



Universal Service Implementation Report

June 2026 to May 2028

Table of Contents

List of acronyms.....	3
1 Introduction	4
1.1 The Purpose of Universal Service.....	4
1.2 Objectives of the Universal Service Fund (USF).....	5
1.3 USF – The Role of the Authority.....	5
1.4 Legislative Basis for Management of the USF	5
2 Universal Service Fund Reports.....	7
2.1 Universal Service Fund Accounting Report	7
2.2 Universal Service Fund Implementation Report.....	7
3 Universal Service Fund Initiatives	8
3.1 Contractual Universal Service Initiatives	8
3.2 Mandatory Universal Service Initiatives.....	8
3.3 GORTT Initiatives	8
4 Universal Service Projects as at June 2026	9
4.1 National Wi-Fi Initiative (TTWiFi)	12
4.1.1 Project Objective.....	12
4.1.2 Project Description.....	12
4.1.3 Implementation Progress.....	12
4.1.4 Status Update on TTWiFi Locations	14
4.1.5 TTWiFi: Future Plans June 2026 to May 2028.....	16
4.2 Artificial Intelligence Centres Initiative	17
4.2.1 Project Objective.....	17
4.2.2 Project Description.....	17
4.2.3 Status Update – AI Centres.....	18
4.2.4 AI Centres: Future Plans June 2026 to May 2028	18
4.3 Persons with Disabilities (PWDs) Initiative	19
4.3.1 Project Objectives	19
4.3.2 Project Description.....	19
4.3.3 Implementation Progress – PWDs Initiative.....	20
4.3.4 Status Update – PWDs Initiative	20
4.3.5 PWDs: Future Plans June 2026 to May 2028	21
4.5 Broadband Internet Access Infrastructure Project	22
4.5.1 Project Objective.....	22
4.5.2 Project Description.....	22
4.5.3 Implementation Progress – Broadband Internet Access Infrastructure Project	23
4.5.4 Broadband Internet Access Infrastructure Underserved areas in Trinidad and Tobago: Future Plans June 2026 to May 2028.....	23

4.6 eCARE Initiative: Elderly-focused connectivity initiative	24
4.6.1 Project Objective.....	24
4.6.2 Project Description.....	24
4.6.3 Implementation Progress.....	24
5 Proposed USF Projects for the Period June 2026 to May 2028	25
5.1 Public Mobile Wi-Fi in Buses, Water Taxis and Inter-Island Ferries Operating within Trinidad and Tobago	25
5.1.1 Project Objective.....	25
5.1.2 Project Description.....	25
5.1.3 Status update	26
Appendix I: Site List – Public Wi-Fi Locations (TTWiFi)	27
Appendix II: Partner Agencies – Persons with Disabilities Initiative	36

List of Tables

TABLE 1 UNIVERSAL SERVICE PROJECTS	10
TABLE 2 NATIONAL WI-FI INITIATIVE – PROGRESS UPDATE FOR THE PERIOD JUNE 2024 TO MAY 2026	13
FIGURE 1: TTTWIFI USAGE TRENDS (QUARTER 2, 2025 – QUARTER 1, 2026)	15
TABLE 3 STATUS OF AI CENTRES, JUNE 2026 TO MAY 2028	18
TABLE 4 NUMBER OF AUTHORISATION LETTERS AS AT JUNE 2020 TO 2026	20
TABLE 5 STATUS OF UNDERSERVED AREAS, JUNE 2026 TO MAY 2028	23
TABLE 6 PROPOSED USF PROJECTS JUNE 2026 TO MAY 2028	25

List of acronyms

CCTL	Columbus Communications Trinidad Limited (FLOW)
COVID-19	Coronavirus disease 2019
CTU	Caribbean Telecommunications Union
CUSI	Contractual universal service initiatives
FDH	Fiber distribution hub
GORTT	Government of the Republic of Trinidad and Tobago
ICT	Information and communication technology
IDI	ICT development Index
ISP	Internet service provider
MPAAI	The Ministry of Public Administration and Artificial Intelligence
MSCD	The Ministry of Sport and Community Development
MPSDFS	Ministry of the People, Social Development and Family Services
MUSI	Mandatory universal service initiatives
NALIS	National Library and Information System Authority
NGO	Non-governmental organisation
PTSC	Public Transport Service Corporation
PwDs	Persons with disabilities
RFP	Request for proposals
SoW	Scope of works
TATT	Telecommunications Authority of Trinidad and Tobago (the Authority)
THA	The Tobago House of Assembly
TSTT	Telecommunications Services of Trinidad and Tobago
USF	Universal service fund
USFTT	Universal service framework for telecommunications services in Trinidad and Tobago
USR	Universal service regulations

1 Introduction

1.1 The Purpose of Universal Service

The Telecommunications Authority of Trinidad and Tobago (the Authority) was established in 2004 as the agency responsible for managing the telecommunications and broadcasting sectors. The Authority has been charged with the mandate of promoting universal service in Trinidad and Tobago. Section 2 (1) of the Telecommunications Act, Chap. 47:31 (the Act)¹, defines universal service as:

the provision of telecommunications services throughout Trinidad and Tobago, taking into account the needs of the public, affordability of the service and advances in technologies;

Specifically, universal service aims at ensuring that telecommunications services are available to all. Telecommunications services are essential to social and economic inclusion and are to be made available to all citizens, either on an individual or shared basis. Universal service is intended to ensure that persons on low incomes, those living in remote communities, persons with disabilities and other vulnerable groups benefit from basic telecommunications services.

The Authority discharges this mandate, pursuant to section 28 (1) of the Act, which states:

In accordance with the policy established by the Minister, the Authority shall determine the public telecommunications services in respect of which the requirement of universal service shall apply.

To advance its mandate, the Authority, in June 2012, prepared a *Universal Service Framework for Telecommunications Services in Trinidad and Tobago* (USFTT)² to inform the public and all stakeholders about the key aspects, considerations and principles that the Authority shall uphold in the provision of Universal Service including the administering the Universal Service Fund (USF).

¹ The Telecommunications Act was promulgated in 2001 and amended in 2004. The Act governs the operations and sets the regulatory framework of the Authority.

