

Project Title:
Contractual Universal Service Initiative (CUSI)
ICT Access Centre - Roxborough, Tobago



Reporting Period: 1st February – March 31st 2026

Project Description:
This ICT Access Centre initiative aims at establishing an ICT access centre at the Roxborough Administrative Complex in Roxborough. The initiative will improve the existing modes of Internet access and enable access to online services in Roxborough and surrounding rural communities. The ICT access centre is configured to host an Internet cyber cafe and an ICT-enabled training room.

Contracted Internet Service Provider:
Telecommunications Services of Trinidad and Tobago (TSTT)

Expected Completion: To be confirmed, subject to completion of site repairs

Key Highlights

- The project was initiated as planned; however, progress has been impacted by significant and persistent leaks identified during the implementation phase.**
The repair of these leaks are external to the project scope and require resolution before works can safely continue. As a result, timelines have been adjusted while corrective actions are being addressed. The project remains active, and works will resume once the outstanding issues are resolved.
- Installation of Furniture, fittings and ICT services completed**
This includes the installation of custom-built deskwork, window blinds and the delivery of chairs to both the cyber café and training room. Installation and termination of fiber, ONT, access points, cameras, cabling and all associated installations to support internet, voice and CCTV services have been completed.

Risks and Issues

Risk	Impact/Likelihood	Mitigation
Roof leaks impacting the deployment [Status: Active risk]	Ongoing roof leaks are preventing the safe delivery and installation of ICT equipment, resulting in delayed deployment of the center	Risk was acknowledged and project timeline was re-baselined accordingly The Telecommunications Authority of Trinidad and Tobago (TATT) has engaged with the Tobago House Assembly (THA)

PROJECT HEALTH:

Scope	On track;
Schedule	Delayed; Completion date of 31 st January 2026 has been revised, subject to the completion of roof repairs at the Roxborough Administrative Complex.
Cost	On track; Expected spend of \$738,830.47

Timeline

Major Milestones	Planned Completion	Revised Completion	Status
Contract signing	17-Sep-24	-	Completed; Contract was executed in advance while project execution commenced following completion of site readiness works.
BoM generation, ordering of equipment	03-Nov-25	-	Completed
Delivery of all equipment	17-Dec-25	-	Completed
Voice, Internet broadband services	5-Dec-25	-	Completed
Furniture and fittings	21-Dec-25	-	Completed
ICT equipment and services	9-Jan-26	TBC	Equipment received, delivery to site, installation and configuration pending completion of roof repairs.
Ready for launch	30-Jan-26	TBC	Dependent on completion of roof repairs