



# Career Opportunity

*The Telecommunications Authority of Trinidad and Tobago (the Authority) is currently seeking to recruit a suitable individual to fill the following permanent position:*

## IT SUPPORT TECHNICIAN

### **The Job:**

To provide first-level technical support in the effective operations and maintenance of the Authority's ICT infrastructure. This includes installing and supporting Authority-issued devices and related software; administering the IT Helpdesk, and assisting in the monitoring and maintenance of networking, telephony and endpoint security systems.

### **The Requirements:**

1. Recognised associate degree in computer science, computer information systems, information systems management, computer engineering or a related field.
2. Minimum of five (5) CSEC/CXC/GCE O' Level passes including Mathematics & English.
3. Industry certification such as CompTIA, Network+ and Security+ will be considered assets.
4. Minimum of three (3) years in a technician or similar role inclusive of desktop support and hardware/software troubleshooting.
5. Demonstrated experience of Windows operating systems (10/11) and associated technologies (DHCP, DNS, TCP/IP).
6. Proficient in Microsoft 365 applications (Word, Excel, Access, Project, Teams).
7. Strong proficiency in hardware and software troubleshooting.
8. Strong interpersonal and customer service skills.

**SEE THE CAREERS PAGE ON <https://tatt.org.tt>  
FOR THE DETAILED JOB DESCRIPTION.**

### **Applications:**

Applications should be submitted no later than **Wednesday 6th May 2025** to:

Manager, Human Resources  
Telecommunications Authority of Trinidad and Tobago  
#5, Eighth Avenue Extension, off Twelfth Street, Barataria,  
Republic of Trinidad and Tobago

or email: [recruitment@tatt.org.tt](mailto:recruitment@tatt.org.tt)

***Late applications will not be accepted and unsuitable  
applications will not be acknowledged.***