² The USFTT seeks to institute regulatory mechanisms that would facilitate bridging the gap between those who have access to telecommunications services and those who do not in Trinidad and Tobago. The USFTT is available on the Authority's website at <http://www.tatt.org.tt>

1.2 Objectives of the Universal Service Fund (USF)

The Authority will direct Universal Service Fund (USF) resources toward achieving the objectives of the fund as outlined in the USFTT. These objectives are listed as follows and will inform the Authority's decisions when selecting any USF mechanism:

1. facilitate the achievement of the objectives of both the Authority's Universal Service Framework and the Universality Policy³ of the Government of the Republic of Trinidad and Tobago (GORTT).
2. ensure that an unfair financial burden is not placed on any concessionaire.
3. promote the use of competitive market forces in funding communities and population groups in the access gap.

1.3 USF – The Role of the Authority

The Authority will define several broad USF programmes associated with the objectives listed above and will implement specific USF projects during each financial year. The Authority will seek to balance the USF's activities and financing among these different initiatives, within the limitations of available budget and capacity. For each biennial implementation report, the Authority will determine, based upon consultations, where applicable, and/or its own market assessment, the appropriate projects and the allocation of funding for each project, in accordance with the Telecommunications (Universal Service) Regulations.

1.4 Legislative Basis for Management of the USF

The Authority has the legislative powers to impose universal service obligations, in accordance with section 18 (1) of the Act, which states:

the Authority may exercise such functions and powers as are imposed on it by this Act and in particular-

(c) determine universal service obligations throughout Trinidad and Tobago, pursuant to section 28, and ensure that such obligations are realised;

In addition, the Act mandates the Authority to be responsible for the management and administration of the USF, pursuant to section 28 (3) which states:

In accordance with the policy established by the Minister, the Authority shall periodically determine the manner in which a public telecommunications service or value-added service

³ GORTT's Universality Policy promotes the initiative by which all citizens of the country can have access to information and knowledge through information and communications technologies (ICTs).

shall be provided and funded in order to meet the requirements of universal service for that service, including the obligations, if any, of the providers and users of the service.

In light of the above, the management of the USF shall be executed in accordance with the *Telecommunications (Universal Service) Regulations*⁴ (the Regulations) and the USFTT.

⁴ The *Telecommunications (Universal Service) Regulations* was amended in 2019 and is available on the Authority's website at <http://www.tatt.org.tt>

2 Universal Service Fund Reports

2.1 Universal Service Fund Accounting Report

The Authority will issue an annual Universal Service Fund Accounting Report which shall be prepared and published three months after the end of the Authority's financial year and shall comprise information relating to the collection and disbursement of funds from the USF.

2.2 Universal Service Fund Implementation Report

The Authority shall prepare a biennial Universal Service Fund Implementation Report, in accordance with Regulation 25 of the Regulations, as follows:

25. (1) The Authority shall publish on a biennial basis a Universal Service Implementation Report by June of the financial year of the Authority which shall contain—
- (a) an outline of the Mandatory Universal Service initiatives and Contractual Universal Service initiatives and the proposed budget for the implementation of such Universal Service initiatives for the succeeding two years;
 - (b) a report on the progress of the current Universal Service initiatives being funded by the Universal Service Fund; and
 - (c) the objectives identified by the Authority for the regulation of Universal Service for the succeeding financial year or any revision of such objectives.

3 Universal Service Fund Initiatives

3.1 Contractual Universal Service Initiatives

Contractual universal service initiatives are projects to be implemented by concessionaires selected through the reverse auction process, pursuant to Regulation 19 (4) of the Regulations. The successful concessionaire will be contracted to carry out the universal service initiatives with funding made available through the USF.

Where no concessionaire submits a bid under Regulation 19 (1) of the Regulations, the concessionaire who is authorised to provide the service or services that comprise the contractual universal service initiative and who, in the opinion of the Authority, has the highest available network capacity and requires the least infrastructure build out to rollout services for that particular universal service initiative, may enter into and be bound by a contract of service with the Authority for the implementation of the universal service initiative.

3.2 Mandatory Universal Service Initiatives

Mandatory universal service initiatives are obligations to be imposed on all relevant concessionaires pursuant to Part IV of the Regulations, in accordance with guidelines published by the Authority from time to time. Mandatory universal service initiatives identified in Schedule 3 of the Regulations may be eligible for funding from the USF.

3.3 GORTT Initiatives

Pursuant to sections 24 (1) and (2) of the Regulations, the Authority may contribute an amount not exceeding 5% of the value of the contributions to the USF in any given year, towards the provision of services for universal service initiatives, as approved by the Authority, which are established by the state or state agencies.

Approved services for which funding may be provided shall be targeted towards the cost of the following services:

1. Telephone connectivity to service a stated usage volume
2. Internet bandwidth, as defined by the Authority from time to time
3. Facsimile services
4. Such other telecommunications services as the Authority may approve

Proposals for GORTT-identified projects are to be submitted to the Authority by the state or state agencies for consideration and execution, where appropriate.

4 Universal Service Projects as at June 2026

Tables 1 identifies the universal service initiatives funded through the USF, for the period of June 2024 to May 2026, and for the upcoming period of June 2026 to May 2028.

Table 1 Universal Service Projects

No.	Project Name	Type of Initiative	Total Expenditure (as at May 2024)	Total Expenditure (as at May 2026)	Budgeted Expenditure (Oct 2025 to Sept 2026)	Budgeted Expenditure (Oct 2026 to Sept 2027)	Start Date	End Date	Implementation Progress (%)	Status
1.	National Wi-Fi Initiative (TTWiFi) Transportation hubs/national libraries/public schools/health institutions	Mandatory	20,703,585	45,040,077	13,933,000	14,532,000	February 2020	Ongoing; next review in September 2028	95%	Ongoing; Deployment of sites to be completed by September 2026. All sites with expiring terms to be renewed for an additional 3 years.
2.	Persons with Disabilities Initiative	Mandatory	206,556	1,046,356	540,000	540,000	February 2020	Ongoing; next review in September 2026	75%	Ongoing; Please see Section 4.3 for further details.
3.	Establishment of 5 community-based AI centres within Trinidad and Tobago	Contractual	-	212,358	1,936,000	769,000	March 2023	March 2027	40%	Ongoing; Please see Section 4.2 for further details.
	Broadband Internet access infrastructure projects:	Contractual	-	110,538	1,148,000	2,004,000	February 2025	September 2027	20%	

4.	Navet									Internet service operational as of 31 st May 2026. Official launch scheduled for (June 2026).
	Matelot									Implementation ongoing
	Brasso Seco Morne La Croix Cumaca Village George Vilage									RFP has been issued. Bids are to be submitted by June 26 th , 2026.
5.	eCARE Initiative: Elderly-focused connectivity initiative, and ALTA	GoRTT	-	188,893	25,000	900,000	April 2024	September 2027	20%	50 phones were procured and are being distributed

4.1 National Wi-Fi Initiative (TTWiFi)

4.1.1 Project Objective

The aim of this project is to implement public Wi-Fi at specified locations (including public transportation hubs, national libraries, public health institutions and, public schools without connectivity) throughout Trinidad and Tobago. The current list of sites is presented in Appendix I.

