Centre	December 2024
107. Lanse Fourmi Outreach Centre	December 2024
108. Las Cuevas Health Centre	December 2024
109. Maraval Health Centre	December 2024
110. Matelot Health Centre	December 2024
111. Mt Hope Women's Hospital	December 2024
112. Parlatuvier Health Centre	December 2024
113. Pembroke Street Mental Health and Wellness	December 2024
114. Penal Health Centre	December 2024
115. Petit Valley Health Centre	December 2024
116. Point Fortin Area Hospital	December 2024
117. Point Fortin Health Centre	December 2024
118. Roy Joseph Health Centre	December 2024
119. San Fernando General - A&E, Clinic	December 2024
120. San Fernando Teaching Hospital Clinics	December 2024
121. Sangre Grande Health Centre	December 2024
122. Tabaquite Health Centre	December 2024
123. Talparo Health Centre	December 2024
124. Valencia Health Centre	December 2024
125. Woodbrook Health Centre	December 2024
126. Site to be confirmed	December 2024
127. Site to be confirmed	December 2024
128. Site to be confirmed	December 2024
129. Site to be confirmed	December 2024
130. Site to be confirmed	December 2024

Appendix III: Partner Agencies – Persons with Disabilities Initiative

1.	Advocates for the Blind and Visually Impaired
2.	Audrey Jeffers School for the Deaf
3.	Caribbean Sign Language Centre
4.	Cascade School for the Deaf
5.	Deaf Pioneers Life Center
6.	Disabled People's International – Trinidad and Tobago
7.	National Centre for Persons with Disabilities
8.	Persons Associated with Visual Impairment
9.	TNT Association for Differently Abled Persons
10.	Trinidad and Tobago Association for the Hearing Impaired
11.	Trinidad and Tobago Blind Welfare Association
12.	Voice of the Deaf and Hard of Hearing Trinidad and Tobago
13.	We Care Deaf Support Network
14.	ADHD Foundation of Trinidad and Tobago
15.	Agapé Deaf Centre
16.	Agapé Training Centre
17.	Aspirare Learning Community
18.	Association for Developmental Education
19.	Autism Parents Association of Trinidad and Tobago
20.	Autistic Society of Trinidad and Tobago
21.	Autism Services of Trinidad and Tobago (South Support Group)
22.	Autism Support Network of T&T
23.	Autism Tobago
24.	Caribbean Kids and Families Therapeutic Organisation (CKFTO)
25.	Cause and Effect
26.	Cerebral Palsy Association T&T
27.	Cerebral Palsy Society of Trinidad and Tobago
28.	Charis Works Christian Academy
29.	Chesire Disability Services
30.	Combined Disabilities of Trinidad & Tobago (CDTT)
31.	Consortium of Disability Organizations
32.	Care Helpers Organization of Trinidad and Tobago
33.	Deaf Basket Ball Association
34.	Deaf Empowerment and Advancement Foundation
35.	Deaf Sport Trinidad and Tobago
36.	Diverse Learners Care and Development
37.	Down Syndrome Family Network
38.	Dyslexia Association of Trinidad and Tobago
39.	Edinburgh Special Need Centre
40.	Enaame's Private School
41.	Entheos Intervention Services
42.	Eshes Learning Centre
43.	Goodwill Industries of the West Indies
44.	Happy Haven School
45.	Heritage Children Centre
46.	Inspired Minds Institute
47.	International Institute of Health and Human Development

48. Lady Hochoy Centre (South)
49. Lady Hochoy Home
50. Lady Hochoy School
51. Lady Hochoy Vocational Centre
52. L.I.F.E – Learning Is For Everyone
53. Memisa Centre
54. Memisa Day Vocational Training and Job Placement Unit
55. Memisa (Lady Hochoy School Arima)
56. Palmera's Learning Centre
57. Pointe-a-Pierre Government Special School
58. Princess Elizabeth Centre for Physically Disabled Children
59. Princess Elizabeth School for Physically Disabled Children
60. Private Special Schools Association
61. Pranava Educational Institute
62. Right Start Early Intervention Program
63. Rio Claro Learning Development Centre for Special Children
64. School for Blind Children
65. Each One, Teach One Special School
66. Servol Special School
67. Servol Happy Venture School
68. Special Olympics Trinidad and Tobago
69. Strategic Learning and Special Education Institute
70. T & T Visioneers
71. The Academy for Special Needs
72. The ASTER Foundation of Trinidad and Tobago
73. The Immortelle Children's Centre
74. Tobago Council for Handicapped Children Inc.
75. Tobago School for the Deaf, Speech and language impaired
76. Tobago Technical Vocational Centre for Persons with Disabilities
77. Touch of Christ
78. Trinidad and Tobago Association for Retarded Children
79. Trinidad and Tobago Blind Welfare Association
80. Trinidad and Tobago Blind Welfare Association (South)
81. Trinidad and Tobago Blind Welfare Association (Scarborough)
82. Trinidad and Tobago Blind & Visually Impaired Cricket Association
83. Trinidad and Tobago Chapter of Disabled Peoples' International
84. Trinidad and Tobago Deaf Society (TTDS)
85. Trinidad and Tobago National Association for Down Syndrome
86. Trinidad and Tobago Paralympic Committee
87. Trinidad and Tobago Association for Special Education Ltd.
88. Special School AQrts Festival of Trinidad and Tobago
89. Voice of the Deaf and Hard of Hearing of Trinidad and Tobago
90. W.R. Torres Foundation for the Blind
91. Wharton-Patrick School