4.1.2 Project Description

This initiative facilitates the establishment of a platform for enhanced productivity via access to the Internet in public spaces whilst accessing GORTT facilities. It is intended that this engagement will increase the interaction between citizens and GORTT, in their daily lives and as they go about doing business with GORTT.

The project provides for the deployment of Wi-Fi at major target locations including, at a minimum, designated waiting areas at major public transport hubs, public libraries, public health institutions, and key areas in public schools such as administrative/office areas, computer laboratories and libraries.

4.1.3 Implementation Progress

Sites were allocated to Internet service providers (ISPs), based on the Authority's approved allocation methodology, considering factors such as contribution to the USF, least cost of implementation, availability of infrastructure and timeframes for deployment.

Tables 2 provides an implementation update of the TTWiFi locations by site type (public transportation hubs, national libraries, public health institutions and public schools).

Table 2 National Wi-Fi Initiative – progress update for the period June 2024 to May 2026

Site Type	Total number of sites	Completed as at May 2024	Completed as at May 2026	Pending (to be completed by September 2026)
Public transportation hubs	13	12 ⁵	12	1
National libraries	26	23	23	3
Public schools (without connectivity)	85	48	84	1
Public health institutions	130	59	118	12

⁵ PTSC San Juan transportation hub is pending acceptance and expected to be commissioned in financial year 2026

4.1.4 Status Update on TTWiFi Locations

4.1.4.1 Public Transportation Hub Locations

As at June 2026, TTWiFi service remains active at the 12 transportation hubs, as detailed in Appendix I – Public transportation hubs. This includes renewal of the service via the incumbent ISP for a further 3-year period, in cases where the initial 3-year service term has expired.

4.1.4.2 National Library Locations

As at June 2026, TTWiFi service remains active at the 23 libraries. This includes renewal of the service via the incumbent ISP for a further 3-year period, in cases where the initial 3-year service term has expired. Additionally, 3 new libraries have been added to the scope, to be completed by September 2026. The list of libraries is as detailed in Appendix I – National public libraries.

4.1.4.3 Public Schools

The action to implement Wi-Fi at these schools under the TTWiFi initiative for a three-year period included specified public primary schools where an insufficient level of service or no service existed. This was to ensure that schools have sufficient capacity to deliver classes via the online platforms, with a focus on connectivity in administrative offices, libraries and computer laboratories.

As at June 2026, 84 public primary schools have been completed and Wi-Fi is currently available. These locations are shown in Appendix I – Public schools.

4.1.4.5 Public Health Institutions

As at June 2026, 117 out of 130 health institutions have been completed and Wi-Fi service is currently available. There are 12 pending sites expected to be completed by September 2026, The list of health institutions is shown in Appendix I – Public health institutions.

4.1.4.5 Site metrics

Site metrics focusing on the usage of TTWiFi locations are being continuously tracked as part of the monitoring and evaluation of the initiative. The data shows a trend of increasing usage, matching the increase of new sites being rolled out.

FIGURE 1: TTWiFi USAGE TRENDS (QUARTER 2, 2025 – QUARTER 1, 2026)

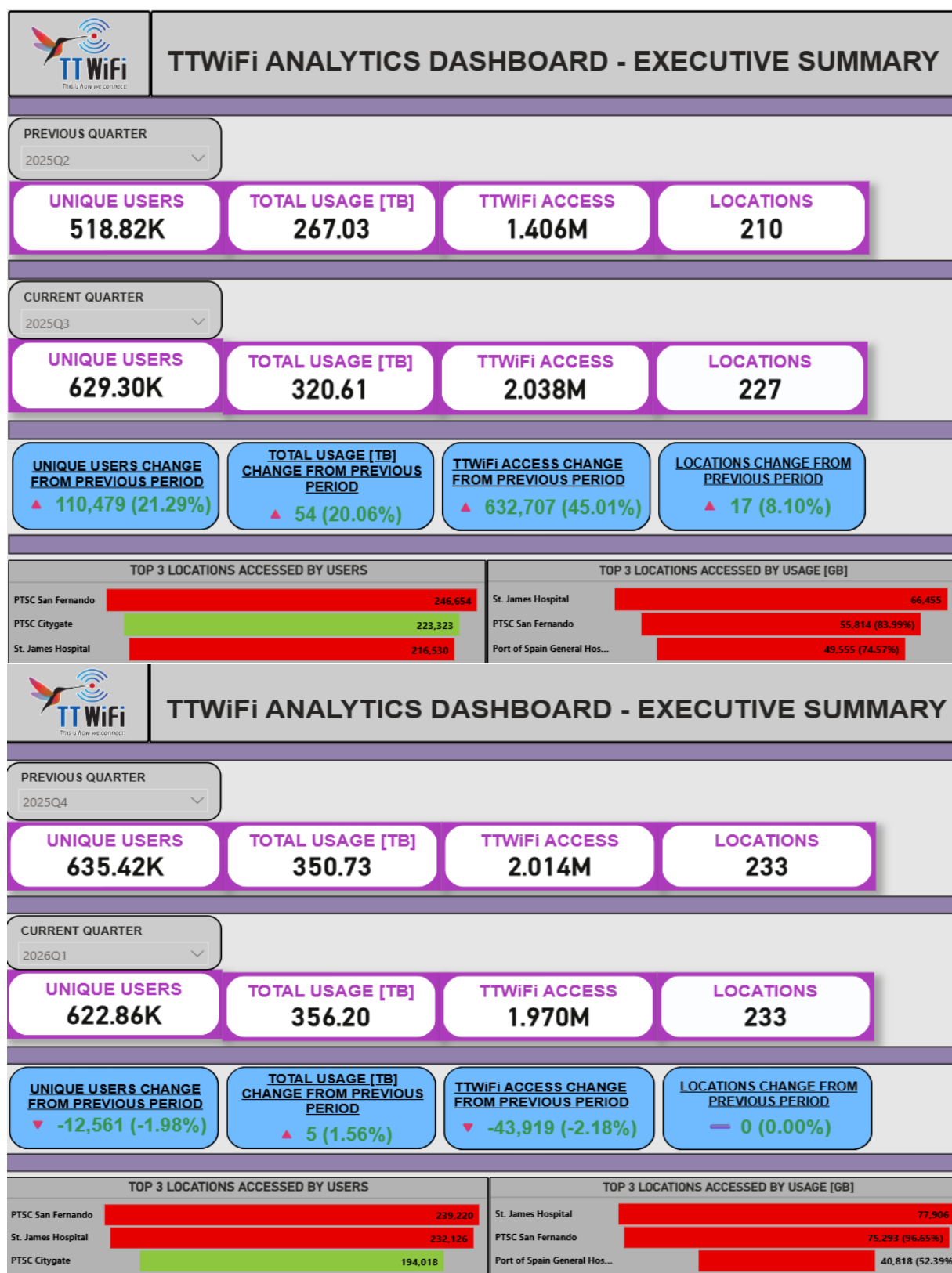


Figure 1 shows the TTWiFi growth over the period April 2025 to March 2026.

Collection and monitoring of site metrics will continue as part of assessing the utilization and performance of the service.

The latest quarterly metrics can be found on the Authority's website using the link <https://tatt.org.tt/universal-service/reports/ttwifi-metrics/>

4.1.5 TTWiFi: Future Plans June 2026 to May 2028

The current list of all TTWiFi sites is presented in Appendix I. Implementation is to continue for pending sites shown in Table 2, with an overall end date of September 2026 for installation of sites. After the deployment of all sites has been completed, the Authority will continue to support operations of TTWiFi through the renewal of expiring contracts for additional 3-year terms, and through operational monitoring and evaluation of this initiative.

4.2 Artificial Intelligence Centres Initiative

4.2.1 Project Objective

GORTT has recognised the socio-economic benefits to be derived from ICTs. The National ICT Plan has identified ICTs as a discrete sector and a crucial enabler to many other sectors, contributing to the diversification of the national economy and the strengthening of the country's competitiveness and viability in the global arena.

This project aims to have five artificial intelligence (AI) centres (previously called, "ICT access centres") established in Trinidad and Tobago. The areas originally identified were Fifth Company, Lopinot, Moruga, Roxborough and Toco. During the process of site selection, this list was amended to Roxborough, Indian Trail, Quarry Village, Surrey Village and L'Anse Noire.

The objective is to improve the existing modes of Internet access and access to online services in the targeted rural communities, in alignment with the vision and goals of the National ICT Plan, as reflected in the following excerpt:

Our vision of Empowered People is one where the citizens of Trinidad and Tobago:

1. have pervasive access to ICT.
2. are connected to broadband infrastructure which provides a variety of services that are affordable, of high quality, safe, and secure.
3. are deriving high value from the use of ICT, benefitting themselves and society.

4.2.2 Project Description

The AI centre initiative will improve the existing modes of Internet access and enable access to online services in the targeted rural communities. The AI centres are configured to host an Internet café/computer laboratory, an ICT-enabled classroom – subject to available space at the location – and Wi-Fi throughout the centre.

Upon completion, residents in these target communities will have:

1. access to information and knowledge resources via the Internet.
2. access to ICT equipment (connected to the Internet) via a cybercafé concept.
3. wireless Internet access based on a "bring your own device" (BYOD) concept.
4. access to ICT knowledge and vocational training via a community-centred training curriculum to be sourced and coordinated by the GORTT.

4.2.3 Status Update – AI Centres

The status for each centre is detailed below, in addition to the timelines as listed in Table 3:

Table 3 Status of AI centres, June 2026 to May 2028

Site Location	Status
Indian Trail	Completed in April 2026. Ready to launch.
Roxborough	Completed in May 2026. Ready to launch
Surrey Village (Lopinot)	Procurement completed and award to concessionaire completed. Installation is to be completed in August 2026.
Quarry Village	Procurement completed and award to concessionaire completed. Installation is to be completed in March 2027.
L ‘Anse Noir (Toco)	Site readiness works still pending. Assessment to be undertaken to replace with another centre.

4.2.4 AI Centres: Future Plans June 2026 to May 2028

Implementation of the AI centres will be executed as planned, according to the timeline detailed in Table 3. Upon launch of the AI centres, the USF will continue to support the provision of public telecommunications services (i.e. broadband Internet and fixed line telephony) at the respective centres.

4.3 Persons with Disabilities (PWDs) Initiative

4.3.1 Project Objectives

The objectives of the PWDs project are to:

1. ensure that persons with disabilities (PWDs) have access to basic telecommunications mobile services.
2. make ICTs more affordable to PWDs.
3. reduce the digital divide by promoting digital inclusion of PWDs.
4. enhance the quality of life by enabling those with disabilities to participate more fully in society – at school, work and in civic life.
5. enable independent living for PWDs.

4.3.2 Project Description

The PWDs initiative subsidises the cost of mobile devices with assistive technologies for the visually impaired and/or the hearing-impaired communities. The amount of the subsidy is equivalent to a maximum of TT\$900 off the cost of the device.

Potential candidates are nominated by local non-government organisations (NGOs), as well as through collaboration with the Ministry of the People, Social Development and Family Services (MPSDFS) and other stakeholders. The full list of partner agencies is presented in Appendix II.

As at June 2026, the eligibility criteria are as follows:

1. The applicant must be a resident of the Republic of Trinidad and Tobago.
2. The applicant must qualify under one of the two options specified below.
 - a) Option 1: The applicant must have a disability and be in receipt of the disability grant from MPSDFS.
 - b) Option 2: The applicant must be visually impaired and/or hearing-impaired and be in receipt of an invalidity grant, a public assistance grant, food support cards or senior citizens' pension.

Note: The applicant must provide the Authority with evidence of their visual and/or hearing impairment, such as a medical report or doctor's certificate identifying and confirming the disability.

4.3.3 Implementation Progress – PWDs Initiative

When approval is granted to a PWD to receive the grant of \$900 off the purchase of a mobile phone, the person is issued an Authorisation letter from the Authority. This letter is then taken to an authorised provider location of choice to purchase the mobile phone and to obtain the subsidy.

Table 4 details the number of authorisation letters issued as at June 2020 to June 2026.

Table 4 Number of authorisation letters as at June 2020 to 2026

(Cumulative)	June 2020	June 2022	June 2024	June 2026
Authorisation letters issued	16	113	1203	1984

As at June 2026, a total of 1984 participants have registered with the Authority to access the subsidy.

4.3.4 Status Update – PWDs Initiative

Direct mailing has been completed to approximately 20,000 out of 25,000 qualifying participants. The scope of the project is periodically assessed, with the intention of optimising uptake by qualifying participants. During its monitoring and evaluation programme activities in 2024, the Authority implemented a customer experience survey to receive feedback from participants of the PwD initiative. On reviewing the overall programme including participant feedback, subsidy uptake, budget utilization and retailer prices, the subsidy was increased from \$600 to \$900 to allow participants to select better quality smart phones with increased durability and improved accessibility features to meet their needs.

4.3.5 PWDs: Future Plans June 2026 to May 2028

The Authority continues to take steps to improve communication with PWDs, such as the (re)training of frontline staff and retailers of the assistive devices, to ensure better engagement with the PWDs.

Project outreach will continue with constant networking with participants and partner agencies. Direct mailing to qualifying applicants will continue, with over 5,000 still to be contacted over the next 6 months. Another review is planned to be done in September 2026 that will include assessment of project uptake, eligibility criteria, participant satisfaction, the subsidy amount and another other factors to be considered in assessing and optimizing the project's impact.

4.5 Broadband Internet Access Infrastructure Project

4.5.1 Project Objective

This project aims to deploy telecommunications access infrastructure that will facilitate the provision of broadband Internet access service in specified underserved areas, starting with St John's Parish (communities of Parlatuvier, Bloody Bay and L'Anse Fourmi) in Tobago, followed by up to 10 underserved areas in Trinidad and Tobago.

4.5.2 Project Description

GORTT has recognised the socio-economic benefits to be derived from ICTs and, particularly, the country-wide benefits of broadband access. ICT has been identified as a discrete sector and a crucial enabler to many other sectors, indispensable to the diversification of the national economy and the strengthening of the country's competitiveness and viability in the global arena.

Broadband Internet availability, affordability and accessibility is the foundation for ICT-enabled socio-economic development, and many countries have aggressive programmes to encourage the build out of broadband networks and services.

The Authority proposes to leverage the USF to embark on a contractual universal service initiative aimed at making telecommunications access infrastructure and broadband Internet services available to identified underserved/unserved areas in Trinidad and Tobago. The TATT 2021 Digital Inclusion Survey results indicated the geographically remote villages in the St John's Parish were still underserved. As such, the initiative commenced with St John's Parish towards the ultimate goal of bridging the digital divide throughout the nation.

The broadband infrastructure deployment in St John's Parish was completed in May 2024 and the residents of the communities therein are able to access broadband Internet access service commonly available in well-served areas. The advantages of this service include full access to government online services, remote working capabilities, improved productivity, online bill payment and applications, ease of access to information that can enhance educational pursuits, entertainment opportunities and other social benefits.

In January 2025, the Authority proceeded *Implementation Plan to Select 10 Underserved Area for Universal Service Infrastructure Projects*, with the first tender process for the Matelot and Navet areas. Awards to successful bidders were made in January 2026 and works have begun.

4.5.3 Implementation Progress – Broadband Internet Access Infrastructure Project

The status for each underserved area is detailed below, in addition to the timelines as listed in Table 5:

Table 5 Status of underserved areas, June 2026 to May 2028

Site Location	Status
Navet	Completed in May 2026. Start of service expected in June 2026
Matelot	Implementation ongoing. Rollout to commence following TTEC preparatory works and approval.
Brasso Seco Morne La Croix Cumaca Village George Village	RFP has been issued. Bids are to be submitted by June 26 th , 2026.
Tortuga Gran Couva Indian Trail	RFP to be issued in July 2026

4.5.4 Broadband Internet Access Infrastructure Underserved areas in Trinidad and Tobago: Future Plans June 2026 to May 2028

Similar future broadband infrastructure projects will be considered for unserved and underserved communities, particularly following the results of the next TATT Digital Inclusion Survey, which is scheduled to be undertaken in late 2026, early 2027.

The Authority also intends to publish, by October 2026, an invitation for the submission of project proposals for contractual universal service initiatives (CUSI). These proposals will be assessed, in accordance with section 18 of the Telecommunications (Universal Service) Regulations, alongside similar projects by the Authority. Pursuant to this, a proposal in the form of an Implementation Plan will be prepared and submitted to the Minister of Public Administration and Artificial Intelligence for consideration.

4.6 eCARE Initiative: Elderly-focused connectivity initiative

4.6.1 Project Objective

This project is concentrated on bridging the digital divide that affects elderly citizens by launching a pilot programme to supply them with smart mobile devices and connectivity. This initiative aims to evaluate usage patterns and the advantages of Government e-services for this age group.

4.6.2 Project Description

This initiative aligns with the findings of the Digital Inclusion Survey 2021, which identified the elderly as a priority group. The survey notes that many elderly persons “are unable to adapt to new technologies and participate in a fully digital society” and recommended continued focus on marginalised groups, including persons with disabilities (PWDs) and the elderly. The data shows a decline in mobile phone and internet usage starting with the 55 to 64 age group and continuing through individuals aged 75 years and older.

The Senior Citizens’ Pension Grant will be used to identify eligible participants: individuals aged 65 years and over who earn an income not exceeding TT\$2,500, thereby qualifying for the maximum grant of a Senior Citizens’ Pension of TT\$3,500. Consideration will also be given to individuals aged 65 and over who participated either in an MPAAI or TATT ICT4Seniors programme.

4.6.3 Implementation Progress

The initiative is funded pursuant to sections 24 (1) and (2) of the Regulation, as this is a Government of the Republic of Trinidad and Tobago (GoRTT) initiative.

The initiative was launched in Tobago in April 2026, with the onboarding and distribution of smartphones with one-month pre-paid service plans to eligible beneficiaries. The onboarding and smartphone distribution for up to 100 eligible beneficiaries will continue in tandem with launches of new AI centres throughout calendar year 2026.

5 Proposed USF Projects for the Period June 2026 to May 2028

Table 5 lists the proposed USF projects, additional to the ongoing projects, which the Authority intends to pursue during the period June 2026 to May 2028.

Table 6 Proposed USF projects June 2026 to May 2028

No.	Project Name	Type of Initiative	Overall Budget	Proposed Start	Proposed Finish	Status
1	Public mobile Wi-Fi in buses, water taxis and inter-island ferries operating within Trinidad and Tobago	Contractual	\$3,200,000	To be confirmed	To be confirmed	Technology feasibility study to be conducted

5.1 Public Mobile Wi-Fi in Buses, Water Taxis and Inter-Island Ferries Operating within Trinidad and Tobago

5.1.1 Project Objective

This project aims to provide public mobile Wi-Fi service in the following modes of transportation: PTSC buses, water taxis and inter-island ferries that operate throughout Trinidad and Tobago.

5.1.2 Project Description

This Wi-Fi initiative will leverage the competitive ICT and telecommunications environment to facilitate a platform for increasing productivity via access to the Internet, as well as boost engagement between citizens and GORTT, in their daily lives. This initiative will operate alongside the existing modes of Internet access and access to online services provided by GORTT's national Wi-Fi initiative and ISPs. Notably, this project is a distinct and separate undertaking from the National Wi-Fi Initiative (TTWiFi) initiative.

Considering the foregoing, the Authority proposes to leverage the USF to embark on a contractual universal service initiative aimed at making Wi-Fi accessible on key modes of public transportation in Trinidad and Tobago. The initiative will commence with Wi-Fi on PTSC buses, water taxis and the inter-island ferry.

Upon completion, commuters using these modes of transportation will experience Internet access service on their smartphones, tablets and/or laptops. This can allow for an early start to the workday, business continuity throughout the day and a means of relaxation at the end of the workday.

The advantages of this service include full access to government online services, remote working capabilities, improved productivity, online bill payment and applications, ease of access to information that can enhance educational pursuits, entertainment opportunities and other social benefits.

5.1.1 Status update

The Authority plans to re-assess the need for this contractual universal service initiative, based on the availability of mobile Internet and Wi-Fi services throughout the country, as well as market interest in the provision of broadband Internet services to passengers onboard the inter-island ferry.

Appendix I: Site List – Public Wi-Fi Locations (TTWiFi)

Public Transportation Hubs (13)

Live (12)

Location Name	TTWiFi Live Date
1. PTSC, Port of Spain – South Quay	February 2020
2. PTSC, San Fernando	February 2020
3. NIDCO Water Taxi Service Terminal, Port of Spain	August 2020
4. PATT, Trinidad & Tobago Inter-Island Transportation Co. Ltd Scarborough	August 2020
5. PTSC, Chaguanas	September 2020
6. PTSC, Sangre Grande	November 2020
7. NIDCO Water Taxi Service Terminal, San Fernando	November 2020
8. PATT, Trinidad & Tobago Inter-Island Transportation Co. Ltd., Port of Spain	November 2020
9. PTSC, Point Fortin	December 2020
10. PTSC, Curepe	May 2021
11. PTSC Arima	June 2022
12. PTSC Tunapuna	July 2022

Planned (1)

Location Name	TTWiFi Live Date (planned)
13. PTSC, San Juan	September 2026

National Public Libraries (26)

Live (23)

Location Name	TTWiFi Live Date
1. Arima Public Library	December 2020
2. Carnegie Lending Library	December 2020
3. Chaguanas Public Library	December 2020
4. Couva Public Library	December 2020
5. Maloney Public Library	December 2020
6. Mayaro Public Library	December 2020
7. Moruga Public Library	December 2020
8. Point Fortin Public Library	December 2020
9. Rio Claro Public Library	December 2020
10. Sangre Grande Public Library	December 2020
1. Siparia Public Library	December 2020
2. Tunapuna Public Library	December 2020
3. Charlotteville Public Library	January 2021
4. Roxborough Public Library	January 2021
5. Scarborough Public Library	January 2021
6. Port of Spain Public Library	February 2021
7. Barataria Community Library	June 2022
8. Beetham Community Library	June 2022
9. Mt Hope/Mt Lambert Community Library	June 2022
10. St. Helena Public Library	June 2022
11. St. James Public Library	June 2022
12. Debe Public Library	July 2022
13. Princes Town Public Library	July 2022

Planned (3)

Location Name	TTWiFi Live Date (planned)
14. Diego Martin Public Library	September 2026
15. La Horquetta Public Library	September 2026
16. San Fernando North Community Public Library	September 2026

Public Schools (85)

Live (84)

Location Name	TTWiFi Live Date
1. Bamboo Grove Presbyterian	September 2021
2. Brothers Presbyterian	September 2021
3. Caratal RC	September 2021
4. Chatham Government	September 2021
5. Cumuto Presbyterian	September 2021
6. Eckel Village AC	September 2021
7. Enterprise Government	September 2021
8. Exchange Presbyterian	September 2021
9. Fishing Pond Presbyterian	September 2021
10. Inverness Presbyterian	September 2021
11. La Veronica RC	September 2021
12. Marabella Girls' AC (inclusive of Marabella Boys' AC)	September 2021
13. Matura Government	September 2021
14. Morne Diable RC	September 2021
15. North Oropouche RC	September 2021
16. Penal Quinam Government	September 2021
17. Ramai Trace Hindu	September 2021
18. Reform Presbyterian	September 2021
19. Sangre Grande SDA	September 2021
20. Santa Flora Government .	September 2021
21. Seereeram Memorial Vedic	September 2021
22. Siparia Boys RC	September 2021
23. St. Paul AC	September 2021
24. St.Phillip's Government	September 2021
25. Tortuga Government	September 2021
26. Upper Cumuto Government	September 2021
27. Princes town Presbyterian No.1 (inclusive of Princes town Presbyterian No.1)	October 2021
28. Bassetterre RC	December 2021
29. Cunjal Government	December 2021
30. Guaracara Hindu	December 2021
31. Harbargain Government	December 2021
32. Harbargain RC	December 2021
33. Marac Baptist	December 2021
34. Moruga RC	December 2021
35. Tabaquite Presbyterian	December 2021
36. Aripo RC	January 2022
37. Cumaca R.C	January 2022
38. Guayaguayare RC	January 2022
39. Kubairsingh Penal Rock Hindu	January 2022
40. L' Anse Noire Moravian	January 2022
41. Icacos Government	January 2022
42. Matelot Community RC	January 2022

43. Monkey Town Government	January 2022
44. St. Mary' Government	January 2022
45. Kanhai Presbyterian	February 2022
46. Tableland Ac	April 2022
47. Jubilee Presbyterian	October 2022
48. Southern Central AC	October 2022
49. Brasso RC	December 2023
50. Flanagin Town R.C. Primary	December 2023
51. MAMORAL R.C. PRIMARY	December 2023
52. Torrib Trace	December 2023
53. Blanchisseuse Government	March 2024
54. Brasso Venado Government Primary	March 2024
55. Cushe Government Primary	March 2024
56. Gran Couva RC	March 2024
57. Guaico Government Primary School	March 2024
58. Guaico R.C. Primary School	March 2024
59. Las Cuevas Government	March 2024
60. Monte Video Government	March 2024
61. Penal Rock R.C.	March 2024
62. Sixth Company Anglican Primary	October 2024
63. North Oropouche Government Primary	October 2024
64. Sangre Grande RC Primary School	October 2024
65. St. Barbara's Shouter Baptist Primary	October 2024
66. St. Mary's Home AC	October 2024
67. Forest Reserve AC	February 2025
68. Cedros AC	February 2025
69. Lochmaben R.C. Primary	February 2025
70. Grand Riviere AC	February 2025
71. La Fillette RC	February 2025
72. Beetham Estate Government (Excel Composite)	September 2025
73. Morvant New Government Primary School	September 2025
74. St. Barbs Government Primary School	September 2025
75. Tabaquite RC	September 2025
76. Lady Hochoy School, Cocorite (POS & Environs)	September 2025
77. Mayo R.C.	September 2025
78. Ascension AC Primary	December 2025
79. Laventille Boys' Government	December 2025
80. Point Cumana Government	December 2025

81. St. Rose Girls RC	December 2025
82. St. Mary's Mucurapo Girls' R.C. School (POS & Environs)	May 2026
83. St. Patrick's Newtown Girls' RC School (POS & Environs)	May 2026
84. Brasso Seco	May 2026

Planned (1)

Location Name	TTWiFi Live Date (planned)
85. Ortoire RC	July 2026

Public Health Institutions (130)

Live (118)

Location Name	TTWiFi Live Date
1. Brothers Road Health Centre	September 2022
2. Chaguanas District Health Facility & Chaguanas Health Centre	September 2022
3. El Socorro Health Centre	September 2022
4. Flanagin Town Health Centre	September 2022
5. Moruga Health Centre	September 2022
6. Rio Claro Health Centre	September 2022
7. Sangre Grande Enhanced Health Centre	September 2022
8. Santa Cruz Health Centre	September 2022
9. St. Helena Health Centre	September 2022
10. Upper Laventille Health Centre	September 2022
11. Canaan Health Centre & Walk-In-Clinic	October 2022
12. Cedros Health Centre	October 2022
13. Chatham Health Centre	October 2022
14. Delaford Health Centre	October 2022
15. Granville Health Centre	October 2022
16. Guayaguayare Health Centre	October 2022
17. Maracas/St Joseph Health Centre	October 2022
18. Mayaro District Health Facility	October 2022
19. Moriah Health Centre	October 2022
20. Palo Seco Health Centre	October 2022
21. Pembroke Health Centre	October 2022
22. Pleasantville Health Centre	October 2022
23. Siparia District Health Facility	October 2022
24. Todd's Road Health Centre	October 2022
25. Icacos Health Centre	December 2022
26. Gran Couva Health Centre	February 2023
27. Biche Health Centre	April 2023
28. Coryal Health Centre	April 2023
29. Guapo Health Centre	April 2023
30. Indian Walk Health Centre	April 2023
31. Lengua Health Centre	April 2023
32. Matura Health Centre	April 2023
33. Princes Town District Health Facility	April 2023
34. Rochard Douglas Health Centre	April 2023
35. Williamsville Health Centre	April 2023
36. Aranguez Health Centre	May 2023
37. Couva District Health Facility	May 2023
38. Arima General Hospital	July 2023
39. Belle Garden Health Centre	August 2023
40. Bethel Health Centre	August 2023
41. Charlotteville Health Centre	August 2023
42. Claxton Bay Health Centre	August 2023
43. Cunupia Health Centre	August 2023
44. Las Lomas Health Centre	August 2023

Location Name	TTWiFi Live Date
45. Maloney Health Centre	August 2023
46. Mason Hall Health Centre	August 2023
47. Morvant Health Centre	August 2023
48. Mt. St. George Health Centre	August 2023
49. Oxford St. Health Centre	August 2023
50. San Rafael Health Centre	August 2023
51. Speyside Health Centre	August 2023
52. Success Laventille Health Centre	August 2023
53. Barataria Health Centre	September 2023
54. La Horquetta Health Centre	September 2023
55. Roxborough Health Centre, Walk-In-Clinic & Hyperbaric Chamber	November 2023
56. Scarborough Health Centre, Walk-In-Clinic & Dialysis Centre	November 2023
57. St. Joseph Enhanced Health Centre	November 2023
58. Grande Riviere Health Centre	March 2024
59. Sans Souci Health Centre	March 2024
60. Arouca Health Centre	June 2024
61. Carenage Health Centre	June 2024
62. Couva Extended Care Centre	June 2024
63. Debe Health Centre	June 2024
64. Freeport Health Centre	June 2024
65. Fyzabad Health Centre	June 2024
66. Gasparillo Health Centre	June 2024
67. La Romaine Health Centre	June 2024
68. Macoya Health Centre	June 2024
69. Marabella Health Centre	June 2024
70. Penal Rock Road Health Centre	June 2024
71. San Juan Health Centre	June 2024
72. South Oropouche Health Centre	June 2024
73. St James Medical Complex & St James District Health Facility	June 2024
74. Ste Madeleine Health Centre	June 2024
75. Tacarigua Health Centre & Tacarigua Wellness Centre	June 2024
76. Sangre Grande Hospital	July 2024
77. St Ann's Psychiatric Hospital	July 2024
78. Barataria Wellness Center	August 2024
79. Buccoo Health Centre	August 2024
80. La Brea Health Centre	August 2024

Location Name	TTWiFi Live Date
81. Les Coteaux Health Centre	August 2024
82. Oncology Services	August 2024
83. Plymouth Health Centre	August 2024
84. Tobago Health Promotion Clinic and Child & Adolescent Centre - Mental Health	August 2024
85. Blanchisseuse Health Centre	September 2024
86. Las Cuevas Health Centre	September 2024
87. POS General Hospital	October 2024
88. Scarborough General Hospital	October 2024
89. Point Fortin Hospital (New)	November 2024
90. Cumana Health Centre	November 2024
91. Manzanilla Health Centre	November 2024
92. Toco Health Centre	November 2024
93. Matelot Health Centre	February 2025
94. Caura Hospital	March 2025
95. Diego Martin Wellness Centre	March 2025
96. Maraval Health Centre	March 2025
97. Pembroke Street Mental Health and Wellness	March 2025
98. Woodbrook Health Centre	March 2025
99. Chaguanas Accident and Emergency	April 2025
100. Child Guidance Clinic	April 2025
101. Valencia Health Centre	April 2025
102. Diego Martin Health Centre	May 2025
103. San Fernando General - A&E, Clinic	May 2025
104. San Fernando Teaching Hospital Clinics	May 2025
105. Arima District Health Facility	August 2025
106. George Street Health Centre	August 2025
107. Point Fortin Area Hospital	August 2025
108. Point Fortin Health Centre	August 2025
109. Roy Joseph Health Centre	August 2025
110. Parlatuvier Health Centre	September 2025

Location Name		TTWiFi Live Date
111.	Tabaquite Health Centre	September 2025
112.	Cumuto Health Centre	September 2025
113.	Castara Health Centre	September 2025
114.	Black Rock Outreach Centre	September 2025
115.	Petit Valley Health Centre	September 2025
116.	Talparo Health Centre	December 2025
117.	Lanse Fourmi Outreach Centre	December 2025
118.	Brasso Seco Health Centre	May 2026

Planned (12)

Location Name		TTWiFi Live Date (planned)
119.	Eric Williams Medical Sciences Complex (EWMSC)	June 2026
120.	Penal Health Centre	June 2026
121.	Erin Health Centre	June 2026
122.	Mt Hope Women's Hospital	September 2026
123.	Site to be confirmed	September 2026
124.	Site to be confirmed	September 2026
125.	Site to be confirmed	September 2026
126.	Site to be confirmed	September 2026
127.	Site to be confirmed	September 2026
128.	Site to be confirmed	September 2026
129.	Site to be confirmed	September 2026
130.	Site to be confirmed	September 2026

Appendix II: Partner Agencies – Persons with Disabilities Initiative

1. Advocates for the Blind and Visually Impaired
2. Audrey Jeffers School for the Deaf
3. Caribbean Sign Language Centre
4. Cascade School for the Deaf
5. Deaf Pioneers Life Center
6. Disabled People's International – Trinidad and Tobago
7. National Centre for Persons with Disabilities
8. Persons Associated with Visual Impairment
9. TNT Association for Differently Abled Persons
10. Trinidad and Tobago Association for the Hearing Impaired
11. Trinidad and Tobago Blind Welfare Association
12. Voice of the Deaf and Hard of Hearing Trinidad and Tobago
13. We Care Deaf Support Network
14. ADHD Foundation of Trinidad and Tobago
15. Agapé Deaf Centre
16. Agapé Training Centre
17. Aspirare Learning Community
18. Association for Developmental Education
19. Autism Parents Association of Trinidad and Tobago
20. Autistic Society of Trinidad and Tobago
21. Autism Services of Trinidad and Tobago (South Support Group)
22. Autism Support Network of T&T
23. Autism Tobago
24. Caribbean Kids and Families Therapeutic Organisation (CKFTO)
25. Cause and Effect
26. Cerebral Palsy Association T&T
27. Cerebral Palsy Society of Trinidad and Tobago
28. Charis Works Christian Academy
29. Chesire Disability Services
30. Combined Disabilities of Trinidad & Tobago (CDTT)
31. Consortium of Disability Organizations
32. Care Helpers Organization of Trinidad and Tobago
33. Deaf Basket Ball Association
34. Deaf Empowerment and Advancement Foundation
35. Deaf Sport Trinidad and Tobago
36. Diverse Learners Care and Development
37. Down Syndrome Family Network
38. Dyslexia Association of Trinidad and Tobago
39. Edinburgh Special Need Centre
40. Enaame's Private School
41. Entheos Intervention Services
42. Eshes Learning Centre
43. Goodwill Industries of the West Indies
44. Happy Haven School
45. Heritage Children Centre
46. Inspired Minds Institute
47. International Institute of Health and Human Development
48. Lady Hochoy Centre (South)

49. Lady Hochoy Home
50. Lady Hochoy School
51. Lady Hochoy Vocational Centre
52. L.I.F.E – Learning Is For Everyone
53. Memisa Centre
54. Memisa Day Vocational Training and Job Placement Unit
55. Memisa (Lady Hochoy School Arima)
56. Palmera's Learning Centre
57. Pointe-a-Pierre Government Special School
58. Princess Elizabeth Centre for Physically Disabled Children
59. Princess Elizabeth School for Physically Disabled Children
60. Private Special Schools Association
61. Pranava Educational Institute
62. Right Start Early Intervention Program
63. Rio Claro Learning Development Centre for Special Children
64. School for Blind Children
65. Each One, Teach One Special School
66. Servol Special School
67. Servol Happy Venture School
68. Special Olympics Trinidad and Tobago
69. Strategic Learning and Special Education Institute
70. T & T Visioneers
71. The Academy for Special Needs
72. The ASTER Foundation of Trinidad and Tobago
73. The Immortelle Children's Centre
74. Tobago Council for Handicapped Children Inc.
75. Tobago School for the Deaf, Speech and language impaired
76. Tobago Technical Vocational Centre for Persons with Disabilities
77. Touch of Christ
78. Trinidad and Tobago Association for Retarded Children
79. Trinidad and Tobago Blind Welfare Association
80. Trinidad and Tobago Blind Welfare Association (South)
81. Trinidad and Tobago Blind Welfare Association (Scarborough)
82. Trinidad and Tobago Blind & Visually Impaired Cricket Association
83. Trinidad and Tobago Chapter of Disabled Peoples' International
84. Trinidad and Tobago Deaf Society (TTDS)
85. Trinidad and Tobago National Association for Down Syndrome
86. Trinidad and Tobago Paralympic Committee
87. Trinidad and Tobago Association for Special Education Ltd.
88. Special School AQRts Festival of Trinidad and Tobago
89. Voice of the Deaf and Hard of Hearing of Trinidad and Tobago
90. W.R. Torres Foundation for the Blind
91. Wharton-Patrick School